



How to contact Serko Limited through their Data Protection Representative

Serko Limited, which processes the personal data of individuals in the European Union, in either the role of 'data controller' or 'data processor', has appointed DPR Group as its Data Protection Representative for the purposes of GDPR*.

If Serko Limited has processed or is processing your personal data, you may be entitled to exercise your rights under GDPR in respect of that personal data. For more details on the rights you have in respect of your personal data, please refer to the European Commission (https://ec.europa.eu/info/law/law-topic/data-protection/data-protection-eu_en) or the national Data Protection Authority in your country.

Serko Limited takes their clients' (and the customers of their clients) data protection seriously, and has appointed DPR Group as their Data Protection Representative in the European Union so that you can contact them directly in your home country. DPR Group has locations in each of the 28 EU countries, so that Serko Limited's customers can always raise the questions they want with them.

If you want to raise a question to Serko Limited, or otherwise exercise your rights in respect of your personal data, you may do so by:

- sending an email to DPR Group at serko@dpr.eu.com,
- contacting us on our online webform at www.dpr.eu.com/serko, or
- mailing your inquiry to DPR Group at the most convenient of the addresses in the subsequent pages.

PLEASE NOTE: when mailing inquiries, it is ESSENTIAL that you mark your letters for 'DPR Group' and not 'Serko Limited', or your inquiry may not reach us. Please refer clearly to Serko Limited in your correspondence. On receiving your correspondence, Serko Limited is likely to request evidence of your identity, to ensure your personal data and information connected with it is not provided to anyone other than you.

If you have any concerns over how DPR Group will handle the personal data we will require to undertake our services, please refer to our privacy notice at <https://www.dpr.eu.com/legal-privacy>.

Signed on behalf of the Representative:

A handwritten signature in black ink, enclosed within a thin black rectangular border. The signature is cursive and appears to read 'Tim Bell'.

Tim Bell, Managing Director

* The General Data Protection Regulation, EU 2016/679

Please ensure post is addressed to 'DPR Group' and not Serko Limited

Country	Address
Austria	DPR Group, City Tower, Brückenkopfgasse 1/6. Stock, Graz, 8020, Austria
Belgium	DPR Group, Place de L'Université 16, Louvain-La-Neuve, Waals Brabant, 1348, Belgium
Bulgaria	DPR Group, 132 Mimi Balkanska Str., Sofia, 1540, Bulgaria
Croatia	DPR Group, Ground & 9th Floor, Hoto Tower, Savska cesta 32, Zagreb, 10000, Croatia
Cyprus	DPR Group, Victory House, 205 Archbishop Makarios Avenue, Limassol, 3030, Cyprus
Czech Republic	DPR Group, IQ Ostrava Ground floor, 28. října 3346/91, Ostrava-mesto, Moravska, Ostrava, Czech Republic
Denmark	DPR Group, Lautruphøj 1-3, Ballerup, 2750, Denmark
Estonia	DPR Group, 2 nd Floor, Tornimäe 5, Tallinn, 10145, Estonia
Finland	DPR Group, Luna House, 5.krs, Mannerheimintie 12 B, Helsinki, 00100, Finland
France	DPR Group, 72 rue de Lessard, Rouen, 76100, France
Germany	DPR Group, 3rd and 4th floor, Altmarkt 10 B/D, Dresden, 01067, Germany
Greece	DPR Group, 24 Lagoumitzi str, Athens, 17671, Greece
Hungary	DPR Group, EMKE Building, Rákóczi Út 42, Budapest, 1072, Hungary
Ireland	DPR Group, Phoenix House, Monahan Road, Cork, T12 H1XY, Republic of Ireland
Italy	DPR Group, BPM 335368, Via Roma 12, 10073, Turin, Italy
Latvia	DPR Group, 4th & 5th floors, 14 Terbatas Street, Riga, LV-1011, Latvia
Lithuania	DPR Group, Vilniaus g.31, Vilnius, LT- 01402, Lithuania
Luxembourg	DPR Group, BPM 335368, Banzelt 4 A, 6921, Roodt-sur-Syre, Luxembourg
Malta	DPR Group, Tower Business Centre, 2nd floor, Tower Street, Swatar, BKR4013, Malta
Netherlands	DPR Group, Cuserstraat 93, Floor 2 and 3, Amsterdam, 1081 CN, Netherlands
Poland	DPR Group, Budynek Fronton ul Kamienna 21, Krakow, 31-403, Poland
Portugal	DPR Group, Torre de Monsanto, Rua Afonso Praça 30, 7th floor, Algès, Lisbon, 1495-061, Portugal
Romania	DPR Group, World Trade Centre, Piata Montreal no 10, Entrance F, 1st Floor, Sector 1, Bucharest, 11469, Romania
Slovakia	DPR Group, Apollo Business Centre II, Block E / 9th floor, 4D Prievozska, Bratislava, 821 09, Slovakia
Slovenia	DPR Group, Trg. Republike 3, Floor 3, Ljubljana, 1000, Slovenia
Spain	DPR Group, Puerta de las Naciones, Ribera del Loira 46, Madrid, 28042, Spain
Sweden	DPR Group, S:t Johannesgatan 2, 4th floor, Malmo, SE - 211 46, Sweden
United Kingdom	DPR Group, BPM 335368, 372 Old Street, EC1V 9AU, London, United Kingdom