IT'S TIME TO REPORT CMS WEB INTERFACE.
ARE YOU READY?

Primaris
Healthcare Business Solutions

Primaris can help you streamline your Medicare reporting process.

Your Medicare income—as much as 5 percent in 2020 —is at stake if you don't take time to prepare for Medicare's CMS Web Interface (referenced by Primaris as CWI) submission, formerly known as the Group Practice Reporting Options (GPRO). CWI reporting takes place during the first quarter of 2018. Are you ready?

- Who will be responsible for the data abstraction?
- Who will train those responsible and review ongoing abstraction efforts?
- How many man hours will be added to their regular work load?
- Have you considered outsourcing?

The reporting season's short reporting time frame, coupled with the enormity of records that have to be abstracted, require abstraction expertise and the staffing to absorb the workload.

During the first quarter of 2018, Primaris completed more than 51,000 abstractions on top of regular core measures and registry abstractions. It takes an average of 1,200 work hours for our team of dedicated abstractors to handle the workload for one client. Do you have 1,200 work hours to invest?

Don't wait until the last minute. If you need assistance with CWI, Primaris can help!

> *Our abstractors review the record and narratives to find additional information that may contradict what was electronically pulled in from the data warehouse. The result is higher scores that more accurately reflect the provider's performance.*
>
> *-Victoria Alexander,*
> *Director of Quality Data Services*

CWI BY THE NUMBERS

REPORTING REQUIREMENTS
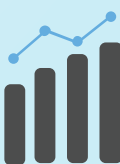
8 WEEKS

15 MEASURES

248 PATIENT CHARTS PER MEASURE

PRIMARIS 2018 RESULTS

≥ 93% IRR MAINTAINED

51,000 ABSTRACTIONS COMPLETED*

1,200 AVERAGE WORK HOURS PER CLIENT

*This does not include our regular core measures and registry abstractions, which were an additional 26,000 abstractions during that time period.

FOUR THINGS TO CHECK OFF YOUR LIST

1. **Educate clinicians on the measures and appropriate documentation.** Make sure practitioners know the measures and understand what the documentation must include to meet the CMS specifications, and where the medical record data is located. There are 15 measures this year, including the dual diabetes measure.

2. **Conduct a benchmarking project.** There's still time for performance improvement this year. If this is your first time reporting CWI measures, conduct a benchmarking project to determine where you stand with all of the measures. Abstract a sampling of charts for each of the measures or contact Primaris for help.

3. **Create a performance improvement plan for low performing areas.** Educate providers on gaps identified via the benchmarking project (or last year's data) and create a plan for consistent documentation in the record. Formulate a plan for improvement, and provide continual feedback to those involved.

4. **Review the improvement plan progress.** Monitor progress as you go by trending ongoing scores, and reviewing charts of recently seen patients for assurance that flowsheets, notes, and information is being documented appropriately and consistently. Include providers and all staff to participate in efforts to improve the quality scores.

The Primaris Difference:

DART® (Data Abstraction Reporting Tool)

DART® (Data Abstraction Reporting Tool) is the technical heart of abstraction efforts at Primaris. Custom built to support our experienced abstractors requirements for CMS Web Interface (referenced by Primaris as CWI) reporting efforts, the tool enables faster and more complete organization, tracking, reporting, and ongoing quality control efforts.

DART® streamlines the process by:

- Increasing abstractor efficiency.
- Reducing abstraction errors.
- Requiring NO technology integration and related costs.
- Providing live measure performance feedback.
- Analyzing opportunities for improvement.
- Lowering compliance cost per NPI.
- Coordinating abstraction activity across EHRs, NPIs, and practices.

How DART® works

The tool supports real time abstraction throughout the CWI season. The client's CWI file gets uploaded to the tool. Organized by each of the 15 measures that need abstracted for the season, each case gets abstracted within the electronic tool, and the results of each abstraction display on a dashboard as they are completed. Throughout the project, there are multiple dashboards, gridviews, and excel and PDF reports available to use and evaluate data in real-time.

Features of DART®:

- Identifies data issues and allows correction during import.
- Upgraded technology architecture that emphasizes performance.
- Inter-rater reliability (IRR) – Abstractor certification on each measure and ongoing quality monitoring.
- Customized user workflows improve user experience, accelerate quality abstraction, and reduce clicks.
- Dashboards displaying live data.
- Internal messaging system for all users that enhances communication between abstraction team and client. It also keeps PHI contained within the HIPAA secure system.
- Comprehensive reporting including user-friendly data exports of abstraction level data. It exports entire measure or all measures.

ACO-focused features include:

- Allow provider and clinic names to display in place of numeric identifiers.
- Filter measure grid by clinic and export subset of data.
- Check boxes and color coding for each NPI to see which NPIs have been reviewed, and which still need reviewed. Invaluable in a multi EMR environment.
- Comment boxes for each NPI allows for superior audit trail.
- ACO Scoring Reports.

YOUR TIME IS VALUABLE. THE TIMELINE IS SHORT.

Let us handle your data, so you can focus on what matters most—your patients.

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