The 4 Secrets to Retaining Top Talent

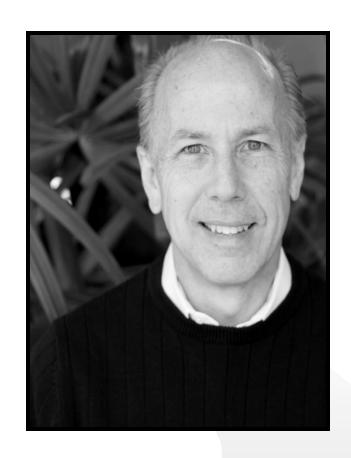




Today's Presenter:

Ken Gibson

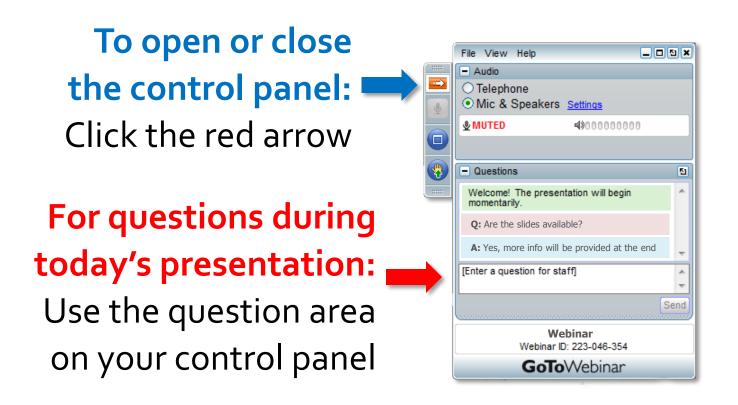
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- Founded in 1996
- Over 450 Clients in North America
- Focus: Compensation design and management that drives growth

We're happy to provide a copy of today's slides. Information will be provided at the close of the presentation.



Special Offer

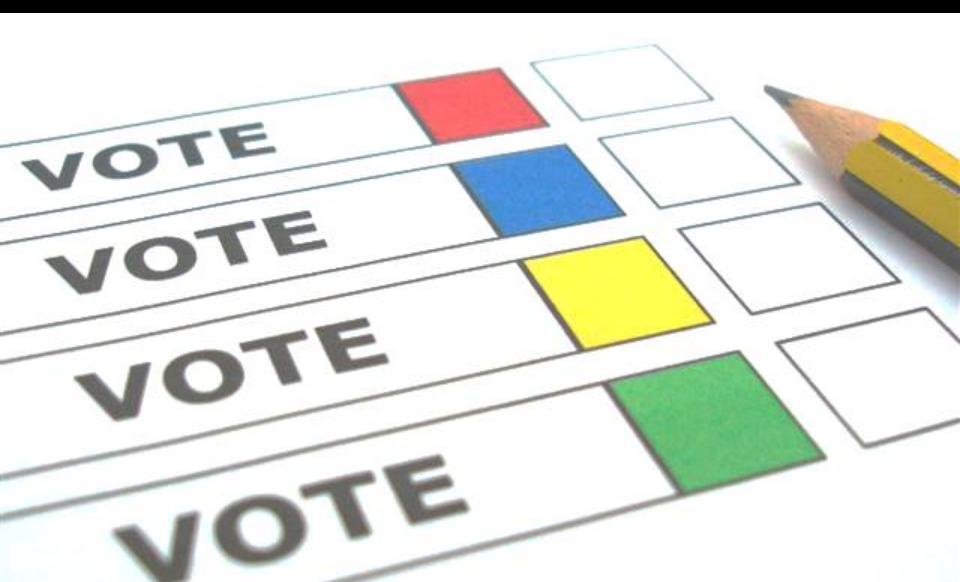


Special
Opportunity
Announced
at end of
Broadcast.

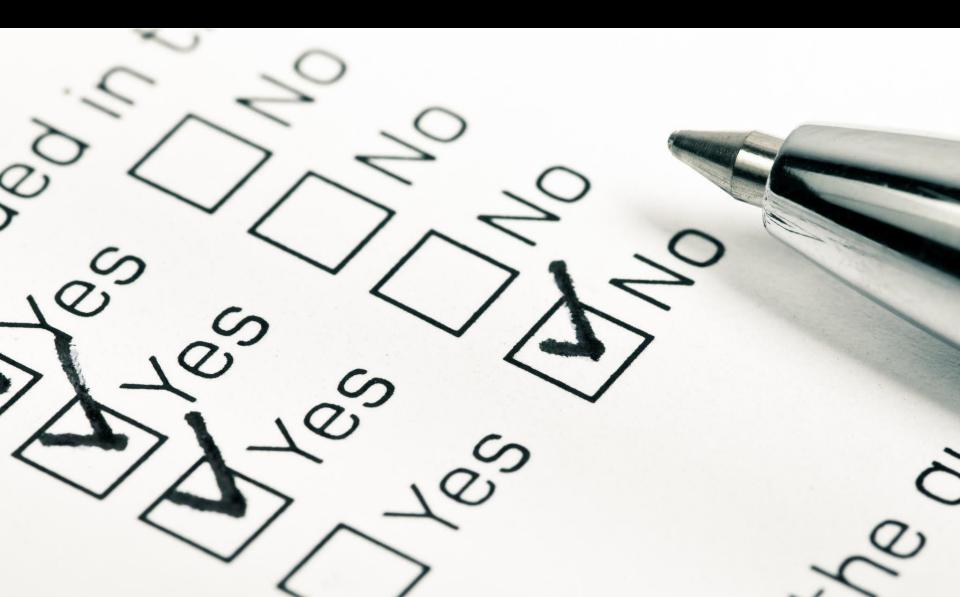




POLL #1



POLL #2



Premier Talent Retention: Here's the Issue

Most CEOs struggle to grow the business as rapidly as they want.



To Achieve That, What's Needed?



CEOs want:

- Growth partners not just employees.
- Catalysts who know how to leverage growth.
- Leaders who take ownership of results.
- Problem solvers who aren't afraid of accountability.
- A performance culture.

If Those People Are in the Organization...

The CEO Wants to Keep Them!



The 4 Secrets: Four-Part Total Rewards Approach

Compelling Future

2.Positive Work

Environment

3.Opportunities for Personal and Professional Growth

4. Financial Rewards

1. Compelling Future



- I like the direction the company is headed.
- I embrace the company's values.
- I believe the company can achieve its growth goals.
- I see myself in the company's future.
- I want a "seat at the table" in determining the direction of the company.

2. Positive Work Environment

- I like the nature of the work I'm doing.
- I am working within my unique ability.
- My responsibilities have strategic purpose.
- I like the team of people with whom I work.
- There are channels and processes for solving problems and decision making.



3. Personal and Professional Development

As a result of the resources of the organization, my unique abilities will improve.

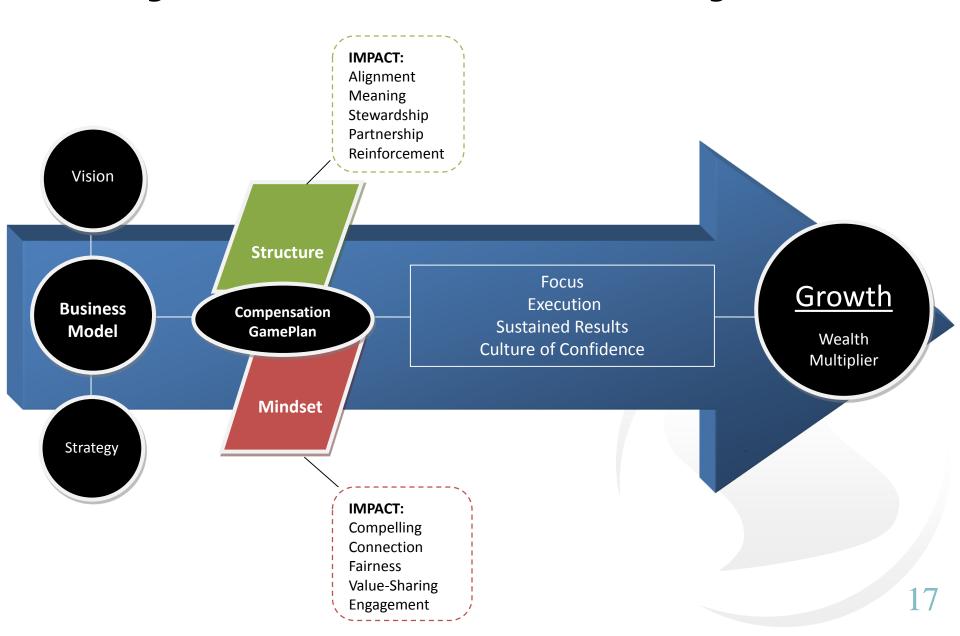


4. Financial Rewards



- There is a philosophy that guides pay decisions and I relate to it.
- There is a mechanism for sharing value with those who help produce it.
- I have some control over how much I can earn if I produce.

Building a Unified Financial Vision for Growing the Business



Line of Sight



Link Company & Employee Goals Employee "Hierarchy of Needs"

Wealth Accumulation

Wealth Multiplier Philosophy

4 Value Sharing

Short & Long-Term Incentive Plans

Retirement Planning

Qualified & Executive Retirement Plans

2 Risk Protection

Comprehensive, Flexible Benefits Plan

1 Cash Flow & Living Standard

Salary & Bonus

Clear Pay Philosophy

Wealth Multipliers not just Wealth Creators Transformation not just Growth

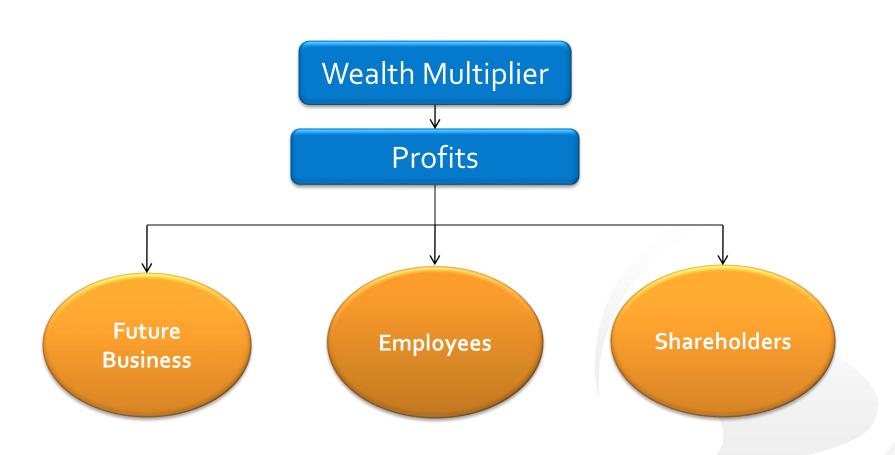
Wealth Creators

- Profitability focus
- Recruit to skills and experience
- Comp is an important expense to be managed
- Salaries and total pay should be "at market"
- "Pay-for-performance"

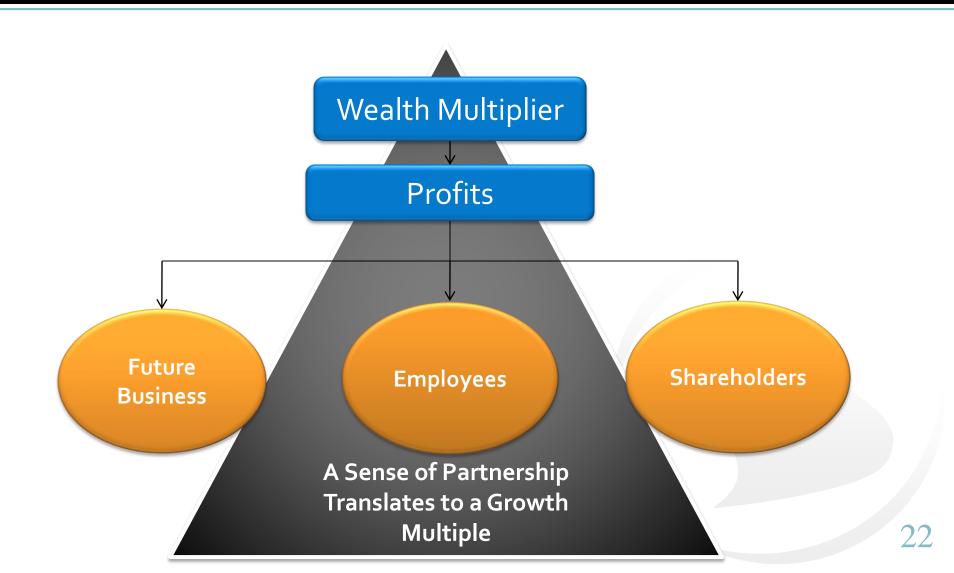
Wealth Multipliers

- Transformation focus
- Recruit premier talent that relates to our culture
- Comp is an investment that should produce a growing return
- Salary benchmarking can be helpful but pay should be tied to positional value
- "Share wealth created"

The Value of Profit



The Value of Profit



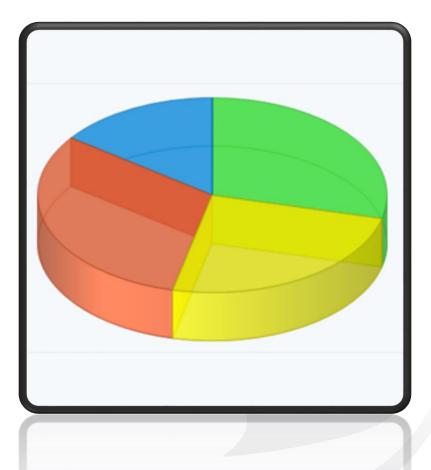
Profits Generate additional Capital

Wealth Multipliers continually look for ways to deploy that capital more productively.



Capital Deployment "Portfolios"

- Product Portfolio
- Training Portfolio
- Finance Portfolio
- Innovation Portfolio
- Marketing Portfolio
- Compensation Portfolio



Capital Deployment in Compensation



Compensation is a deployment of capital. It's an investment.

- Investments must be properly allocated
- Investments must be properly measured (ROTRI)
- Investments in human capital should improve productivity

Compensation Allocation "Portfolios"

Performance Class

- Pay that helps company meet its "budgeted" or targeted level of performance
- Today focused

Growth Class

- Pay that helps company achieve levels of performance build the future company
- Future-focused

Transformation Class

- Pay that supports fundamentally altering the course of the industry through unique breakthroughs
- Wealth-multiplier mindset
- Most highly productive class

Key Concept

Companies that work on compensation in their transformation portfolio have a wealth multiplier and not just a wealth creator mindset. They envision people-both the customers they serve and the workforce they employ-experiencing life in a whole different realm. (Think Apple, Disney, Amazon and others.) As a result, they don't just create compensation programs. They market a future to their employees on all levels-product development, market penetration, innovation expectations and yes, rewards—so that all company "portfolios" are completely aligned.







#1 Value sharing attracts and retains the best talent and magnifies results

- Keeping the "right" people
 - Willing and able to compete
 - Assume stewardship role in safeguarding shareholder interests
 - Willing to share in risks and rewards of value creation
 - Seek mini-entrepreneurial experience

#2: Value sharing plans (effectively designed) reinforce the company's business model

- Nurture a culture invested in the business model
 - Reinforce virtuous cycles
 - Reinforce leverage points
 - Reinforce roles and expectations





#3: Value sharing protects against bad profits and promotes good profits

 Everyone has an interest in good profits if everyone's wealth multiplier rises or falls on the ability of the company to sustain the right kind of profitability.

#4: Value sharing promotes an ownership mindset

- Build a rewards system that communicate "what's important."
 - Keep performance engine working while moving the company forward towards growth goals
 - Define "what's important" the same way ownership does revenue/EBITDA growth, profit/margin improvement, cost management

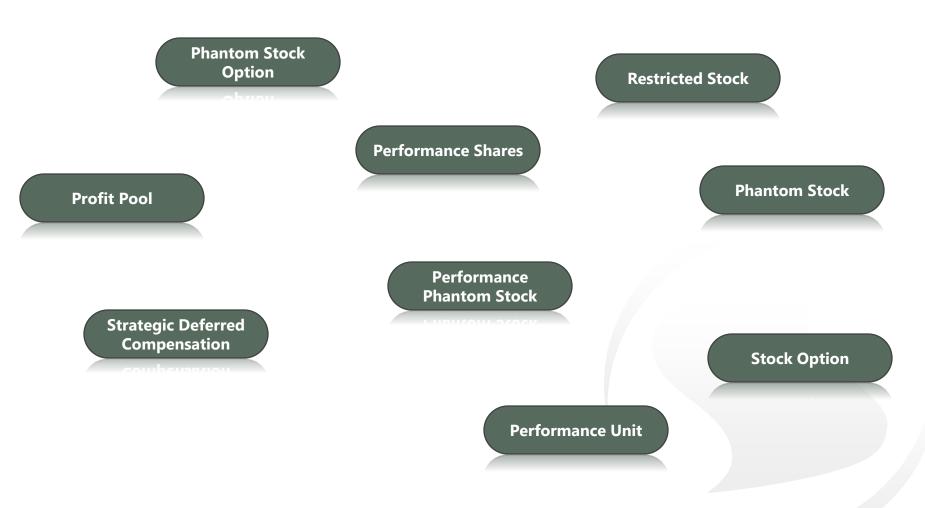


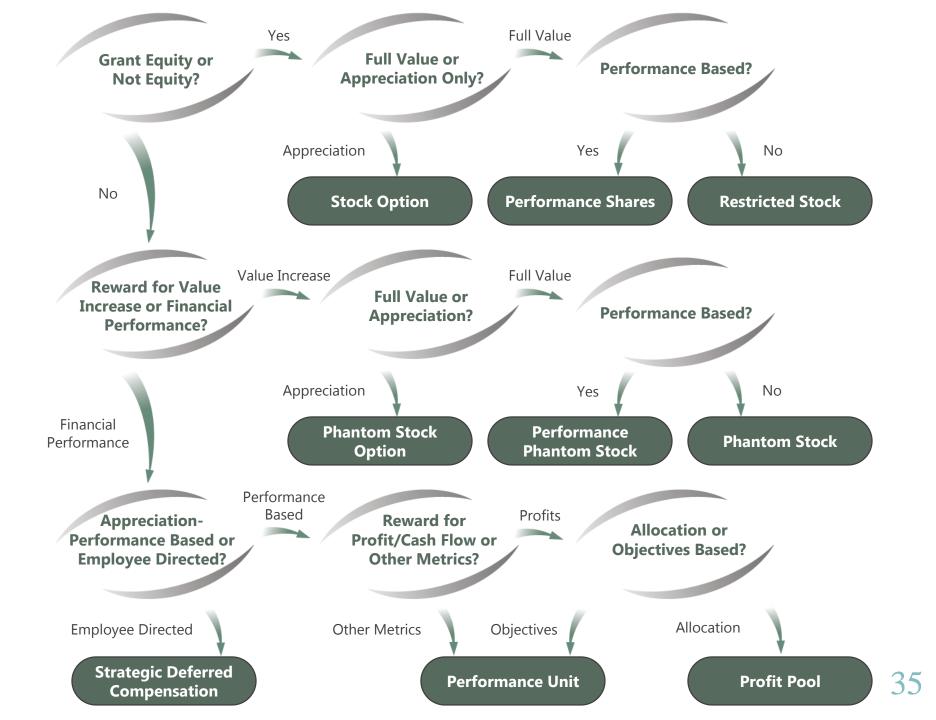


#5: Value sharing builds trust and accelerates results

- Turn key people into "partners" in building the future business
 - Value sharing communicates a sense of fairness
 - Validates your trust in their unique abilities
 - Create a unified financial vision for growing the company

Select the Right Plan Type





Forecast Outcomes



Develop an Effective Financial Model

Sample LTIP Model – P&L Forecast

- 4	С	E	F	G	Н		J	K	L	M	N	0	P	Q
1	Target	P&L Forecast												
2		2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021
3	P&L FORECAST	Actual	Actual	Actual	Projected	Projected	Projected	Projected	Projected	Projected	Projected	Projected	Projected	Projected
4 Net	t Sales	35,015,667	32,524,143	39,156,444	45,000,000	49,000,000	52,000,000	55,000,000	60,000,000	66,000,000	72,600,000	79,860,000	87,846,000	96,630,600
5 Co:	st of Goods Sold	19,375,516	17,230,214	21,541,211	24,750,000	26,950,000	28,600,000	30,250,000	33,000,000	36,300,000	39,930,000	43,923,000	48,315,300	53,146,830
6 6	Grass Prafit	15,640,151	15,293,929	17,615,233	20,250,000	22,050,000	23,400,000	24,750,000	27,000,000	29,700,000	32,670,000	35,937,000	39,530,700	43,483,770
7 Sel	lling Expenses	466,785	455,120	489,609	546,750	595,350	631,800	668,250	729,000	801,900	882,090	970,299	1,067,329	1,174,062
8 G8:	kA	5,367,425	5,653,767	6,100,910	6,986,250	7,607,250	8,073,000	8,538,750	9,315,000	10,246,500	11,271,150	12,398,265	13,638,092	15,001,901
9 Inte	erest Expense	48,176	45,388	35,503	36,213	36,937	37,676	38,430	39,198	39,982	40,782	41,597	42,429	43,278
10	Income from Operations	9,757,765	9,139,654	10,989,211	12,680,787	13,810,463	14,657,524	15,504,570	16,916,802	18,611,618	20,475,978	22,526,839	24,782,850	27,264,530
	erest & Dividend Income	81,135	52,187	14,171	14,454	14,744	15,038	15,339	15,646	15,959	16,278	16,604	16,936	17,274
	ain (loss) on Sale of Investments	(15,596)	1,061	-	-	-	-	-	-	-	-	-	-	-
	ain on Disposal of Equipment	9,202	1,750	(9,559)	-	-	-	-	-	-	-	-	-	-
	rease in Cash Surrender Value of Life Insurance	67,622	72,272	62,044	63,285	64,551	65,842	67,158	68,502	69,872	71,269	72,694	74,148	75,631
	her Income	705	29,525	384	-	-	-	-	-	-	-	-	-	-
	Earnings Before Taxes	9,900,833	9,296,449	11,056,251	12,758,526	13,889,757	14,738,404	15,587,068	17,000,949	18,697,448	20,563,525	22,616,137	24,873,934	27,357,435
17 Pro	ovision for Income Taxes	145,400	26,200	104,000	191,378	208,346	221,076	233,806	255,014	280,462	308,453	339,242	373,109	410,362
	Net Income	9,755,433	9,270,249	10,952,251	12,567,148	13,681,410	14,517,328	15,353,262	16,745,935	18,416,987	20,255,072	22,276,895	24,500,825	26,947,074
	erest Expense	48,176	45,388	35,503	36,213	36,937	37,676	38,430	39,198	39,982	40,782	41,597	42,429	43,278
	preciation	966,850	875,917	853,121	878,715	905,076	932,228	960,195	989,001	1,018,671	1,049,231	1,080,708	1,113,129	1,146,523
	EBITDA	10,915,859	10,217,754	11,944,875	13,673,454	14,831,770	15,708,308	16,585,693	18,029,149	19,756,102	21,653,538	23,738,442	26,029,493	28,547,237
30	Share Price multiple			5	5	5	5	5	5	5	5	5	5	5
	ormula Value		;	,,						\$ 93,380,533		112,056,874		\$ 134,723,536
32	Formula Share Price (EOY)			\$ 5.59	\$ 6.28					\$ 9.34				
	nual Increase in Formula Value nual Increase in Formual Value Since Plan Ince				\$ 6,820,330 \$ 6,820,330	\$ 7,216,144 \$ 14,036,475		\$ 4,596,140 \$ 24,147,448		\$ 7,501,468 \$ 37,450,382	\$ 8,848,351 \$ \$ 46,298,734 \$			
35	nual increase in Formual Value Since Flan ince	ption			\$ 6,020,330	\$ 14,036,470	\$ 13,331,300	\$ 24,147,440	\$ 23,340,314	\$ 37,400,302	\$ 40,230,734 \$	00,120,722 q	66,326,003	s 10,133,304
37	Assumptions				2012	2013	2014	2015	2016	2017	2018	2019	2020	2021
38				'										
39 Inci	rease in Net Sales				14.9%	8.9%	6.1%	5.8%	9.1%	10.0%	10.0%	10.0%	10.0%	10.0%
40 Cos	st of Goods Sold as % of Net Sales				55.0%	55.0%	55.0%	55.0%	55.0%	55.0%	55.0%	55.0%	55.0%	55.0%
41 Sell	lling Expenses as % of Gross Profit				2.7%	2.7%	2.7%	2.7%	2.7%	2.7%	2.7%	2.7%	2.7%	2.7%
42 G&	A as % of Gross Profit				34.5%	34.5%	34.5%	34.5%	34.5%	34.5%	34.5%	34.5%	34.5%	34.5%
43 Ann	nual Increase in Interest Expense				2.0%	2.0%	2.0%	2.0%	2.0%	2.0%	2.0%	2.0%	2.0%	2.0%
	nual Increase in Interest Income				2.0%	2.0%	2.0%	2.0%	2.0%	2.0%	2.0%	2.0%	2.0%	2.0%
	nual Increase in Gain/Loss on Investments				0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
	nual Increase in Gain/Loss on Disposal of Equ	ipment			0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
	nual Increase in Cash Surrender Yalue				2.0%	2.0%	2.0%	2.0%	2.0%	2.0%	2.0%	2.0%	2.0%	2.0%
	nual Increase in Other Income				0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
	lifornia Franchise Taz				1.5%	1.5%	1.5%	1.5%	1.5%	1.5%	1.5%	1.5%	1.5%	1.5%
50 Anr	nual Increase in Depreciation				3.0%	3.0%	3.0%	3.0%	3.0%	3.0%	3.0%	3.0%	3.0%	3.0%
700														

Sample LTIP Model – PSO Projections

		_																					
	В		L		M		N		0	_	P (00) T		Q		R		S		Т		U		٧
1								P٤	30 Project	ior		arg											
2		١.	2011		2012		2013		2014		2015		2016		2017		2018		2019		2020		2021
3	Assumed Market Yalue	<u> </u>	111,860,303		125,500,963	_		<u> </u>	150,962,918	_	160,155,198	_	171,758,130	_	186,761,067	_	204,457,770	_	224,113,747	<u> </u>	245,712,320	_	269,447,071
4	Formula Yalue	\$	55,930,151	\$	62,750,482	\$	69,966,626	\$		\$	80,077,599	-	85,879,065		93,380,533	\$	102,228,885	\$	112,056,874	\$	122,856,160	\$	134,723,536
5	Increase in Formula Yalue From		· · · · · · · ·		6,820,330		14,036,475		19,551,308		24,147,448		29,948,914		37,450,382		46,298,734		56,126,722		66,926,009		78,793,384
6	Total Phantom Shares	١.	10,000,000		10,000,000		10,000,000		10,000,000		10,000,000		10,000,000		10,000,000		10,000,000		10,000,000		10,000,000		10,000,000
7	Veighted Share Value (EOY)	\$	5.59	\$	6.28	\$	7.00	\$	7.55	\$	8.01	\$	8.59	\$	9.34	\$	10.22	\$	11.21	\$	12.29	\$	13.47
13	TOTAL PLAN PROJECTION																						
14	Annual Grants (BOY)		-		430,000		430,000		430,000		430,000		430,000		430,000		430,000		430,000		430,000		430,000
15	Cumulative Grants		-		430,000		860,000		1,290,000		1,720,000		2,150,000		2,580,000		3,010,000		3,440,000		3,870,000		4,300,000
16	Dollar Basis of PSOs			\$	837,500	\$	862,625	\$	888,504	\$		\$		\$	970,892	\$	1,000,019	\$	1,030,019	\$		\$	1,092,748
17	Plan Value (BOY)			\$		\$	296,700	\$	915,900	\$	1,625,400	\$		\$	2,373,600	\$	2,670,300	\$	3,177,700	\$		\$	4,214,000
18	Annual Distributions			\$	-	\$		\$	-	\$	-	\$	1,040,600	\$	993,300	\$	1,006,200	\$	1,148,100	\$		\$	1,591,000
19	Cumulative Distributions			\$	-	\$		\$	-	\$	-	\$	1,040,600	\$	2,033,900	\$	3,040,100	\$	4,188,200	\$	5,564,200	\$	7,155,200
20	Remaining Installments			\$	-	\$	-	\$	-	\$	-	\$		\$	-	\$	-	\$	-	\$	-	\$	-
21	Vested Value (EOY)		-	\$	74,175	\$	380,550	\$	964,275	\$		\$	1,792,025	\$	1,950,050	\$	2,305,875	\$	2,729,425	\$		\$	3,436,775
22	Unvested Value (EOY)		-	\$	222,525	\$	535,350	\$	661,125	\$,	\$		\$	720,250	\$	871,825	\$	1,002,975	\$		\$	1,215,825
23	Plan Value (EOY)			\$	296,700	\$	915,900	\$	1,625,400	\$		\$		\$	2,670,300	\$	3,177,700	\$	3,732,400	\$.,	\$	4,652,600
24	Cum Plan Value (Pd, Unpd, Vstd, Unv	_	-	\$	296,700	\$	915,900	\$	1,625,400	\$	E 110 000	\$	3,414,200	\$	4,704,200	\$	6,217,800	\$	7,920,600	\$		\$	11,807,800
25	CPV as % of Market Value				0.2%		0.7%		1.1%		1.5%		2.0%		2.5%		3.0%		3.5%		4.0%		4.4%
26	CPV as % of Increase in Market Valu	ŧ.			2.2%		3.3%		4.2%		5.0%		5.7%		6.3%		6.7%		7.1%		7.3%		7.5%
27	CPV as % of Formula Value				0.5%		1.3%		2.2%		3.0%		4.0%		5.0%		6.0%		7.8%		8.0%		8.8%
28	CPV as % of Increase in Formula Va.	tre-			4.4%		6.5%		2.3%		nac		11.4%		12.6%		13.4%		14.1%		14.6%		15.0%
29	% Vested				25.0%		41.5%		59.3%		77.2%		75.5%		73.0%		72.6%		73.1%		73.6%		73.9%
30	% Univested		0044		75.0%		58.5%		40.7%		22.8%		24.5%		27.0%		27.4%		26.9%		26.4%		26.1%
32	Joe Smith		2011		2012		2013		2014				2016		2017		2018		2019		2020		2021
33	Annual Grants (BOY)		-		180,000		180,000		180,000		180,000		180,000 435,600		180,000		180,000		180,000		180,000		180,000
34	Annual Distributions	\$	-	\$	-	\$	-	\$	-	\$	-	\$		\$	415,800	\$	421,200	\$	480,600	\$		\$	666,000
35	Cumulative Distributions	\$	-	\$	-	\$	-	\$	-	\$	-	\$	435,600	\$	851,400	\$	1,272,600	\$	1,753,200	\$	_,	\$	2,995,200
36	Remaining Installments	\$	-	\$	31,050	\$	159,300	\$	403,650	\$	700 750	\$	750,150	\$	816,300	\$	965,250	\$	1.142.550	\$		\$	1,438,650
37	Vested Value (EOY)	\$	-	\$		•		•		•	780,750	•		•		\$		\$		\$		\$	
38	Universited Value (EOY)	\$	-	\$	93,150 124,200	\$	224,100	\$	276,750 680,400	\$		\$		\$	301,500	\$	364,950	\$		\$		\$	508,950
39	Cumulative Plan Value Bob Smith	\$	2011	*	2012	*	383,400 2013	*	2014	*	1,011,600 2015	\$	1,429,200 2016	*	1,969,200 2017	*	2,602,800 2018	\$	3,315,600 2019	¥	2020	*	4,942,800 2021
40			2011		140,000				140,000		140,000		140,000		140,000		140,000		140,000		140,000		140,000
41	Annual Grants (BOY) Annual Distributions	\$	-	\$	140,000	\$	140,000	\$	140,000	\$		\$	338,800	\$	323,400	\$	327,600	\$		\$		\$	518,000
	Cumulative Distributions	\$	-	\$	-	\$	-	\$	-	\$		\$	338,800	\$	323,400 662,200	\$	327,600 989,800	\$	-	\$		\$	2,329,600
43	Remaining Installments		•	\$		\$		\$	-	\$	•	\$	336,800	\$	002,200	\$	303,800	\$	1,363,600	\$		\$	2,323,600
44	_	\$	-	\$	24,150	\$	123,900	\$	313,950	\$	607,250	\$	583,450	\$	634,900	\$	750,750	*	888,650	\$		\$	1,118,950
46	Vested Value (EOY) Unvested Value (EOY)	\$	-	\$	72,450	\$	174,300	\$	215,250	\$		\$	189,350	\$	234,500	\$	750,750 283,850	\$		\$		\$	395,850
	Cumulative Plan Value	\$		\$	72,450 96,600	\$	298,200	\$	529,200	\$		\$		\$	234,500 1,531,600	\$	2,024,400	\$	2.578.800	\$		\$	3,844,400
47	Sarah Smith	1	2011	4	2012	4	298,200	Þ	2014	4	2015	4	2016	4	2017	4	2,024,400	4	2,578,800	4	3,183,600 2020	Φ	2021
49	Annual Grants (BOY)		2011		110,000		110,000		110,000		110,000		110,000		110,000		110,000		110,000		110,000		110,000
	Annual Grants (BOT) Annual Distributions		-		110,000		110,000		110,000			•	266,200	\$	254,100	•		\$		\$			407,000
50		\$	-	\$		\$		\$		\$		\$		•	204,100 520,300	\$	257,400 777,700	•		•		\$	
51	Cumulative Distributions	\$	•	\$		\$	•	\$	-	\$	•	\$	266,200	\$	920,300	\$	777,700	\$	1,071,400	\$		\$	1,830,400
52	Remaining Installments		-			\$	07.050	\$	240.075	\$	477105		450.425	\$	400.0E0	\$	- E00.075	*	-	\$		\$	070 175
53	Vested Value (EOY)	\$		\$	18,975	\$	97,350	\$	246,675	\$	477,125	\$	458,425	\$	498,850	\$	589,875	*	698,225	\$		\$	879,175
54	Universited Value (EOY)	\$		\$	56,925 75,900	\$	136,950	\$	169,125	\$,	\$	148,775	\$	184,250	\$	223,025	\$	256,575	\$		\$	311,025
55	Cumulative Plan Value	\$		\$	75,900	\$	234,300	\$	415,800	\$,	\$		\$		\$	1,590,600	\$		\$	-11	\$	3,020,600
56	-		2011		2012		2013		2014		2015		2016		2017		2018		2019		2020		2021
57																							

Communicate and Promote the Plan



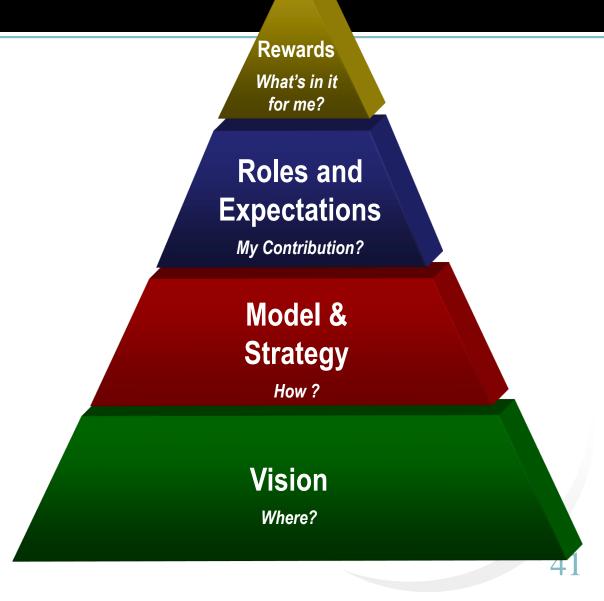
- Explain, celebrate and reinforce the total value proposition
- Communicate a sense of partnership
- Project the wealth multiplier opportunity

Key Producer Employee Value Statement

Year	1		2	3		4		5
5-Year Plan Achievement Level	100%		100%	100%		100%		100%
Current and Inflated Salary	\$ 160,000	\$	166,400	\$ 173,056	\$	179,978	\$	187,177
Cash Incentives Paid at Target	\$ 64,000	\$	66,560	\$ 69,222	\$	71,991	\$	74,871
LTIP Vested Value at Year End	\$	\$	74,000	\$ 186,000	\$	311,000	\$	448,000
Retirement Plan Value (at 7%)	\$ 17,120	\$	36,123	\$ 57,169	\$	80,428	\$	106,086
Total Cash Received	\$ 224,000	\$	232,960	\$ 242,278	\$	251,970	\$	262,048
Total Wealth Accumulation	\$ 17,120	\$	110,123	\$ 243,169	\$	391,428	\$	554,086
Total Paid or Accumulated	\$ 241,120	\$	567,083	\$ 942,407	\$	1,342,636	\$	1,767,343

Evaluate & Refine

Line of Sight



BonusRight



- New SaaS tool in development
- Build and manage your bonus plan online
- Indicate on survey if you would like to be part of Beta-Testing.

Special Offer







Please complete our brief survey immediately following our presentation.

We value your input.

Request a copy of our slides, white paper and a complimentary consultation.

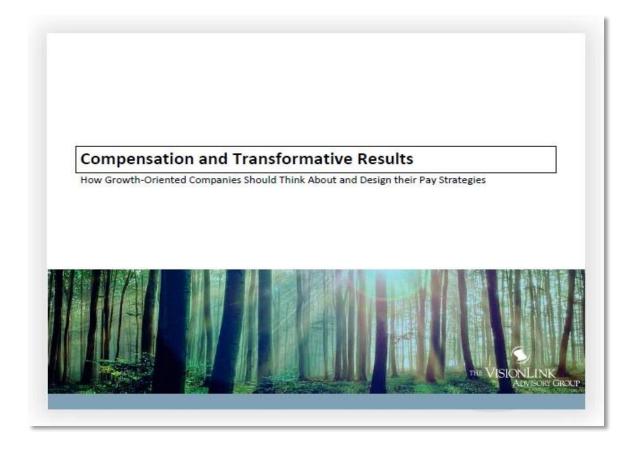
Upcoming VisionLink Online Seminars:

I'm Paying My Top 4 People \$1 Million What am I Getting For It? How to Measure the Return on Your Compensation Investment	Oct 27 th
How to Build and Manage a Total Compensation Structure (HR Audience)	Nov 11 th
Performance-Based Pay that Actually Performs How to Engineer Rewards that Drive the Outcomes You Want	Dec 8 th

NEW VISIONLINK REPORT AVAILABLE!

Compensation and Transformative Results

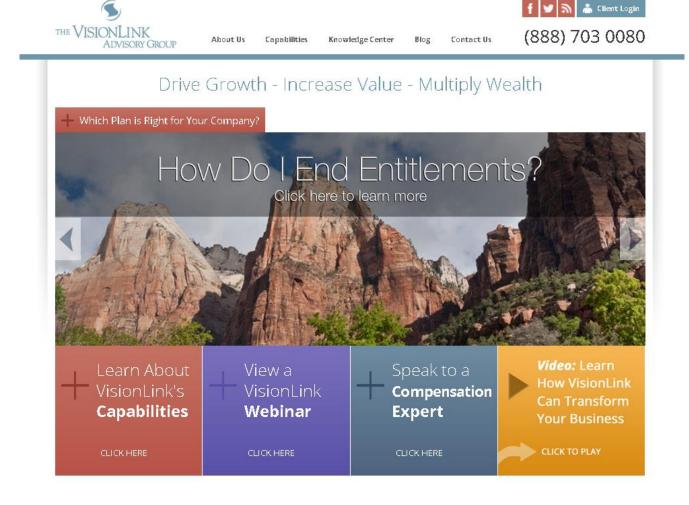
How Growth-Oriented Companies Should Think About and Design their Pay Plans



Express interest on the final survey

VisionLink Website

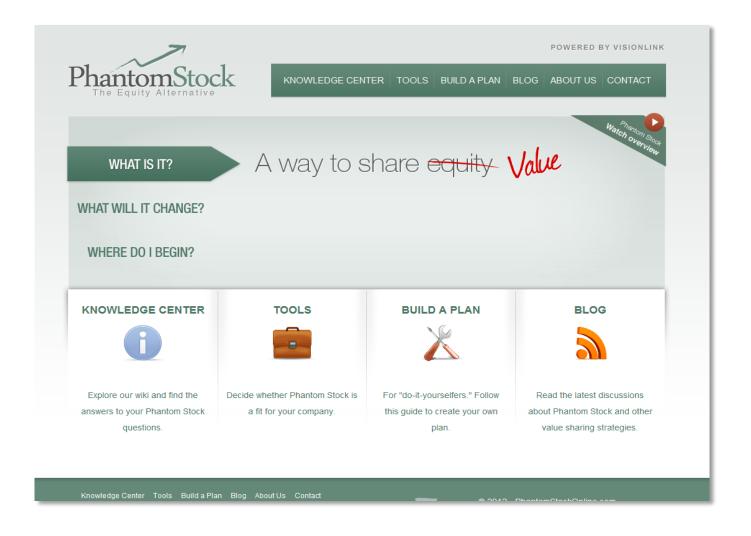
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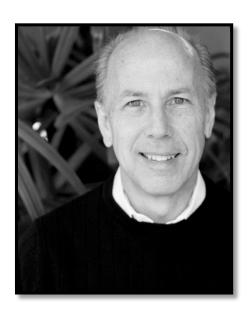




Q&A



Thank You



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