

User Testimonials

This document contains customer testimonials of the Appointeddd system. You can use these on webpages, sales documents, presentations, in blogs, or simply share on social media.

Online booking

Our customers are happier, as they have access to live room availability and being able to book 24/7. The Widgets are clear and easy to understand. With a low click rate, customers can complete the booking with the minimum fuss.

Andrew Priest, Business Manager at Health Squared Limited

Since introducing Appointeddd to my business, appointment numbers have increased and have allowed customers to book on a 24/7 basis even when the salon is closed. It allows customers to select appropriate time slots to fit in with their schedules and gives them the opportunity to book at any time of day to suit them.

My customers love the online booking system which gives them flexibility to book anytime, anywhere, even when they are out of the country. It has also reduced the number of 'no shows' as they receive reminders via text or email.

Charlotte Colley, Beauty By Moonlight

It's all just in the one place... My life really is a lot easier now because the customers can help themselves. I don't need to be in an email chain back and forth with customers – they can just book online.

Scott Parker, Scott Parker Studio

About 50%, if not more, of my clients now book online. Highly recommend this software to all salon owners, easy to use, very efficient and my clients think it's great.

Marianne Law, Jasmine Beauty

Online booking and payment

I have been using Appointeddd since April 2015 after launching my car detailing business last October and I cannot recommend it enough. The system itself is extremely user friendly and our customers love that they can simply select their required package & booking time through our Website with ease.

The introduction of Appointeddd has made our life much easier, no longer do we spend a large proportion of our time answering calls and booking customers in over the telephone plus the security deposit that we have introduced through the Appointeddd system ensures that we are compensated for any last minute cancellations. This is a fantastic tool for a new, growing business!

Mr Kenneth McGuigan, Director, Mint Car Care

I'm getting more bookings since I got Appointeddd. I can say hand on heart it has made its money and I'm only going into my 3rd week.

Lynn Bell, Wax n Relax Beauty

Customer Relationship Management

Really easy to be in contact with your clients. It's great going to work and being able to have clients who leave feeling better after treatments and Appointeddd are part of that service.

Colin Gordon, Performance Sports Therapy

Streamlining internal processes

When introducing a new system we consider customer satisfaction, user experience and value for money. Appointedd ticked all the boxes...

By implementing Appointedd, we were able to streamline our bookings process. Appointedd handles the payments at the time of booking and keeps us up to date with occupancy levels. The internal messaging system allows us to communicate quickly with a client, or the campaign manager gives us the ability to communicate with cohorts of clients.

Andrew Priest, Business Manager, Health Squared Limited

I am an entrepreneur with several business ventures and have been investigating potential appointment systems which allow me to keep track on my Beauty Salon & Spa business. I chose Appointedd because it gives me access to the system from anywhere and allows me to keep track on day to day salon appointments and sales. The Appointedd system is affordable with the ability to integrate to your point of sale system and backed with excellent support from the team.

Anish Nambiar, Director, Castlefield Beauty Bar

Appointedd support and customer service

Customer service is always excellent, everyone's very friendly and helpful at Appointedd. They are always happy to help with any questions or problems and get back to you very quickly.

Marianne Law, Jasmine Beauty

Appointedd Customer Support are amazing! Like any transfer from one system to another problems arise, Appointed Customer Support helped with every step of the way.

Andrew Priest, Business Manager, Health Squared Limited

The team are always on hand to assist with any issues although it has to be said that this is a rare occurrence. I wouldn't hesitate to recommend Appointedd - A fabulous tool for any business!

Kenneth McGuigan, Director, Mint Car Care

The support provided by Appointedd is second to none. Replies to queries are speedy, thorough and easily understood. They take on board suggestions for improvements and value my opinion.

Staff are very supportive and answer any questions you have. Over the moon that I signed up!

Charlotte Colley, Beauty By Moonlight

Customer Service: 1st class

I'm rubbish with computers but the team at Appointedd is only a call away if help is required. It's so easy.

Lynn Bell, Wax n Relax Beauty

Clare came to the clinic to go over the new online payment facility. It took next to no time to get the idea and she was able to answer any questions I had.

Colin Gordon

Clare took me through the appointedd software and spent over two hours with me making sure I fully understood the concept and that my microsite was up to speed. Clare also took on some other tasks on my behalf to further assist me within my business. Clare was extremely patient with me and took time to make sure I was confident of working the software and in general. I highly recommend her services and commitment to detail is excellent. Highly professional and an asset to appointedd.

Allen Langham

SMS and Email Marketing tools

The marketing tool allows me to promote special deals to help fill gaps or quiet days and in many cases gives an instant reaction. I would have no hesitation in recommending Appointedd.

Charlotte Colley, Beauty By Moonlight

External Calendar sync

Appointedd has made a big difference in how I organise my time. I love the sync with Google calendar, means that everything is in one place, clients love being able to choose a time that suits them and I can control my diary really easily.

Craig McKie, CNJ Accounting

General Appointed Love

Appointedd is AWESOME! Some of the best customer service and attention to our specific needs I've experienced in a LONG time! Yay! Hats off to good people and good companies!

Angie Scavuzzo, Director of Marketing, Scavuzzo's

Great software, clients love it! Really user friendly. Definitely recommend it!

Charlotte Colley, Beauty By Moonlight