TECHNOLOGY pointe

many technologies. one pointe.

While the term "construction" may be more obviously associated with heavy machinery and power tools, information technology is an increasingly important component in the industry. This fact is particularly evident in the case of Chasco Constructors.

About Chasco Constructors

Founded in 1979 by Chaz Glace, Chasco Constructors is a commercial general contracting and construction management firm located in Round Rock, Texas. Through a diversified skill set and the completion of quality building projects, Chasco Constructors has been able to grow at a steady pace.

The company fulfills a variety of projects including; commercial buildings, general construction, roads, bridges, site development, and utilities. Chasco Constructors is also very involved with community organizations.

Pain Points

Before partnering with Technology Pointe in 2004, Chasco Constructors relied solely on one internal employee to attend to their information technology needs. However, his time was split up among multiple responsibilities, which only grew as Chasco Constructors became more successful and expanded.

As a result, the network quickly grew from 15 devices to over 100. Additional support was needed to allow the employee to focus on his actual role, rather than the company's IT.

Plan of Action

Chasco Constructors came into contact with Technology Pointe through a mutual contact, and before long the construction firm had signed a block-of-time agreement. Chasco Constructors remained on this plan until management made the switch to the *All Pointes Covered* solution offered by Technology Pointe.

Solutions

Technology Pointe was responsible for implementing a variety of updated solutions into Chasco Constructors' IT approach. This included a shift away from tape backup and an introduction to cloud services, data protection best practices, and a migration from an on-premise exchange server to the cloud—complete with user and policy management. Technology Pointe also worked to become familiar with certain scheduling and accounting software that Chasco Constructors preferred to use.

Implementation of the new solutions was simple, yet took some time for staff to acclimate to, as was expected. In the long run, these new technology solutions proved to be highly beneficial to the organization, resulting in optimal productivity.

This partnership between Technology Pointe and Chasco Constructors has provided quite a few benefits to the construction management firm, not the least of which being the new ability for workflows to develop. Technology Pointe's services have also allowed for departmental growth, as well as the use of drones and drone data in Chasco Constructors' operations.

> *After being TPI's last customer on the Break/Fix model we took the step towards managed-services and could not be happier with the care, expertise and intelligent workflow that Technology Pointe has brought to the table.*
>
> *-Michael Lambert, VDC/GPS Manager*

Results

With the implementations made by Technology Pointe, Chasco Constructors has been able to improve their operations. As a result, Chasco Constructors has enjoyed greater income generation as well as a reliable IT infrastructure.

If you're looking for an IT provider who can help you resolve your company's technology needs or issues, consider Technology Pointe. Their expertise is only a phone call away!

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