

Strongpoint Webinar Series

Impact Analysis in Salesforce

The more you build, the more difficult it is to manage your Org. As a result, even simple changes become risky.

In a complex, mature Salesforce Org, impact analysis is critical to seeing the effects of a change.

Impact Analysis

- ▶ Gives you the intelligence you need to make changes with confidence
- ▶ Helps you manage technical, organizational and regulatory risks
- ▶ Has a positive impact across your entire software development life cycle

Key Tools

The **Dependency Relationship Diagram (DRD)** provides a visual representation of all dependencies on a customization

Impact reporting gives you filters and search capabilities for reviewing a large number of customizations

Automatic change policies assess the risk of each change and apply the appropriate controls

Change log reconciliation creates a record of each decision and provides audit-ready reporting

Understanding Risk in Context

Technical risk: Will a proposed change break my system?

Organizational risk: Will a proposed change break my processes?

Regulatory risk: Will a proposed change break my reporting?

Why Strongpoint?

Industry-leading native impact analysis tools

Customizable policies that reflect business complexity

Integration with JIRA/ServiceNow at the ticket level

