DRCATALYST™

Referral Tracking

Say goodbye to those lengthy phone calls and digitize your workflow.

Process your referrals faster with DrCatalyst. Our highly trained remote staff help ensure that your clinic's incoming and outgoing referrals are recorded, organized, and authorized on time. Our nurses access your EHR remotely to monitor and update your referrals, while taking care of the necessary phone calls and emails.

This service can help you:

- ☑ Improve the patient's experience.
- ☑ Focus on the patient.
- ☑ Have lower payroll expenses.
- ☑ Keep updated referrals records.
- ☑ Easily track referral statuses.
- ☑ Have a paperless referral process.
- ☑ Ensure that all your referrals are authorized.
- ☑ Reduce the time consumed by phone calls and emails.
- ☑ Receive, process, and send out referrals on time.

We access your EHR to monitor and update the referrals while taking care of the necessary phone calls, faxes, and emails.

1 Process Incoming Referrals

When new referrals are received, we can help you register new patients, gather previous medical records, check insurance eligibility, and schedule appointments on the same day.

2 Process Outgoing Referrals

For every outgoing referral, our team can help you find a specialist closest to the patient's home, fill out the referral form, and send the referral documents to the appropriate specialist or facility.

3 Register Newly Referred Patients

When new referrals are received, our remote staff register the new patient in your EHR right away.

4 Authorize New Referrals

We make the necessary calls and update the authorization status of new referrals. We also make sure that the doctor's orders are authorized by the insurance company before faxing outgoing referrals.

5 Track and Organize Referrals

To make referrals easy to find and review, our remote staff keep an eye on every referral and record any progress in the tracking list.

6 Process Referral Documents

Our team makes sure to acquire the necessary documents so that you can promptly review the patient's profile and set the appointment.

There's more to us than this!

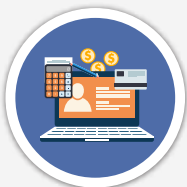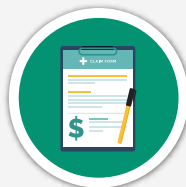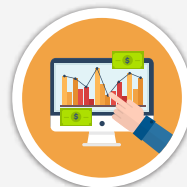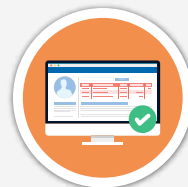|				
Reminders and Tasks Management	Transcription Service	MIPS Reporting	Benefits Configuration	Claims Adjudication
AR Management	Claims Service	Revenue Reports	Patient Statements	Eligibility Checking