

High-Impact Development Solutions

Employers Group provides a wide array of competency-based training solutions available to many different audiences (from executive-level to employee) and in many different formats, including training customized and delivered on-site at your facility (O), open-enrollment style public events (P), live virtual classroom delivered by an instructor (V), and extremely interactive web-based courses that mirror the other formats. This approach provides a consistent approach and delivery model for many organizational training needs.

Certificate Programs & Multi-Day Programs

[Senior Leadership Academy](#)

[Leadership Academy](#)

[Team Member Academy](#)

Individual Coursework

(Listed by Primary Competency. [All Descriptions.](#))

Primary Competency	Audience	Available Courses	Delivery Formats			
			O	P	V	W
Change	Leaders	Driving Change	•	•	•	•
	Anyone	Embracing Change	•		•	
	Mid to Senior	Making Change Happen	•			
Coaching	Leaders	Advanced Coaching	•		•	•
	Mid to Senior	Coaching for High Performance	•			
	Leaders	Coaching for Peak Performance	•	•	•	•
Communication	Anyone	Business Writing & Grammar	•			
	Leaders	Communicating for Leadership Success	•	•	•	•
	Anyone	Communicating with Impact	•		•	•
	Mid to Senior	Cultivating Networks & Partnerships (8 hrs)	•			
	Leaders	Executing Strategy at the Frontline	•		•	
	Anyone	High-Impact Feedback & Listening	•		•	
	Mid to Senior	Influencing for Organizational Impact	•			
	Anyone	Mastering Emotional Intelligence	•			
	Anyone	Networking for Enhanced Collaboration	•			
	Anyone	Strategies for Influencing Others	•		•	
	Anyone	Strengthening Your Partnerships	•		•	
	Anyone	Vocational English as a Second Language (VESL: 24+)	•			
Conflict	Anyone	Collaborating & Dealing with Conflict	•	•		
	Anyone	Navigating Beyond Conflict	•			
	Leaders	Resolving Workplace Conflict	•		•	•
Customer Service	Leaders	Customer Service: Creating a Service Culture	•			
	Anyone	Customer Service: Taking the Heat	•			•

Let us help you create a custom program and plan for your organization.

Delivery Modes: O=onsite, P=public event / open enrollment, V=virtual class with live instructor, W=web course via online

Decision Making	Anyone	Accelerating Business Decisions	•			
	Anyone	Making High Quality Decisions	•		•	•
	Anyone	Making Sense of Business: A Simulation	•			
	Mid to Senior	Mastering Decision Dynamics	•			
Delegating	Leaders	Delegating with Purpose	•		•	•
Development	Mid to Senior	Developing Organizational Talent	•			
	Leaders	Developing Yourself and Others	•			
	Anyone	Facilitating with Impact	•			
	Anyone	Making Meetings Work	•			•
	Leaders	Reinforcing Leadership Development	•		•	
Diversity	Mid to Senior	Leading with a Global Perspective (8 hrs)	•			
	Anyone	Valuing Differences	•			
Engagement	Leaders	Engaging and Retaining Talent	•	•		•
	Leaders	Strong Start: Insuring New Employees are Successful	•			
Interviewing	Leaders	ART of Interviewing	•			
	Leaders	Essential Interviewing Skills (8 hrs)	•			
Law / Compliance	Employees	Harassment Prevention for Employees (1 hr)	•			•
	Leaders	Harassment Prevention for Supervisors: AB1825 (2 hrs)	•	•		•
	Leaders	Supervisory Law (California or Federal)	•	•		•
Leading	Leaders	Fostering Innovation	•	•	•	
	Mid to Senior	Instilling a Culture of Innovation	•			
	Leaders	Leading Others	•	•		
	Leaders	Leading Virtually	•		•	•
	Mid to Senior	Leading with a Global Perspective (8 hrs)	•			
	All Leaders	Mastering Emotional Intelligence	•			
	New Leaders	Your Leadership Journey	•		•	•
Lean / Process	Anyone	Lean Processes / Lean Manufacturing / Six Sigma (8+)	•			
Performance	Leaders	Addressing Poor Performance	•		•	•
	Leaders	Setting Goals and Reviewing Results	•	•	•	•
Planning	Anyone	Planning & Managing Resources	•			
Software Skills	Anyone	MSOffice: Access, Excel, Outlook, PowerPoint, Word	•			•
Strategy	Leaders	Executing Strategy at the Frontline	•		•	
	Mid-Leaders	Translating Strategy into Results (8 hrs)	•			
Teams	Leaders	Maximizing Team Performance	•	•	•	
	Anyone	Working as a High Performing Team	•			
Trust	Anyone	Building & Sustaining Trust	•		•	•

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