



# The Business Agility Roadmap

**Business agility and digital transformation** involve an organization transcending into an **ecosystem in continuous transformation** where change cycles launch, advance, and stabilize.

The **Energizing Stage** involves exploring some change and framing the change cycle.

Envision some change for achieving results, outcomes, and impacts; and establish enough clarity around the cycle.

- Establish the transformation team
- Explore and frame a minimal business model: What does your environment deem valuable?
- Explore and frame a minimal operating model: How do you generate value?
- Explore and frame a minimal transformation roadmap

The **Experiencing Stage** involves enacting and embracing a change.

Actualize change to achieve results, outcomes, and impacts.

<p>The <b>Enacting Substage</b> involves exploring and divergently enacting change.</p>	<p>The <b>Embracing Substage</b> involves discovering and convergently embracing change.</p>
<ul style="list-style-type: none"><li>• Enact the operating model to achieve results</li><li>• Refine the operating model to ensure outcomes and impacts</li></ul>	<ul style="list-style-type: none"><li>• Embrace the results through the business model</li><li>• Refine the business model to ensure outcomes and impacts</li></ul>

The **Embodying Stage** involves ensuring the change and finishing the change cycle.

Ensure the change is enduring; and establish enough stability to close the cycle.

- Stabilize the business model
- Stabilize the operating model
- Ensure closure on the transformation roadmap
- Dissolve the transformation team

Business, Strategy, Leadership, Culture, Execution, and Technology  
Customer Experience (CX) and Employee Experience (EX)