



VENDOR STANDARD ROUTING INSTRUCTIONS

(Parcel, Air, LTL & TL Routings)

The Kroger Co. has negotiated preferred pricing with select carriers for corporate wide application to include all marketing area distribution centers, manufacturing plants, regional freight management centers, and retail stores for collect shipments to our facilities. We expect full compliance with these instructions in order to maintain the lowest freight costs. **Please note it is at the discretion of the Vendor to choose the carrier for a Delivered shipment.** However, the following carriers are contracted by Kroger for use on Collect shipments to our facilities.

*****All costs associated with Delivered Shipments are the responsibility of the shipping Vendor. The Kroger Co. will not incur the costs for LTL carriers who charge accessorial such as, but not limited to, Sort & Segregate, Detention, or Redelivery on Delivered Shipments. Please note accordingly on your BOL when shipping to a Kroger facility.*****

These instructions do not apply to truckload shipments, which generally are defined as shipments weighing over 10,000 lbs or 750 cubic feet. Please refer truckload routing inquiries to the Regional Freight Center, Plant or to Corporate Logistics Transportation. Contact information is listed below.

GROUND PARCEL

Shipments weighing 1-150 lbs, not requiring expedited service are to be shipped via FedEx Ground.

FedEx Ground

Please note: for all small parcel shipments into a Kroger site, use FedEx Ground (or FedEx Ground Multi-weight - see below) and mark the documentation "Bill Third Party" and use the account number provided by the Kroger Buyer. You must put the Kroger PO number in the shipment reference field (one of the first three reference fields) on your FedEx Shipping Label. If you are shipping several purchase orders at once, the documentation must specify the PO number for each box. If you have no PO number, please call the Kroger Buyer for help in advance of making the shipment. Do not declare any value on small parcel shipments. For FedEx customer service regarding FedEx Ground shipments, call 800-GO-FEDEX, or 800-463-3339.

AIR FREIGHT

Shipments weighing 1-150 lbs, when alternate ground service cannot meet the required delivery date and time are to be shipped FedEx Express.

FedEx Express

If authorized, ship via FedEx Express. Use the account number provided by the Kroger Buyer. FedEx Express Customer service is at 800-GO-FEDEX or 800-463-3339.

LTL (Less Than Truckload) SHIPMENTS

The Kroger Co contracts with the following LTL providers for both National and Regional freight.

FedEx Freight Priority – when speed is critical to meet your supply chain needs

FedEx Freight Economy- for less time-sensitive shipping

Shipments weighing (250 lbs. up to 10,000 lbs or 750 cubic feet) that pick up and deliver within the Continental U.S. are to be shipped via FedEx Priority or Economy.

If you are a Kroger Supplier and have an F.O.B. or collect shipment that qualifies for an LTL Non Refrigerated carriage, log on to www.fedex.com/us/freight/index.html to locate the nearest center or call Customer Management Support Team at 1- 800-218-5058 or email customermanagement@fedex.com. You can telephone your nearest FedEx Freight Center and identify your shipment as a “COLLECT” shipment to Kroger and specify which Kroger site the freight is consigned to for delivery. **Please note that you must identify the shipment as either Priority or Economy.** If you are unsure which to chose, please contact the buyer or receiving site for direction. In the event that you have difficulty obtaining a pickup of your shipment, please call Customer Management Support Team assigned to Kroger at 1-800-218-5058 or email customermanagement@fedex.com.

YRCW Corp – Nationwide

If you are a Kroger Supplier and have an F.O.B. or collect shipment that qualifies for an LTL Non Refrigerated carriage, log on to WWW.MYYRC.COM and find the nearest terminal. Telephone your nearest YRC Terminal and identify your shipment as a “third party collect” shipment to Kroger and specify which Kroger site the freight is consigned to for delivery. In the event that you have difficulty obtaining a pickup of your shipment, Kroger’s YRC Corporate Account Executive is Don Heasley and can be reached at (614) 851-6236 or don.heasley@yrcw.com .

USF Reddaway (Regional Service – West of the Rocky Mountains only)

Shipments weighing (250 lbs. up to 10,000 lbs or 750 cubic feet) that pick up and deliver west of the Rocky Mountains are to be shipped via USF Reddaway. Shipments should be less than 1000 miles.

If you are a Kroger Supplier and have an F.O.B. or collect shipment that qualifies for an LTL Non Refrigerated carriage, log on to WWW.REDDAWAYREGIONAL.COM and find the nearest terminal. Telephone your nearest USF Reddaway Freight Terminal and identify your shipment as a “third party collect” shipment to Kroger and specify which Kroger site the freight is consigned to for delivery. In the event that you have difficulty obtaining a pick up of your shipment, Kroger’s USF Reddaway Customer Service Line is 1-888-420-8960 or CorporateAccount.Support@usfc.com .

Holland (Regional Service – Midwest Region only)

Shipments weighing (250 lbs. up to 10,000 lbs or 750 cubic feet) that pick up and deliver west of the Rocky Mountains are to be shipped via USF Reddaway. Shipments should be less than 1000 miles.

If you are a Kroger Supplier and have an F.O.B. or collect shipment that qualifies for an LTL Non Refrigerated carriage, log on to WWW.HOLLANDREGIONAL.COM and find the nearest terminal. Telephone your nearest Holland Freight Terminal and identify your shipment as a “third party collect” shipment to Kroger and specify which Kroger site the freight is consigned to for delivery. In the event that you have difficulty obtaining a pickup of your shipment, Kroger’s Holland Customer Service Line is 1-866-465-5263 or Holland.pickups@usfc.com .

LTL REFRIGERATED

Shipments weighing (250 lbs. up to 10,000 lbs or 750 cubic feet) requiring temperature control that pick up and deliver within the Continental U.S. are to be shipped via FFE Transportation.

FFE Transportation (All LTL Refrigerated)

If you are a Kroger Supplier and have an F.O.B. or collect shipment that qualifies for an LTL Refrigerated carriage, log on to WWW.FFEX.NET and find the nearest terminal. Telephone your nearest FFE Terminal and identify your shipment as a “third party collect” shipment to Kroger and specify which Kroger site the freight is consigned to for delivery. In the event that you have difficulty obtaining a pickup of your shipment, Kroger’s FFE’s Corporate Account representative is Jane Upton at (423)-991-9070 or jupton@ffex.net.

TRUCKLOAD

Shipments weighing over 10,000 lbs or 750 cubic feet are classified as Truckload. Truckload routings will be determined by the product, origin, destination, and if there are any special service requirements. In the absence of specific routing and shipping instructions, please contact the appropriate Regional Freight Center or Corporate Logistics Transportation.

Kroger Transportation Center – Nashville

Retail: (615) 871-2890

Manufacturing: (615) 871-2864

Produce: (615) 871-2901

Regional Freight Center – West

(310) 884-4389 or (310) 884-4307

Fred Meyer

See Below “Fred Meyer” Section

Corporate Logistics Transportation – Cincinnati

(513) 762-4216 or (513) 762-1103

Kroger Transportation Center Management		WEST Management	
Distribution & Consolidation Centers	Outbound Manufacturing Plants	Distribution & Consolidation Centers	Outbound Manufacturing Plants
Indianapolis, IN	Pace Dairy Crawfordsville	Riverside, CA	Compton Creamery
Shelbyville, IN	KB Specialty	Compton, CA	Riverside Creamery
Louisville, KY	Springdale Ice Cream & Beverage	Glendale, CA	Layton Dough & Dairy
Woodlawn, OH	Bluefield Beverage	Los Angeles, CA	Swan Island Dairy*
Delaware, OH	State Avenue	Layton, UT	Clackamas Bakery*
Livonia, MI	Kenlake Foods	Tolleson, AZ	
Atlanta, GA	Crossroads Farms	Phoenix, AZ (Peyton Buckeye)	
East Point, GA	Columbus Bakery	Clackamas, OR	
Roanoke, VA	Country Oven Bakery	Puyallup, WA	
Bluffton, IN	Westover Dairy	Paramount, CA	
Interstate Warehousing	Tara Foods	Ralphs Dart, CA	
WT Young	Southern Ice Cream	Updike Distribution Logistics, NV	
Tri State Warehousing	Delight Products	Versacold, Anaheim CA	
Denver, CO (dry)	America's Beverage	Clackamas, OR (Food)	
Denver, CO (perishable)	Jackson Hutchinson Dairy & Ice Cream	Clackamas, OR (GM)*	
Denver, CO (frozen)	King Sooper Meat	Puyallup, WA	
Hutchinson, KS (perishable)	King Sooper Bakery	Chehalis, WA*	
Goddard, KS	Vandervoort Dairy		
Fountain, CO			
Houston, TX			
Keller, TX			
Memphis, TN			
Produce - Perishables			

* Fred Meyer Support in addition to West RFMC

Support for Inbound Raw Materials to the Kroger Plants, please contact Brandy Pence at 513-762-4216 or Neil Henkes at 513-762-1408.

FRED MEYER

For all Fred Meyer shipments, please refer to <http://www.fmroutinginstructions.com/> for routing guide and shipping information. Or call FRED MEYER STORES TRAFFIC DEPARTMENT at (503) 557-2531 FAX (503) 557-2543.

PEYTON

For questions on shipments to our Peyton Regional DC's, please contact the following.

Peyton Fountain CO – Donna Runyan – (615)-871-2865 or Donna.Runyan@kroger.com, or Robin Chapman – (615)-871-2890 or robin.chapman@kroger.com

Peyton Bluffton IN – Ann Brewster – (260)-827-2051 or ann.brewster@kroger.com

Peyton Phoenix AZ – Greg Strattan – (602)-477-3106 or greg.strattan@kroger.com

Peyton Cleveland TN – Don Swafford – (423)-614-1033 or don.swafford@kroger.com

Peyton Portland TN – John Jennings – (615)-325-8103 or john.jennings@kroger.com

Corporate Peyton Transportation – John Taylor – (423)-614-1048 or john.taylor@kroger.com

DELIVERED STATUS – PREFERRED CARRIER LIST

The below carriers that provide **drop trailers** into our Regional DC facilities (formerly Peyton) are listed as well. All other LTL carriers touch these sites as well as our traditional DC's and all deliveries are live unloaded.

Portland, TN	Cleveland, TN	Bluffton, IN	Phoenix, AZ	Fountain, CO
FedEx Freight	FedEx Freight	FedEx Freight	FedEx Freight	FedEx Freight
YRC	YRC & Holland	YRC & Holland	YRC	YRC
Old Dominion	Old Dominion	Old Dominion	Old Dominion	Old Dominion

[FedEx – Ctrl+Click to take you to Contact Information](#)

[YRC – Ctrl+Click to take you to Contact Information](#)

Old Dominion

If you are a Kroger Supplier to a Peyton site and have an F.O.B. or collect shipment that qualifies for an LTL Non Refrigerated carriage, log on to WWW.ODFL.COM and find the nearest terminal. Telephone your nearest Old Dominion Terminal and identify your shipment as a “third party collect” shipment to Kroger and specify which Kroger site the freight is consigned to for delivery. In the event that you have difficulty obtaining a pickup of your shipment, Kroger's Old Dominion Corporate Account Executive is Eric Hastings and can be reached at (614) 406-9368 or eric.hastings@odfl.com

APPOINTMENT SCHEDULING

Kroger Transportation Center – Nashville
Tolleson, AZ
Layton, UT

1-855-864-8444 or Kroger.appointments@kroger.com
(623) 936-2306
(801) 552-6439

Fred Meyer Scheduling:

Clackamas Food

(503) 557-2514

Clackamas General Merchandise

(503) 650-2035 #3

Puyallup Dry

(253) 770-6842

Puyallup Perishable

(253) 770-6850