HOH

Legionella and Water Safety in Your Building

QUICK GUIDE FOR FACILITY TEAMS

- What do I need to know about Legionella and other waterborne pathogens?
- What is our legal responsibility in regards to water safety?
- How do I prevent contamination and control our health and liability risks?



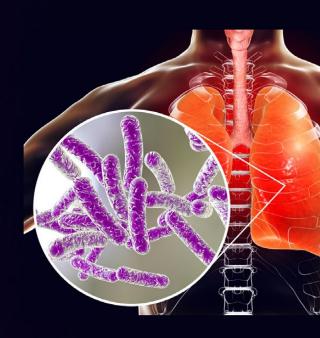
What Is Legionella?

Legionella is the waterborne bacteria that causes Legionnaires' Disease, a potentially fatal infection of the respiratory system. Legionella can grow and spread through your building's water system, entering the lungs when you breath in small droplets of water. According to the CDC, an estimated 10,000 to 18,000 people are infected every year in our country.

Who Is Most At Risk?

Anyone can get Legionnaires' disease, but some people's age, habits, or health place them at greater risk, including:

- People 50 years of age and older
 - Those with compromised immune systems
 - Those with respiratory or kidney disease
 - Heavy smokers or drinkers



ANATOMY OF A LEGIONELLA OUTBREAK

GROWS

Internal or external factors create favorable conditions for Legionella bacteria to grow and spread within your building's water system.



Biofilm



Water Temp Flux



Stagnant Water



SPREADS

Infected water droplets get airborne, aerosolized by common mechanical or plumbing fixtures and inhaled by building occupants.



Cooling Towers

Showers



Hot Tubs



INFECTS

Within ten days, infected parties begin to display flu-like symptoms. Bacteria invades the lungs, causing Pontiac Fever or the more severe Legionnaire's Disease.



High Fever



Headaches



THREATENS

Legionnaire's symptoms continue to progress into severe pneumonia, often accompanied by coughing, shortness of breath, nausea, and vomiting.







Muscle Aches



Identifying Buildings at Increased Risk

Survey your building (or property) to determine if you need a water management program to reduce the risk of *Legionella* growth and spread.

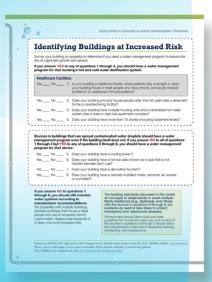
If you answer YES to any of questions 1 through 4, you should have a water management program for *that building*'s hot and cold water distribution system.

Healthcare Facilities						
Yes	No	1.	Is your building a healthcare facility where patients stay overnight or does your building house or treat people who have chronic and acute medical problems [†] or weakened immune systems?			
Yes	No	2.	Does your building primarily house people older than 65 years (like a retirement home or assisted-living facility)?			
Yes	No	3.	Does your building have multiple housing units and a centralized hot water system (like a hotel or high-rise apartment complex)?			
Yes	No	4.	Does your building have more than 10 stories (including basement levels)?			

Do We Need A

Water Safety Management Plan)

Page 2 of the CDC Legionella Toolkit



Devices in buildings that can spread contaminated water droplets should have a water management program even if the building itself does not. If you answer NO to all of questions 1 through 4 but YES to any of questions 5 through 8, you should have a water management program for *that device*.

Yes	No	5.	Does your building have a cooling tower*?
Yes	No	6.	Does your building have a hot tub (also known as a spa) that is not drained between each use?
Yes	No	7.	Does your building have a decorative fountain?
Yes	No	8.	Does your building have a centrally-installed mister, atomizer, air washer or humidifier?

What is Our Responsibility?



What is ASHRAE Standard 188?

In 2015, the American Society of Heating, Refrigerating, and Air Conditioning Engineers (ASHRAE) established a set of best practices to reduce the risk of legionellosis. These are published under ASHRAE Standard 188, which has become the accepted standard in the industry. In 2016, the CDC developed a toolkit to help facilities implement ASHRAE Standard 188, updating content in 2017. In April of 2019, ASHRAE announced it will further develop water safety and quality quidelines under future Standard 514.



For Healthcare Facilities

The Centers for Medicare and Medicaid Services (CMS) require Medicare-certified healthcare facilities to have water management policies and procedures in place to reduce the risk of *Legionella* and other pathogens in building water systems.

Accrediting organizations will review your facility's policies, procedures, and reports documenting water safety management practices. They will verify that you've done the following:

- Conducted a facility risk assessment to identify where Legionella and other pathogens could grow and spread in your water system
- Implemented a water safety management program informed by ASHRAE Standard 188 and the CDC toolkit, including control measures such as physical controls, temperature management, disinfectant level control, visual inspections, and environmental testing for pathogens
- Specified testing protocols and acceptable ranges for control measures, and document the results of testing and corrective actions taken when control limits are exceeded

For Commercial or Industrial Facilities

While non-healthcare facilities fall outside CMS jurisdiction, ASHRAE Standard 188 and CDC recommendations apply to all buildings with complex water systems. In 2017, New York became the first state to legally regulate commercial, industrial, and multi-family residential buildings in regard to their preventive measures. More states are expected to follow, especially as cases of Legionnaire's Disease continue to rise.

In the event of a *Legionella* outbreak, the extent of your legal liability rests largely on the documented presence of proper water safety practices within your facility, using ASHRAE Standard 188 as a guide.



What is the Cost of Negligence?

What is at stake if you just ignore the industry standards? Some facility management teams hope the *Legionella* problem goes away on its own, adopting a passive approach until the law directly forces change. From a short-term cost perspective, that can be a tempting option. But by forestalling action, you end up exposing your building ownership to costs that could far outweigh the actual expense of adopting a water safety management plan.

What do you put at risk?



Increased chance of a Legionella outbreak in your building, threatening the health of your people





Significant financial liability associated with cases of Legionnaire's Disease, with an average claim of \$11.5 million in incidents where negligence is determined





A non-compliance citation from the CMS, placing your Medicare/Medicaid accredidation in jeopardy (applies to healthcare)





Bad press and reputational damage that can take years to recover from



How Do We Control Our Risk?

The Path to Simplifying Your Safety Compliance

As important as it is, satisfying the requirements of ASHRAE Standard 188 can be a drain on time and resources. At HOH, we've been providing water safety expertise for more than 30 years. We know what works, what's required, and how to get it done and documented in an efficient, cost-effective manner.

The SafePATH188 Solution

SafePATH188, our comprehensive water safety management program, was designed to bring you into full compliance with the latest industry standards, even in high-risk healthcare facilities. The program can be customized to your particular needs, but most include these core elements:

- A complete Water Safety Management Plan based on ASHRAE Standard 188 and CDC Toolkit
- Water safety training to inform and equip your team
- An ongoing advisory role on your water safety committee
- Scheduled testing and treatment to keep you in documented compliance



What Does the Program Deliver?

Expert Guidance, Practical Implementation

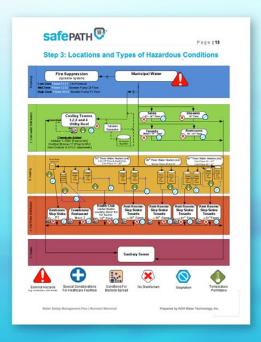
An HOH water safety professional will work closely with you and your team throughout the entire SafePATH188 process, helping you to:

- Eliminate compliance headaches
 With an intimate knowledge of industry standards and
 what they mean for a variety of systems, our team will
 help you navigate the complexity of compliance demands.
 We also make it a point to stay current with new and
 emerging regulations.
- Simplify your planning and documentation process
 We help you draw up you water system's flow
 diagram, identify key vulnerabilities and risk levels,
 determine control points, draft a testing and treatment
 schedule, and pull all the documentation together in
 a format that satisfies accrediting organizations.
- Implement turnkey testing and treatment
 Testing and treatment are key activities in keeping your facility safe and citation-free. It's also at the core of HOH expertise.
- Secure reliable emergency response
 With our local coverage, you can be sure an HOH water safety pro is nearby to remediate any critical issues.



Table of Contents and sample page from a SafePATH188 Water Safety Management Plan







HOH

For more information,
or to schedule a site survey,
contact your local HOH
Water Safety Professional

