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Strongpoint Webinar Series

Salesforce **Documentation**

Salesforce documentation is both a single source of truth about how your Org is set up, and an evolving record of how it changes over time.

Great documentation should show you, at-a-glance, all customizations and their downstream dependencies to scripts, reports, forms and other types of APEX metadata.

Manual vs. Automatic Documentation

Source	Spreadsheet/Google Doc	**Strongpoint**
Location	Outside Salesforce	**Native to Salesforce**
Effort Required	Time-consuming to maintain	**Always up-to-date**
Accuracy	Prone to human error	**Always accurate**
Reliabilty	Unverifiable	**Always trustworthy**

Watch the webinar:
https://bit.ly/3cx5M65

Why Is Documentation Important?

Productivity — avoid hours of discovery when investigating a potential change

Risk mitigation — know what's safe to change and what requires further investigation

Audit prep — get full visibility into in the changes that have taken place in your Org

Use It To:

→ **Launch a new implementation**

→ **Manage staff turnover**

→ **Prep for big projects**

→ **Maintain audit readiness**