

Dear Maria,

We want to provide some additional details to the premium relief program email we sent May 19th (included below for reference):

- The 30% credit applies to fully insured groups and individual/family customers only.
- Self-insured, Flagship, and DeltaCare USA plans are not eligible for the credit.
- Eligible group contract holders that have terminated coverage but were still active in April, May or June, are also eligible to receive a refund for any month(s) for which the contract was active. If they have already paid the contract charges for April, May, or June in advance, they will receive a refund for the entire three-month period in the September, 2020 billing statements.

We will notify our fully insured group customers of our premium relief program tomorrow, May 21st.

Please contact your Account Team if you have additional questions.

Sincerely,

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