

## COVID-19 Member Resources

MHPNJ in partnership with aetna have valuable tools and resources available for our health plan members. These tools and resources are particularly helpful during this challenging time. Please share this information with your employees so they can maximize their benefit and limit their risk:

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### Members Have Access To The COVID-19 Benefits:

- MHPNJ will be waiving co-pays for all specific diagnostic testing related to COVID-19. The test can be done at any approved laboratory location.
  - MHPNJ will waive cost sharing on COVID-19 tests and accompanying physician and urgent care or ER visits that result in a test.
  - Members will pay PCP/Specialist co-pay if a member utilizes Virtual visits/Video/Telemedicine by Aetna network providers. These services will be covered like a normal in-person office visit.
  - Beginning March 6, 2020 and for the next 90 days, MHPNJ is offering a zero-dollar co-pay for telemedicine visits. MHPNJ members should use telemedicine as their first line of defense in order to limit potential exposure in ER, Urgent care centers or physician offices. Cost sharing will be waived for all phone and video visits through Teladoc offerings.
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### Access To Extensive Health Plan Resources:

- Aetna One Advocate - Call 1-833-982-7368
- Teladoc - Call 1-855-Teladoc or register [Teladoc.com/Aetna](https://www.teladoc.com/aetna)
- 24/7 Informed Health Line - Call 1-855-279-2230
- Member Website - [www.aetna.com](https://www.aetna.com)
- Mobile Experience - Download the app via Apple Store or Google Play
- Member Engagement Platform [www.aetna.com](https://www.aetna.com), click "Stay Healthy"