

CVS HEALTH ANNOUNCES ADDITIONAL COVID-19 RESOURCES FOCUSED ON PATIENT ACCESS

Latest enhancements will help prevent interruption of medication availability

WOONSOCKET, RHODE ISLAND, March 9, 2020 – CVS Health (NYSE: CVS) is taking additional steps across the company to address the COVID-19 outbreak and protect patient access to medication.

“Being committed to the welfare of those we serve means being responsive to evolving needs and acting swiftly. This is particularly true in times of uncertainty,” said Troy Brennan, Executive Vice President and Chief Medical Officer, CVS Health. “The latest steps we’re taking will help ensure patients of all ages have every option available to them when it comes to filling prescriptions.”

Beginning immediately, CVS Pharmacy will waive charges for home delivery of prescription medications. With the Centers for Disease Control and Prevention [encouraging](#) people at higher risk for COVID-19 complications to stay at home as much as possible, this is a convenient option to avoid coming to the pharmacy for refills or new prescriptions.

Building on a [recent announcement](#) that COVID-19 diagnostic testing and all telemedicine visits are available with no co-pay, Aetna, a CVS Health company, will now offer 90-day maintenance medication prescriptions for insured and Medicare members and is working with state governments to make the same option available to Medicaid members where allowable. Self-funded plan sponsors will also have the ability to offer this option. In addition, Aetna will waive early refill limits on 30-day prescription maintenance medications for all members with pharmacy benefits administered through CVS Caremark.

Caremark is working with all clients to waive early refill limits on 30-day prescription maintenance medications. Most Caremark clients already offer a 90-day benefit for maintenance medications and the option of home delivery from CVS Caremark Mail Service Pharmacy with no delivery cost.

“When you’re in a position to increase convenience and help provide some peace of mind, you act. As long as COVID-19 continues to be a threat, we’ll maintain a relentless focus on how best to serve our patients, members and customers,” Brennan continued.

Through its frequently updated [COVID-19 resource center](#), CVS Health is providing the latest information on precautions consumers should take to help prevent the spread of COVID-19 and who should seek medical attention. Anyone presenting COVID-19 symptoms should contact their health care provider immediately.

About CVS Health

CVS Health employees are united around a common goal of becoming the most consumer-centric health company in the world. We're evolving based on changing consumer needs and meeting people where they are, whether that's in the community at one of our nearly 10,000 local touchpoints, in the home, or in the palm of their hand. Our newest offerings – from HealthHUB® locations that are redefining what a pharmacy can be, to innovative programs that help manage chronic conditions – are designed to create a higher-quality, simpler and more affordable experience. Learn more about how we're transforming health at <http://www.cvshealth.com>.