## CONSOLDATING

# CONSOLIDATING SERVICES TO SIMPLIFY MANAGEMENT AND REDUCE COSTS.

Many businesses have a multitude of different services and service providers which have been 'collected' over time as the business changes. This could be through natural growth in new regions, acquisitions and mergers or simply just services that have been added over time. This can lead to complexity with interoperability and management time, as well as excessive support costs.

Consolidating voices services with a single supplier can provide a more cost effective solution, as well as one that is easy to manage, both from a technical and operational perspective.

#### WHY DO IT?

- REDUCE COSTS/
- SIMPLIFY MANAGÉMENT PROCESSES
- REMOVE COMPLEXITY

### THERE ARE A FEW OPTIONS TO CONSIDER.

The first is to decide on whether you intend to standardize on a specific system or application across the business, for example Microsoft Teams.

Once that decision is made, you know what you need in terms of a voice provider who can deliver the services you need, in the regions you need.

You then need to consider whether you can or want to consolidate voice services through a single provider or continue with a multi-vendor approach. Most people opt for a single provider where possible.

#### **OPTIONS:**

- CONSOLIDATE WITH A SINGLE SUPPLIER
- USE MULTIPLE VENDORS

# CONSOLIDATING YOUR VOICE SERVICES FOR MAXIMUM BENEFIT.

#### **THINGS TO CONSIDER:**

- Decide upon your technical requirements.
- Consider the geographies in which you need services.
- Find the best fit in terms of services. Some vendors can be more agile and adaptable, others more fixed in their service offering.
- Get transparency of the services you are paying for. Many vendors are opting for bundling services on a per user basis which can have hidden costs for services you don't need.
- Think about ongoing support and the vendor's ability to be there for you when it matters.
- Find a vendor that can make the process quick and easy for you.

#### THE NEXT STEPS.

There are some high level steps to take to maximise the benefits to be gained for consolidating your voices services.

#### **INCLUDING:**

- Understand the services and systems currently in use, how they are used and what they cost you.
- Decide upon a platform or application of choice to meet the business requirements.
- Find a single voice provider who can meet your geographic and service requirements.
- Consolidate services for better cost efficiency.

# A TRUSTED, AGILE AND SECURE SERVICE THAT OFFERS MORE.

Trusted by thousands, Pure IP's global voice network offers more geographic service coverage than most other vendors and it is secure, reliable and adaptable for meeting new requirements. It eliminates the need for on-premises hardware meaning you just need to connect and go.

As a privately owned business, we can be agile and get personal with services, and our approach is to be honest and transparent about all aspects of our service, including pricing. And with our technical-led 24/7 global support service, we are there for you when it matters.

#### **PURE IP BENEFITS:**

- One invoice, one network, one supplier
- Single secure service to reduce vulnerabilities
- Global coverage to rival the biggest brands in the market
- Depth of voice expertise to streamline the process
- Speed of provisioning to get you where you want to be ...fast!
- Transparency of costs, meaning you only pay for what you need and use

# LET'S WORK TOGETHER AS ONE.

Want to take the next steps?

## LET'S TALK.

Here's where you can find us.

United States +1 415 481 6050

United Kingdom +44 203 991 1100

APAC +64 9 477 6050

#### Faster. Smarter. More