



The Hill Club Annual Awards

in partnership with the Worshipful Company of Environmental Cleaners

Nomination Form

Awards include:

1. Please tick which award you wish to nominate for

Most improved Cleaning Operative - This award recognises an operative that has demonstrated substantial improvement in their performance over the last twelve months. They have listened to and understood feedback, undertaken training and developed their knowledge and now consistently deliver a high standard of cleaning

Rising Star of the Cleaning Industry - This award recognises an individual member of staff who has substantially grown in their role in a relatively short period of time; having initiated, coordinated, and/or accomplished improvements to the cleaning service in their building/or their contract.

Outstanding customer service - This award recognises an individual who exemplifies outstanding customer service. An active problem solver who listens to clients needs; always responding in a compassionate and timely manner. They are consistent in their approach and remain calm during challenging situations or incidents.

Best kept cleaning cupboard- This award recognises an individual or team who consistently achieve an excellent rating for their cleaning cupboard during site audits. All cloths and mop heads are regularly cleaned and colour coding adhered to. All chemicals are clearly labelled, with relevant COSHH data, method statement and risk assessments clearly displayed within the cupboard. This cupboard is the exemplar for the industry.

Cannot be judged without Photos

Supervisor of the year This award recognises a supervisor whose leadership and outstanding services have had a positive impact on the guidance and training of their cleaning team.

They maintain high moral standards in their professional conduct and consistently demonstrate excellent standards of service delivery

Cleaning Operative of the year This award recognises a cleaning operative who consistently delivers an exceptional cleaning service. They understand the bespoke needs of the building/area they clean and regularly feedback to their supervisor/area manager on any improvements that could be made. They have excellent attendance and are always presented in a smart and professional manner. They are a credit to their organisation and the cleaning industry.

Worshipful Company of Environmental Cleaners Special Award This award recognises an individual who exemplifies the pursuit of Education and development of the Industry. An individual that has taken an active part in shaping the educational requirements of the industry.

One page for each nomination please

2. Name of Operative:

3. Contract employed on:

4. Location of work:

5. Nomination No.....

6. 150 words detailing why they should be given the award you have nominated them for :

The use of video interview, pictures and Client testimonial would strengthen the candidate's entry.
(Videos are limited to 5 mins or 10 pictures)

Closing date for nominations is the 13th June 2019. A shortlist of three will be agreed from the nominations the awards will be presented at the annual London Hill Club Boat Trip on 4th July 2019 (Tickets priced at £39.50 per person). Please visit <http://tiny.cc/SummerCruise> to purchase tickets and for more information about the event

There is a £15 fee for each nomination – payable at <http://tiny.cc/SummerCruise> (Select 'Award Nomination Fee')

Please send all nominations to -thehillclub@outlook.com by 13th June 2019