



TRANSFORM YOUR PATIENT LIFECYCLE

Automated Digital
Workflows And Real-Time
Patient Engagement

STREAMLINE

Admissions and refill processes with therapy, payer and diagnosis driven digital workflows.

EXPEDITE

Reimbursements with digital forms and eSignatures from referral sources, prescribers, and patients.

AUTOMATE

Communication Streams with HIPAA secure messaging and message routing ensuring the right staff are informed.

OPTIMIZE

Patient experience with digital assessments that drive refill workflow and staff efficiency.

As experienced clinicians and operations leaders from the specialty and home infusion industry we understand first-hand the challenges you face. Citus Health Solutions are specifically designed to transform your critical post-acute care workflows, business processes and patient engagement into comprehensive, end-to-end digital health solutions. Get started today!

[Start Today](#)

Contact us at **800-863-9130** or visit CitusHealth.com

END-TO-END DIGITAL HEALTH SOLUTIONS FOR HOME INFUSION

Designed by a seasoned home infusion clinician for the home infusion industry, Citus Health is a cloud-based platform with a suite of solutions that helps your organization streamline patient and staff communication and automate processes with real-time patient engagement tools and digital workflows to ensure a better patient experience and financial outcomes for your business.

Communicate Securely in Real-Time with Care Teams, Patients and Delivery Personnel

Citus Health enables patient engagement with HIPAA compliant secure, schedule-aware messaging tools via any device to:

- Automate person-to-person or conversation groups
- Route messages from the patient to the right person at the right time
- Empower patients with on-demand patient education

Automate Manual Processes and Improve Accuracy

Citus Health allows for real-time referral, refill production and delivery workflows that prioritize and track efficiency efforts with:

- Worklists tailored to your processes
- Standard or custom secure forms, including patient assessments with supply inventory request, satisfaction surveys, nursing notes and delivery tickets
- Outcomes tracking to tag and track identified quality metrics
- Integration engine with flexible configurability

Optimize Admissions Processes with Streamlined Patient and Staff Onboarding

Citus Health provides digital workflows to drive your practice, including:

- Therapy, payer and diagnosis driven workflows that drive authorization and clean claim processes
- Clinical and reimbursement checklists to standardize messages and processes
- Brand aware patient identifiers with guidance for staff that drive formulary and clinical compliance

Improve Cash Flow and Expedite Reimbursements

Citus Health improves revenue cycle management with digital signature and supply capture tools that facilitate:

- Obtaining signed consent and delivery documents for quick and confident claim submission
- Approval process that matches payer criteria and supporting documents to aide quick feedback for referral sources
- Supply capture at the point of care to help eliminate over-ordering, under-delivering and unplanned deliveries