

From The Files: **THE LOCKED CASH BOX**

It could have been either an inside or an outside job. The cash box had been taken from the firm's service department. The key which opened it was still in the desk drawer where it was kept, but the cash box was subsequently discovered, empty and open, with the lock undamaged.

The Police Department had worked on the case but the department is faced with such a huge number of burglary and theft cases, that this particular one remained unsolved when Doyle was called into the picture.

Investigation revealed that one employee had been seen by another carrying a cardboard carton from the premises. The carton was large enough to have concealed the cash box.

The suspected employee emphatically denied taking the cash box, although he did admit to carrying a carton from the premises. Claimed it was something he had bought in a department store.

The employee was asked if he would consent to a polygraph test (the test is never administered without the subject's voluntary acquiescence and a signed release.) The results of the polygraph

Titles of individuals and the chronology of the cases have been changed slightly to conceal the identities of the clients and the individuals involved. This is necessary because of the confidential nature of the work.



The lock on the opened cash box was intact, so the thief had apparently removed the key from the drawer, opened the box, then replaced the key.



An employee had been seen carrying a cardboard carton on the day of the theft, large enough to have contained the cash box.

screening revealed that he was lying with regard to knowledge of the theft, participation in it, and the contents of the carton. A written confession was subsequently obtained from him, and the missing money was recovered.

Another example of how Doyle Detective Bureau produces quick results for its clients.

From The Files: **Alibi Confirmed**

If ever a case seemed open and shut, this was it. The police had chased a stolen car; the driver had escaped after ramming a tree. The defendant's key and rent receipt had been found at the scene.

The defense was alibi - a tour of bars and taverns by taxicab, eating in a restaurant at the time of the crime. The accused claimed his wallet and effects had been stolen. Counsel retained Doyle to

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From The Files: The Disappearing Deposit

There was no record of the bank deposit. The store supervisor of this retail chain said he had given the deposit to one of the clerks, and the clerk said he had taken the deposit to the bank, and the teller said that he could not remember one deposit out of hundreds made on that day.

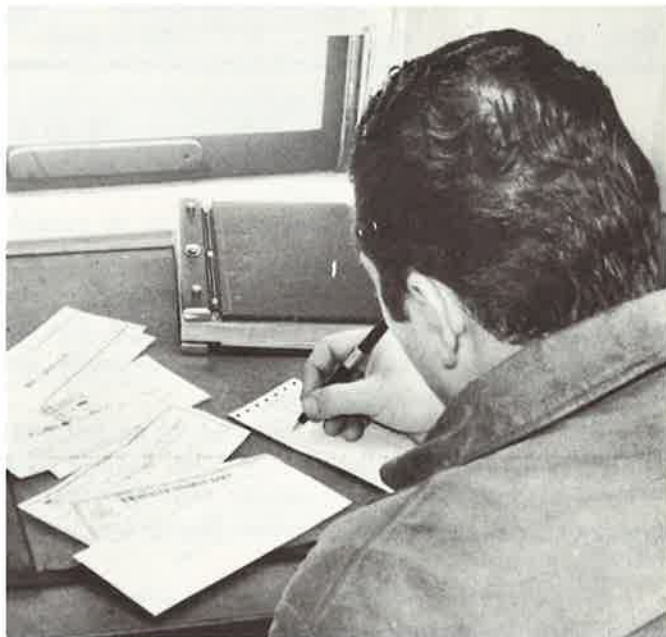
Who was telling the truth and who was responsible for the disappearance and what had actually happened? The main office of the chain had received the supervisor's original deposit slip. The case was reported to the FBI because it involved almost a thousand dollars of bank funds.

Doyle Detective Bureau was retained by the retail chain to investigate the mysterious disappearance of the bank deposit. Both the clerk who claimed the deposit had been made and the teller who said no record were polygraphed, and the results confirmed both stories.

There were allegations that the Polygraph tests were erroneous, until a few months later, when the store supervisor was polygraphed by Doyle in connection with missing traveler's checks. The supervisor's emotional response to questions about the bank deposit indicated some degree of implication. Further interrogation produced the missing pieces to the puzzle, and a confession was subsequently obtained.



The clerk had made the deposit, but the teller had no record of it. Who was telling the truth?



The store supervisor had made out the bank deposit slips, given them to the clerk.

It seems that the supervisor had kept the deposit from the previous time, and then had put the previous date on the deposit in question. When the bank validated that deposit and sent it to the retail chain's main office, it covered the date of the actual theft. The clerk had naturally thought that he was making a deposit dated on the day it was made.

Another instance where the polygraph was proven right despite apparently inconsistent evidence. Another instance where Doyle Detective Bureau was able to solve a difficult case which had stymied others.

ALIBI CONFIRMED

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investigate. The alibi was confirmed by the bartenders, the taxi company, and the restaurant owner. The case was dropped.

Assigned counsel, in connection with the Indigent Defense Program, have been urged by the Executive Director not to hesitate to incur necessary disbursements, especially for investigation services by a private agency to verify 'stories' as told by the accused. Such verification, in most cases, is essential to good preparation, and money has been made available through the program. Doyle stands ready to help, at preferential rates.

POLYGRAPH SCREENING: The Skin Response

This third component of a polygraph screening is especially valuable in those tests where a search is being made for hidden evidence or stolen property.

For example, Doyle Detective Bureau was retained, recently, on a case involving the theft of an employee's wallet. Polygraph screening implicated a co-worker, but the man denied participation.

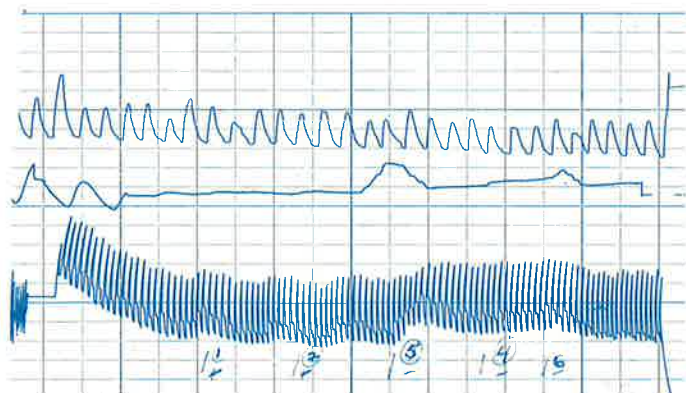
The portion of the polygraph chart for the location questions is reproduced below. The top chart shows the rate of respiration, the bottom chart indicates blood pressure, and the middle tracing shows galvanic skin response.

Question 2 asked if he hid the wallet in a building. Question 4 asked if he threw it away near his home. Question 6 asked if he had burned it. Question 5 asked if he threw it away near the company's plant.

Notice how marked the galvanic skin response is to question 5. There is a lesser response to question 6. The reason, as subsequently revealed in the subject's confession, was that he had thrown the wallet away near the company's plant, in a garbage dump.

The slight response to question 6 was caused by the subject's not being sure whether the wallet had been burned as garbage.

Galvanic skin response is, in the main, a reinforcement response. It tends to confirm other emotional reactions. Notice, in the chart, how the pulse remained the same but the blood pressure increased in question 5. The galvanic response confirmed the blood pressure showing.



Subject being tested sits in this chair while answering questions. Tube around chest measures rate of respiration, cuff on arm measures blood pressure, and rings attached to fingers of right hand measure galvanic skin response.

DOYLE ALARM SYSTEM



The burglar jimmied the rear door, then ransacked the premises. An easy job for him, because there was no deterrent. If there had been a Doyle burglar alarm on the premises, chances are he would not have attempted the job to begin with. If he had, the alarm would have been activated, and there are very few burglars around brave enough to continue a break-in under such circumstances. The Doyle alarm can be leased for just a few dollars a month. For further information, call CH 4-3400 if you live in Rochester or TL 2-0942 if you live in Buffalo.

Noah's Ark President Comments On Doyle

Ask any Rochesterian who dominates the retail auto accessories field in this area, and the answer will almost always be Noah's Ark.



The chain has 29 stores in New York State, has recently gone into leased departments in department stores as well.

One of the guiding forces behind the company's continued success, and also a power in the political arena, is Martin Sher, President of the chain.

In a field where inventory control can mean the difference between profit and loss, the system used by Noah's Ark is as effective as that of any other similar chain in the country, if not more so.

Noah's Ark has been a client of Doyle Detective Bureau for many years now, so Martin Sher is in a position to evaluate the Bureau's service on the basis of a broad performance record. Here are some of his comments:

On polygraph screening: 'There've been instances of employee irregularities, and we have found that polygraph screening is an economical method of controlling such situations. It is an effective deterrent. It is also very useful in determining whether a job applicant is telling the truth on the employment application.'

On investigations: 'It's desirable to have a local firm with knowledge of local conditions and a grasp of the area's collective personality handling what can sometimes be sticky investigations. Doyle's operators know their business. In addition, they do not use unethical gimmicks but base their procedures on professional methods.'

On honesty shopping: 'We want to make sure that our salesclerks are not only personable and knowledgeable, but are also honest. Doyle's shoppers act like shoppers. Without resorting to traps, they make purchases in the usual manner, but I can tell you that very little escapes their notice while they're doing it.'

DOYLE COMMANDOS

There are many times when Doyle gets a call for one or more guards or operators to handle a very tough assignment. Those are the times when we bring our Commando units into play. Doyle has a cadre of highly trained and disciplined people who have compiled a well-deserved reputation in the Buffalo and Rochester areas. They are experts in Judo, hand-to-hand combat, nightsticks and firearms. On foot patrol in run-down neighborhoods, they are respected and listened to. On secret surveillance to stop thefts and vandalism, they get results fast. A very smooth-functioning team and another component of the organization that has helped establish Doyle as the fastest growing security and investigative service in upper New York State.

