


Strongpoint Webinar Series

Salesforce Documentation

Salesforce documentation is both a single source of truth about how your Org is set up, and an evolving record of how it changes over time.

Great documentation should show you, at-a-glance, all customizations and their downstream dependencies to scripts, reports, forms and other types of APEX metadata.

Manual vs. Automatic Documentation

Source	Spreadsheet/Google Doc	
Location	Outside Salesforce	Native to Salesforce
Effort Required	Time-consuming to maintain	Always up-to-date
Accuracy	Prone to human error	Always accurate
Reliability	Unverifiable	Always trustworthy



Watch the webinar:
<https://bit.ly/3cx5M65>

Why Is Documentation Important?

Productivity — avoid hours of discovery when investigating a potential change

Risk mitigation — know what's safe to change and what requires further investigation

Audit prep — get full visibility into in the changes that have taken place in your Org

Use It To:

- **Launch a new implementation**
- **Manage staff turnover**
- **Prep for big projects**
- **Maintain audit readiness**