

THERE'S HELP FOR YOUR CMS WEB INTERFACE REPORTING



How will you successfully tackle CMS Web Interface reporting (referenced by Primaris as CWI), optimize your scores, and maximize your reimbursements. You might be considering getting support from an external partner like Primaris. Working with an expert like Primaris is a strategic way to save time and money, and ensure reporting is done right.

Primaris completed more than 57,000 CWI abstractions (in addition to just under 27,000 core measures and registry abstractions) for the 2018 CWI reporting period, while maintaining a greater than 93 percent inter-rater reliability (IRR). Because we are experienced and knowledgeable when it comes to data abstraction, you don't have to be.

There are a number of benefits in trusting Primaris to handle your data abstraction, analysis, and reporting.

Maximize your payment adjustment.

Quality reporting has taken on a whole new level of importance with the introduction of the Merit-based Incentive Payment System (MIPS). Never before has it been more essential to ensure that reporting is done correctly, that it is completed on time, and that you are able to take advantage of opportunities to optimize your scores. After all, your bottom line depends on it.

The CWI reporting period is only eight weeks, and there is a lot to accomplish. With a short reporting season to abstract and analyze data from the cases CMS assigns, there is no time to waste. You need to be ready to hit the ground running as soon as the reporting period begins. When you work with Primaris, we prep you for reporting success by working with you in the months leading up to reporting season. During that time, Primaris assists you by:

- Analyzing samples of your data to see whether you are capturing the data points necessary for reporting;
- Performing mock audits to predict how you will score on CMS quality measures; and,
- Working with you to identify issues and make adjustments that will improve your quality scores.

Relieve reporting pain.

CWI reporting requires you to submit data for a minimum of 248 charts for EACH of the 10 quality measures—this does not include patients skipped and replaced, or other exceptions.

Reporting season causes distraction and disruption to your practice. Resources previously dedicated to patients and operations get pulled off and focused on abstraction efforts—education, training, abstraction, reporting and ongoing quality checking. Many practices spend the second quarter recovering from the first quarter. This practice distraction impacts revenue, efficiency and stress in the practice.

You can pass that work onto Primaris, and save your team the approximately 1,200 hours of staff time that it typically takes to complete data abstraction and reporting. Not only that, but also the stress of worrying about whether you are complying with the reporting guidelines.

Primaris knows the quality measures inside and out. We have a team of experienced abstractors that performs abstraction and quality reporting for medical practices, hospital systems, and Accountable Care Organizations (ACOs) across the country. We create reporting solutions tailored to each client, from complementing existing client resources to performing all required abstractions and reporting requirements.

Take the guess-work out of a potential audit.

As you know, there is always the possibility of an audit. Primaris can work with you to perform a “mock audit.” Our abstractors work with you to pick a certain percentage of charts for each of the measures and composites. A mock audit helps you benchmark where you are currently and will provide a feedback report that includes opportunities for improvement.

Leave it to the experts.

Soon, healthcare providers around the country will be hit with the realization that they only have a tiny window of eight weeks to complete their CWI. Do you have trained staff with the time to perform a minimum of 1,200 work hours in only eight weeks? Could you better use your staff's time for something other than abstraction and reporting? If you don't want the required reporting to be a serious distraction from daily operations, and you want to ensure it gets done correctly and on time, contact Primaris today.

How do we do it?

Primaris' experience streamlines the quality reporting process by:

- Increasing abstraction efficiency;
- Reducing abstraction errors;
- Providing real-time measure performance feedback; and,
- Analyzing opportunities for improvement.

Our copyrighted, custom-built abstraction tool, Data Abstraction Reporting Tool (DART®), was developed for our professional abstractors to use to support the unique requirements of the CWI reporting efforts. The tool enables faster and more complete organization, tracking, reporting, and ongoing quality control efforts.

This web-based capability includes full BAA compliance and zero impact on your technology infrastructure. It also allows our clients to review their scores in real-time as abstractions are underway. IRR reports are built into the tool to ensure data accuracy. Once abstraction work is completed, our team then creates a report that includes findings and opportunities for quality improvement.

Specialized skills needed for ACOs.

ACOs have more complex and specialized CWI data abstraction challenges. Primaris has made specific investments to enhance DART® for increased ACO support, as many of our clients are ACOs. For example, we can provide:

Enhanced filtering, sorting, and reporting by practice and National Provider Identifier (NPI) within the ACO.

The filtering/favorites/searching capabilities will help abstractors isolate abstraction records by NPI and practice to more efficiently facilitate abstraction from the many different systems and modes that can be found within an ACO, saving a great deal of time.

Enhanced tracking by both measure and NPI number.

Our tool can display data by NPI, clinic, and physician to ease the abstraction burden, and more clearly identify pending abstractions. This includes the ability to document that an NPI/clinic/physician has been viewed and abstracted versus one that has not. Also, comments can be added per NPI, identifying where data was found in each. This allows us to prevent rework and facilitate better communication among the team.

***Save time and money, and maximize your payment adjustment.
Contact us today. Call 800-735-6776 or email engage@primaris.org.***