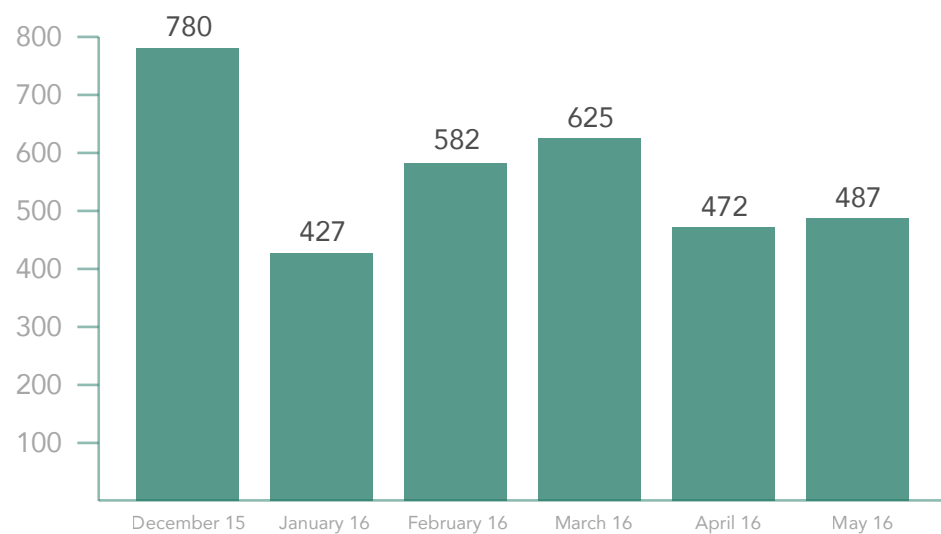# solartis

Solartis Administer
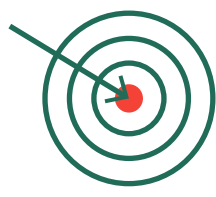### Overcoming Business Processing Challenges in Insurance Administration

Solartis Administer is an on-demand Business Process Outsourcing (BPO) solution that provides dedicated insurance professionals to meet companies' human resources needs quickly and cost-effectively.

Business Processing Challenges and Best Practices

Fluctuating Demand and Growth

Bar chart values: December 15: 780, January 16: 427, February 16: 582, March 16: 625, April 16: 472, May 16: 487
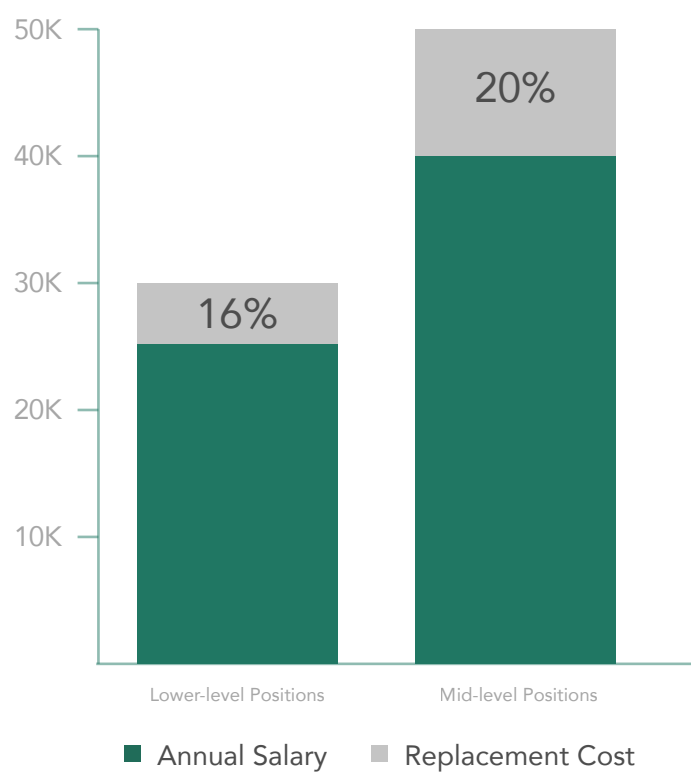
Solartis Administer:
- Provides skilled resources to support processing peaks and valleys
- Enables you to process admin tasks as soon as they are received
- Reduces overhead costs with transaction-based pricing

Employee Turnover

Lower-level Positions: 16%, Mid-level Positions: 20%
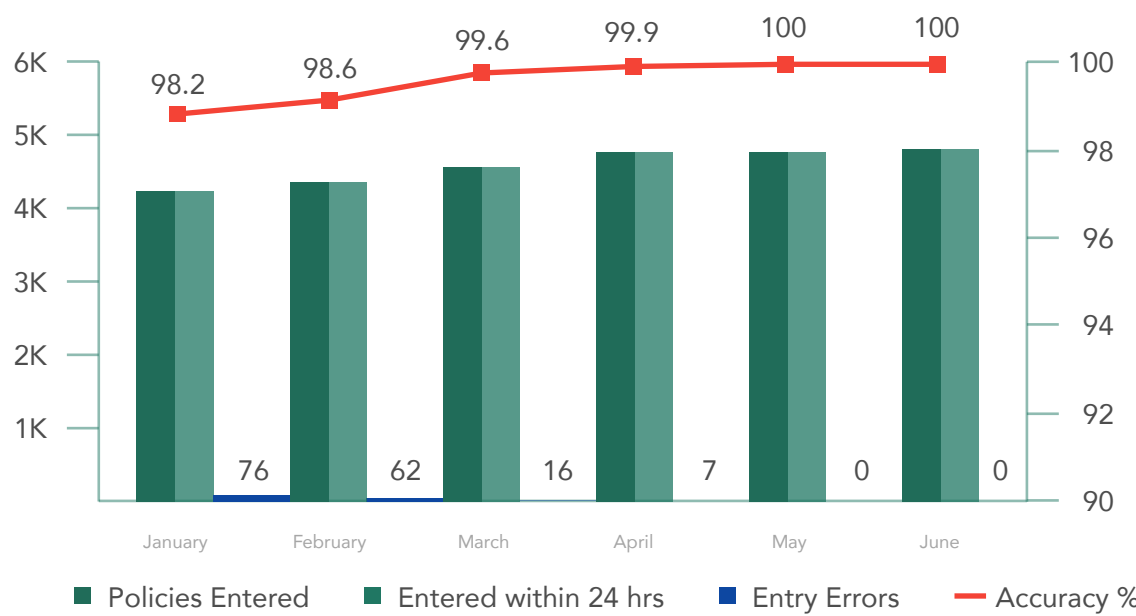Legend: Annual Salary, Replacement Cost

Cost to replace an administrative position earning $30-40,000 per year: up to $8,000
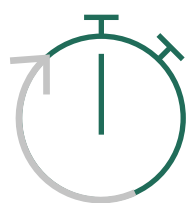
Solartis Administer:
- Provides flexible resources, available on demand
- Eliminates hiring, training, and other costs of turnover
- Enables you to rely on trained, experienced admin professionals

Turnaround Time, Accuracy and Quality

Accuracy %: January 98.2, February 98.6, March 99.6, April 99.9, May 100, June 100
Entry Errors: January 76, February 62, March 16, April 7, May 0, June 0
Legend: Policies Entered, Entered within 24 hrs, Entry Errors, Accuracy %

Solartis Administer:
- Optimizes turnaround time and quality to provide outstanding service levels
- Ensures strict compliance with documented best practices for total consistency
- Responds to processing requests in real time, 24 hours a day

Utilization of Skilled Resources

Solartis Administer removes tedious, time-consuming back-end tasks from your team so you can focus on value-adding functions: underwriting, sales and customer service.

Find out how you can:
- Avoid layoffs and support your in-house staff
- Eliminate backlogs and employee turnover issues
- Reduce costs with a transaction-based pricing model
- Improve turnaround time and customer service quality

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On-Demand Business Process Outsourcing
—for any organization buried under insurance paperwork—

Solartis team members work side by side with your operational and underwriting staff. Our goal is to free up your staff from time consuming administrative activities. We are experienced in every task associated with policy administration.