SYSLOC MINI TROUBLE SHOOTING GUIDE

PROBLEMS AND COMPLAINTS	PROBABLE CAUSE	SUGGESTIONS
Needles feel dull, more painful	1. Sticking angle is too low	1. Cannulate at a 25-45 degree angle per KDOQI
	2. Skin may be not be held taught enough	guidelines
	3. Sensitivity varies patient to patient	2. Hold the skin taught
		3. Utilize topical anesthetics per policy
	1. Locking mechanism was unlocked prior to	1. Never, ever unlock the external lock prior to the end of
Needle unintentionally retracts into the safety	insertion	the treatment
position during treatment		2. Never attempt to relock the locking mechanism if
		accidentally unlocked prior to insertion
	1. Needle inserted at the wrong angle	1. Cannulate at a 25-45 degree angle per KDOQI
Bleeding or oozing around the insertion site	2. Needle inserted too far pushing the wider hub	guidelines
	under the skin	2. Leave a small portion of the metal cannula showing to
	3. Patient has thin skin	ensure the hub is not inserted in to the skin causing the
	4. Patient is taking anticoagulants	tissue to spread
	5. Multiple cannulations attempted at same site	3. Do not stick at the same site unless developing
	6. Needle moved	buttonholes
		4. Review recent coagulation result (PT/PTT/INR)
		5. Closely evaluate the patient's access prior to the
		second attempt at cannulation
		6. After cannulation tape securely being cautious not to
		push the needle deeper in to the site
Difficult to place two needles in a short access	1. Short segment available for cannulation	1. Wings can be folded and taped to provide additional
		room for a second needle
		2. Wings can actually be torn off prior to cannulation to
		provide more room
Prolonged Bleeding post treatment	1. Patient on anticoagulants	1. Evaluate patients coagulation studies
	2. Patient has high blood pressure	2. Consider central venous stenosis
	3. Incorrect retraction technique used	3. Treat hypertension
	4. Inadequate pressure held to site	4. Hold site adequately for 10-15 minutes

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