

The FOTO logo consists of the word "FOTO" in white, bold, sans-serif capital letters, centered within a solid red square.A background image showing two men in business suits sitting at a table, looking at a laptop. The image is partially obscured by a blue banner at the top.

## St. Vincent Rehabilitation Therapies Makes Quality Assurance Simple and Efficient

## Quality Assurance Success Story

### Executive Summary

St. Vincent Rehabilitation Therapies (SVRT) broadened their perspective of quality assurance to include both clean claim submission on first attempt and results oriented care. SVRT used an electronic medical record software system fully integrated with Focus on Therapeutic Outcomes (FOTO) to ensure clinicians documented their care efficiently while meeting all compliance and billing requirements. By integrating FOTO into their documentation system, SVRT also saved time developing patient goals and reviewing cases for their quality assurance process.

### Challenges

SVRT needed integrated systems so they could quickly and successfully:

- Develop measurable and functional patient-focused goals
- Meet compliance and payment requirements
- Make sure the amount of care provided to patient was justified
- Save time reviewing cases

### How FOTO Helped

The process to audit and review patient records to insure quality care became faster when the risk adjusted reporting features from the FOTO system were used. "One of the most important things I look for in the patient record is the FOTO score and whether the therapist used FOTO in their goal-setting," Marci stated. "If the FOTO functional goal is being met, I can reasonably assume that good progress is being made."

FOTO easily integrated with SVRT's documentation software system. Within the FOTO system, SVRT clinicians found quick access to data based recommendation for Functional Limitation Reporting (FLR) decisions and options for measurable, functional goals.

### Results and Future Plans

- SVRT improved claims process
- SVRT reduced cases flagged for review
- SVRT reduced review time per case



"I trust the FOTO measures because I understand how they were developed and validated; I know the scores aren't just being pulled out of thin air,"  
– Marci Curtis, PT, DPT, MBA, OCS, CLT, Clinic Coordinator at St. Vincent Hospital.



**Improved Claims**



**Reduced Reviews**



**Time Savings**