

# Supplier Compliance Guide

## III. DISTRIBUTION CENTER INBOUND SHIPPING & ROUTING RITE AID TRANSPORTATION AND INBOUND SHIPMENT ROUTING cont.

### Drop Trailers

Drop trailer arrangements for truckload shipments are evaluated on a case-by-case basis and are subject to the approval of the Rite Aid Transportation Department. The Supplier's historical on-time appointment performance is a key component of evaluating requests for drop trailers. Drop trailers are expected to deliver 24 hours prior to the scheduled Purchase Order appointment date and/or due date and within the drop trailer parameters of the specific Rite Aid Distribution Center.

All preferred LTL carriers drop trailers. When using a Rite Aid preferred LTL carrier, it is highly suggested that Suppliers ship to ensure the product arrives at least one business day prior to the Purchase Order due date to allow time for the Distribution Center to receive shipments arriving on drop trailers and ensure an on-time Purchase Order receipt. Drop trailers are to be unloaded within 48 hours of being dropped at a Rite Aid Distribution Center.

### Inbound Deliveries

All drivers entering a Rite Aid premises will be required to provide a state-issued photo ID or a company-issued photo ID with name and picture upon arrival to security.

### Carriers and Delivery Appointments

To ensure priority delivery appointments and unloading by trained receiving personnel, Suppliers must use one of the LTL carriers from the Rite Aid preferred carrier list.

Delivery appointments at Rite Aid Distribution Centers are required. The Supplier or Supplier's carrier must obtain a delivery appointment from the Rite Aid Distribution Center Receiving Department. If the Supplier's carrier fails to keep an appointment, does not notify the Distribution Center Receiving Department at least 48 hours prior to the scheduled appointment time, or is more than one (1) hour late for the appointment, the Supplier will incur an offset fee for a delay in our receiving operations.

This charge is in addition to all other applicable charges related to the delivery for which the Supplier is responsible.

Rite Aid Distribution Centers require drivers to unload all shipments.

**\*Please Note:** DC 50 (Poca, WV) warehouses 40"x40" pallets. Freight will need re-palletized during unloading.

### SUPPLIER PREPAID SHIPMENTS

#### Supplier Prepaid LTL (Less than Truckload) Shipments

On all LTL shipments, Rite Aid expects Suppliers to utilize one of our preferred LTL carriers. This reduces the number of carriers that serve our Distribution Centers and helps to expedite the delivery of merchandise to our Distribution Centers and to our stores. Our preferred LTL carriers have pre-set appointments, drop trailers, and are able to increase our receiving efficiencies and your/our carrier efficiencies. Preferred LTL carriers also provide shipment status detail via EDI (214). Non-preferred LTL carriers are required to make delivery appointments with the Distribution Center in accordance with the appointment requirements set forth in the Rite Aid Supplier Compliance Guide.

If a Supplier chooses to use a non-preferred LTL carrier, Rite Aid is not responsible for any accessorial charges, such as detention, storage, sort and segregation, unloading, and/or notification charges.

2 FAILURES — 2 PO's \$350 LATE \$350 Fill rate \$700 total

See attached penalty 42

example 1. Reg del 3/13 Time critical/B 3/12

2. Spotted 3/16 - LATE