Virtual Courtroom Resource Center & Recommendations



https://info.courts.mi.gov/virtual-courtroom-info

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Using Zoom and Virtual Courtroom Resource Center	X
(Last updated: 4/09/2020)	
Quick Section Links:	
 NEWI SCAO Standards, Guidelines, and Best Practices for Virtual Courtrooms SCAO Virtual Courtroom Recommendations - High Level Frequently Asked Questions (updated 4/8/2020) Trial Courts getting started with Zoom for the first time Recent Instructional Webinars on using Zoom Zoom Basic How-Tos How to Setup Live Streaming using YouTube and integrating with Zoom Tips for Virtual Proceedings Getting Support for Virtual Courtroom Activities From Zoom - Updated Privacy Statement From Zoom - Recent Message from CEO Addressing Questions 	
Recommendations on Using Zoom & Public Access for Court Proceedings	
If you are not familiar with setup and basic use of Zoom, leverage the links, materials, and recorded webinars on this page to get	started.
SCAO recommends courts have a designated court staff member join every meeting as Host, to control participants and manage	e the Zoom meeting space.
You should make setting changes for the default behavior of your Zoom meetings from the Zoom Web Portal (https://zoom.us/pro	ofile/setting) for your account.



Today's Agenda



- Recent Zoom Update w/ Security Menu
- Zoom Recording Settings
- Various Zoom Mute Options; Waiting Room Messages
- Panelists
 - Judge Nicholas Ayoub leveraging breakout rooms
 - Judge Stutesman advice on setting up a virtual courtroom
 - April Maycock preparing Notice of Hearing with zoom meeting options
 - James McGrail –instructions to participants; continuing the virtual courtroom as part of our "new normal"
 - Stephanie Beyersdorf SCAO guidance on live streaming/recordings for Public Access
- Q & A



New Security Menu in Zoom



- Zoom Client update (4.6.10)
- Consolidates features from other places to new menu
- Allows enabling waiting room after starting a meeting
- Lock Meeting
- Share Screen disable
- Chat disable
- Restrict Rename
- Remove Participant





Zoom Recordings







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Zoom Recordings



	RICING CONTACT SALES	SCHEDULE A MEETING	JOIN
Profile	Meeting Recording Telephone		
Meetings	Recording		
Webinars	Recording		
Recordings	Require password to access shared cloud recordin	ngs	
Settings	Password protection will be enforced for shared cloud rec will be generated which can be modified by the users. Thi		
Account Profile	newly generated recordings only.		
Reports	□ ↑ ↓ ▼ Cloud Recording - My Recurring Meeting is the file File Message Q Tell me what you want to do	now available - Message (HTML) 🛛 🗖 —	×
	Zoom <no-reply@zoom.us> Christopher Abraham Cloud Recording - My Recurring Meeting is now availal</no-reply@zoom.us>	ble	3:01 PM
Attend Live Training	Hi Christopher Abraham,		
Video Tutorials	Your cloud recording is now available.		
Knowledge Base	Topic: My Recurring Meeting Date: Apr 9, 2020 02:59 PM Eastern Time (US and Canada)		
	For host only, click here to view your recording detail (viewers ca https://miscao.zoom.us/recording/detail?meeting_id=dgyed0IIRM		
	Share recording with viewers: https://miscao.zoom.us/rec/share/6cNkIr2o12dIZ8_j-hHFWpcvH2 (Access Password: 1Q)	ZS5aaa81yBP_fJZnx3eQWpKV	
	Thank you for choosing Zoom. -The Zoom Team		



Zoom Mute Options





Waiting Room Messages



- Use Message option to send a chat to all* waiting room individuals
- *Phone-only or browser-only participants won't get it





Panelists



Judge Nicholas Ayoub 61st District Court Grand Rapids Judge Paul Stutesman 45th Circuit Court Centreville

April Maycock Probate Register Wayne County Probate Court, Detroit James McGrail Court Administrator 41B District Court Clinton Township

Stephanie Beyersdorf Management Analyst MSC – SCAO



Wayne County Probate Court example



Wayne County Probate Court Remote Participation in Hearing using Zoom Instructions Effective March 20, 2020 per AO 2020-2

Please use **one** of the following **four** options for connecting to a court hearing using Zoom:

• Option 1 – For hospitals and facilities with IVT equipment only

1. From the Polycom system, dial Dial 162.255.37.11##xxxxxxxx (replace xxxxx with the appropriate Meeting ID for the Judge as listed below)

Judge	Meeting ID
JUDGE Name	#####
	-
	-
	-
	-
	-

- Option 2 <u>Audio</u> or <u>Audio and Video</u> using <u>Zoom App</u> (Internet connection required)
 - 1. Install the Zoom App from the App Store or Play Store prior to the call.
 - 2. Launch the zoom app
 - 3. Click "Join a Meeting"
 - 4. In the Meeting ID field, enter the appropriate Meeting ID for the Judge as listed below

Judge	Meeting ID
JUDGE Name	-#####
	-
	-
	-
	-
	-

- 5. In join options
 - Don't connect to audio turn off
 - Turn off my video turn on if audio only, turn off if participating by video

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Stephanie Beyersdorf Management Analyst MSC – SCAO



District Court 41B example

In an effort to minimize contact with the risk of Covid-19, 41B District Court is going to allow Defense Attorneys to remote into In Custody hearings. You are receiving this document because you have a hearing on **March 30, 2020 at 8:30am** in which you will have the option to remote in to the hearing. If you would like to participate, please email the Court at <u>Clerk@41bcourt-mi.us</u> to inform us of your desire. If you would like to participate remotely, following are the directions for your hearing time. Prior to the hearing date, be sure to either download the Zoom App if you are going to utilize the smartphone app.

There are going to be two different virtual meeting rooms. The first meeting room will allow for you to confidentially meet with your client at the jail. The second meeting room will be the virtual Courtroom with the Judge, Prosecutor and your client.

- Prior to your hearing date, you MUST call the Prosecutor to discuss your case. APA Dan DeBruin is currently assigned to 41B District Court. His cell phone number is (920)
 It is CRITICAL that you speak to Mr. DeBruin prior to the date and time of your client's hearing in an effort to efficiently process your case.
- No later than 8:30AM Join Meeting ID 588-712-6 (if you are using a laptop or computer instead of the app on a smartphone, click <u>https://miscao.zoom.us/j/5887126</u> and be sure you enter your name as your "Screen Name".



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Questions & Answers







For questions about Virtual Courtroom setup and guidelines, please email virtualcourtsupport@courts.mi.gov