
TERMS AND CONDITIONS

The Vivo-Comm Buy & Try Program consists of the Customer authorizing purchase of the Product(s) and/or Service(s) contained in this Buy & Try Order Form with a return option given that such Product(s) and/or Service(s) do not meet the Customer requirements as defined in the Customer Success Criteria portion of this document. The Customer has 30 days from receipt of Product(s) and/or Service(s) to return such Product(s) and/or Service(s) for refund. There will be a restocking fee of 15% of sales price for all Product(s) returned. The Customer will be responsible for shipment of Product(s) back to Vivo-Comm.

The Customer will be required to pay in advance prior to shipment of Product(s) and/or Service(s). If the customer returns Product(s) 85% of payment will be returned if Product(s) are returned in original packaging and Vivo-Comm determines Product(s) to be in like-new condition.

This Buy & Try Order Form should be filled out by the Customer's Vivo-Comm Account Manager and is validated by the Customer. Customer validates details pertaining to this Buy & Try Order Form with an authorized signature below. The following must be completed within this Buy & Try Order Form prior to shipment of Buy & Try Product(s) and/or Service(s): Buy & Try Details, Account Information, Customer Success Criteria, Authorized Customer signature below

Unless otherwise noted, Buy & Try Products come with standard Vivo-Comm support. In the case of returning the Buy & Try Product(s), you are responsible to Vivo-Comm for loss, theft, or damage to the Buy & Try Product(s) during the Buy & Try Period.

If the Buy & Try Product(s) and/or Service(s) does not meet the Customer Success Criteria and Customer chooses to return such Product(s) and/or Service(s), the customer must return such Product(s) in like-new condition in original packaging. If the Buy & Try Product(s) come back and are determined by Vivo-Comm to no longer be in like-new condition, they will be returned to Customer and Customer will be charged for the price of such Product(s) as listed above in the quote portion of this document.

If the customer prepaid for the Buy & Try Product(s) and/or Service(s) and chooses to return such Product(s) and/or Service(s) and Vivo-Comm determines that such Product(s) are acceptable for return, they will be refunded for the full amount (excluding the cost of shipping) unless otherwise noted within this document.

Vivo-Comm maintains the right to determine if returned Buy & Try Product(s) and/or Service(s) are suitable for return (and refund if applicable).

By signing this Buy & Try Order Form you agree to the Buy & Try Program Terms and Conditions above. Vivo-Comm offers financing. Contact your account manager for additional information.