



DermLite DL100 Dermatoscope

Return Policy

- If you need to return the item due to a change of mind, please contact us within 14 days of receipt of your purchase.
- Ensure the item is in as-new, unused and saleable condition, this includes all internal manuals and external packaging.
- Email admin@healthcert.com with your products serial number, copy of your original invoice and the reason for the return.
- You will need to arrange the return of the item to the below address at your expense. Please note that we cannot accept your return in person at HealthCert education events as the product is shipped and managed by a third party.

HealthCert Return
c/- DocStock
Unit 20, 5-7 Anella Avenue
Castle Hill NSW 2154

Reference: HealthCert DL100 Purchase and Serial Number

- Once the item has been received and approved for return by our Australian authorised 3GEN dealer (DocStock), HealthCert will arrange your refund less the cost of the initial shipping (a flat rate of \$15 plus GST).

Warranty

- DermLite is a product of 3GEN – please refer www.dermlite.com warranty information.
- DocStock Australia handle the warranty repairs locally on behalf of 3Gen.