

# COVID-19:

Member cost shares will be waived for any Teladoc general medical visit.



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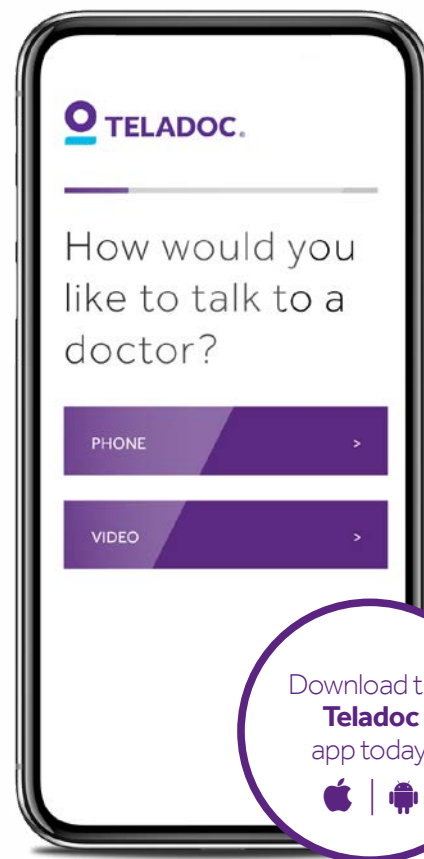
In response to COVID-19, **Aetna member cost shares will be waived** for any Teladoc general medical visit by phone or video for any condition from March 6, 2020 to June 6, 2020.\*

COVID-19 is a respiratory illness caused by a coronavirus that was first identified in China. It is contagious and includes symptoms like fever, cough, and shortness of breath.

- 1 Keep it clean**  
Clean your hands with soap and water for 20 seconds after being in public areas, and if you're around someone who isn't feeling well. Also, clean frequently touched objects.
- 2 Avoid contact with sick people**  
Avoid close contact with people who are sick and avoid traveling to locations where there are outbreaks of the coronavirus. And if you get sick, stay home to avoid spreading the virus to others.
- 3 Contact Teladoc**  
Teladoc doctors can answer questions about the disease, evaluate your risk, and provide support by a phone or video call. If we believe you are at risk of COVID-19, Teladoc will work with your state's public health department and the CDC to determine if you need to be tested for COVID-19.

Last updated: March 11, 2020

\*To confirm if you are eligible to have your member cost share waived, call 1-855-835-2362 or log in to your Teladoc account via web or app and request a visit to confirm your cost.



## Talk to a doctor 24/7 for free

Call 1-855-TELADOC (835-2362) | Visit [Teladoc.com/Aetna](https://Teladoc.com/Aetna)

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