



COMPUTER TECHNICIAN: \$100.00/hour

Specific responsibilities can vary from position to position, their duties can include:

- Installing hardware and software systems
- Maintaining or repairing equipment
- Troubleshooting a variety of computer issues
- Setting up computer security measures
- Configuring computer networks
- Offering technical support on-site or via phone or email

TECHNOLOGY ARCHITECT: \$175.00/hour

Certified Network Associate Minimum with 3 years' experience

- Ability to create new network design and ability to assess the network requirements and suggest recommendations based on the requirements to the management.
- Co-ordinate, configure and Install network configurations, software's etc. Configure switches, routers and make sure the cables are connected properly is one of the duty of Cisco Network Engineer.
- Ability to create back up strategies for the data and recovery plan for the network.
- Develop designs with 100% Network security and ability to maximize the usage of equipment given by Cisco such as Routers, Hubs, and Switches. etc.
- Monitoring the network is another duty and give prompt support when any issue pops up.
- Promptly report to management about the Network Performance reports, Current status of the Network on time.
- Analyze traffic behaviors to great extent and Find out the issues and solve it.
- It is the duty of a Network Engineer to do performance analysis, proper planning and testing is needed.

TECHNOLOGY ARCHITECT PROFESSIONAL: \$200.00/hour

Certified Network Professional and 7 Years' Experience

- Design, lead the implementation and testing of complex IT networks and integration solutions following industry best practices.
- Provide consultation to customer organizations on IT network strategies and system integrations.
- Troubleshoot complex network issues to ensure acceptable (QOS) Quality of Service.
- Lead installation of complex network, multi-phase systems composed of IT infrastructure and systems monitoring across a customer organization.
- Provide technical review of system configurations to ensure viability of system performance.
- Lead and direct a diverse team of internal and external installation resources.
- Shares responsibility of successful project completion with the assigned Project Manager and project team.

HELPDESK PHONE SUPPORT

225-761-0088 Option 1

EMAIL THE HELPDESK

helpdesk@tfmx.com

EMAIL SALES

sales@tfmx.com

EMAIL BILLING

billing@tfmx.com

TECHNOLOGY ARCHITECT PROFESSIONAL: \$200.00/hour

Cloud Certified Professional, Storage Manufacturer Certified and 7 Years' Experience

- Design, lead the implementation and testing of complex virtualized and physical system integration solutions following industry best practices.
- Provide consultation to customer organizations on IT network strategies and system integrations.
- Troubleshoot complex network issues to ensure acceptable Performance measurements.
- Lead installation of complex network, multi-phase systems composed of systems infrastructure and systems monitoring across a customer organization.
- Provide technical review of system configurations to ensure viability of system performance.
- Lead and direct a diverse team of internal and external installation resources.
- Shares responsibility of successful project completion with the assigned Project Manager and project team

TECHNOLOGY ARCHITECT EXPERT: \$275.00/hour

Certified Expert and 10 years' experience

- Evaluate Customer technologies and architectures regarding infrastructure needs.
- Interface with management and vendors to develop and implement new solutions to meet business requirements.
- Design and manage the rollout of critical network infrastructures to support products and services, on both a strategic (long term) and tactical (immediate term) level.
- Perform analytical, technical, cost analysis and CAPEX development work in the planning, design, installation and on-going administration and management of core data, broadband and softswitch (VoIP) networks.
- Ensure that network infrastructure is fully documented and performing as required for internal and customer SLA guarantees and expectations by means of specific metrics and measurements.
- Provide technical expertise and support to Operations in the ongoing maintenance and surveillance of related networks and applications.
- Provide technical expertise to Product Development to develop new product strategies and enhance existing product sets.
- Demonstrated in-depth knowledge of LAN/WAN support and engineering design for voice, data and video networks at Access, Aggregation, and Core network locations
- Thorough understanding of modern service provider TCP/IP data networks using standards and technologies including but not limited to: MPLS, IS-IS, OSPF, BGP4, STP, RSTP, 802.1q, 802.1ah, SIP
- Superior knowledge, skills and experience with Cisco routing hardware, software, protocols, softswitches, Session Border Controllers, firewalls, etc.
- Strong working knowledge of structured cabling systems, network facilities, electrical, UPS, etc.