

'Thief Powder'

In cases involving thefts from lockers, dorms, offices, etc., it is usually too expensive and too time-consuming to lie in wait for the thief. It is much more practical to use 'thief powder'. There are a number of such chemicals available to suit specific purposes. The one that the Bureau resorts



The chef's liquor supply was 'dusted' with special fluorescing powder in order to find the person who had been stealing the contents. This method of detection saves time and money for client.

to most frequently is the fluorescing variety.

A recent example comes to mind. The chef's liquor supply at a country club had been continually broken into, and the thefts were beginning to disturb management. It was certainly not a revenue draining situation, but it disrupted the normal routine.

So a Doyle operator 'dusted' the liquor bottles and returned them to the storage bin. When the next theft occurred, the suspect was questioned and his hands, when exposed to a special ultraviolet light, showed traces of the powder. He subsequently confessed to the thefts.

An interesting aspect of this case was that the culprit turned out to be the dishwasher. His hands had been immersed in detergent for six hours af-

From The Files: *Unsavory Background*

The defendant was charged with first degree assault. The complaint charged that another man had been severely beaten during a drinking party. The defense attorney engaged Doyle Detective Bureau to check into the background of the complainant.

The investigation was quickly completed. It was found that the complainant had a very poor reputation in the community. There was a history of many previous fights, and of alcoholism. A witness

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ter the theft, but the fluorescent powder still showed up in traces on his person and clothing.

These 'thief powders' are powerful detection devices. They are usually dusted on particular objects, wallets, door knobs. The ultraviolet lamp is portable and can be used at the scene of the theft.

It has to be used with discretion, though, because there are certain lipsticks and some nail polishes that contain dyes which fluoresce red, orange, or yellow. That is why it should only be used by professionals, who are versed in substantiating identifications.



Subjected to a special ultraviolet light, the hands showed traces of the powder despite their having been immersed in detergent and dishwasher for six hours.

Doyle Audit Can Tighten Security



A Doyle guard at your plant or in your warehouse assures total security. Objectivity in performing his job is a decided asset, as is the economy resulting from putting the guards on your staff, but on our payroll.



Inventory shortages in warehouses and plants constitute serious security problem for industrial and retail firms. Doyle Security Audit examines every facet of your operation and makes recommendations for improving plant and warehouse security.

The care and feeding of merchandise in an area of storage - manufacturing plant, warehouse, or stockroom, is a matter that should be handled by professionals. There have been instances where unchecked pilferage and shrinkage have forced companies into bankruptcy. More often, the situation drains profit.

That is why it is so hard to understand the logic that prompts so many firms, large and small, to concentrate with intense fury upon production and marketing and promotion, but give only honorable mention to security.

Not so, however, with a Doyle account. Since the Bureau's only business is security, the odds are heavily in favor of its professional approach in the battle to protect employer property, merchandise, and profit.

Doyle 'tailored security' might seem like an intangible, until company management observes how it works in actual practice. The objective is to curb profit drains by tightening security, and then to activate a deterrent syndrome which prevents future malfeasance. The Bureau has yet to find an internally directed security system that cannot be improved upon.

The thing to remember is that there are no general packages which can be adopted in whole for a specific company. It is always necessary for Doyle to go through the painstaking steps of a security audit to determine the actual requirements of a prospective account before coming up with specific recommendations that can be implemented as economically as possible.

The warehouse or storage area is one of the most vulnerable spots in any operation. A security audit starts with a careful appraisal of that area. The operational layout is examined and suggestions are advanced on how to obtain a maximum number of observation aisles and just what can be done to foster a cleaner line of sight. Control and accountability procedures are reconstructed for greater effectiveness. Inventory and checking figure in the audit. Identification of employees, equipment and tools; segregation of attractive merchandise; sales to employees; separation of shipping and receiving; waste and scrap control - all must be examined regardless of the size of the company.

There must also be deliberation on external factors, like perimeter protection with fences, lighting, alarms. There must be personnel programs which offer a means of background investigation. There must certainly be maximum fire and safety prevention effort.

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From The Files: Detection Of Warehouse Thefts

If there had not been an undercover operator assigned to track down the suspected irregularity, the chances are that it would have continued for many more months.

A dishonest employee had devised an ingenious method of confiscating merchandise for resale. The company manufactured consumer hard goods, and the warehouse where this employee worked was a massive one. His job was to deliver merchandise to specified sections of the warehouse after the goods came off the assembly line. The merchandise was crated and stacked. This employee also took the orders to be shipped and obtained the crates and brought them to the delivery dock.

Management believed it had an excellent control system. Periodic inventories showed no excessive shortages, yet word got out that a steady stream of goods was being black marketed in the area.

An undercover operator applied for a warehouse job through regular personnel channels. He was hired and assigned to the area where management suspected the source of the trouble lay. This undercover man received the regular rate of pay and performed the regular duties of his job - so well that he even got a raise in very short order.

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The employee had devised an ingenious method of stealing from company warehouse. Half-filled boxes were nailed to floor so that inventory clerk, when boxes were tilted, would assume that contents were full.



A well-organized guard force at a local plant serviced by Doyle. Each man knows his orders, which are tailored to the specific operation. Doyle guards are well-trained and well-mannered.



Safety checks and precautions are another important part of every Doyle Security Audit. When guard service is instituted at plant or warehouse, you can be sure that Doyle guards will report every safety hazard.

Doyle Burglar Alarms Can Be Leased

A large retail chain had experienced a rash of burglaries. Doyle Detective Bureau was consulted and the client was advised to install the efficient Doyle alarm system in its stores (windows, doors, other access points, and inside the safes), and to also utilize the Doyle night patrol to check each store twice a night at unscheduled hours.

The security system instituted soon brought results. The complacent burglars, soon after the alarms had been installed, were stopped dead in their tracks the first time they attempted another burglary. They had broken into the store from the rooftop, but when they attempted to open the safe, the alarm was activated and they left the premises as rapidly as possible.

All of which serves to reinforce the message that the Bureau has been preaching to businessmen and merchants. Do not let the fact that you have a good lock on the door give you a false sense of security. In this age of electronics, you can have a Doyle burglar alarm installed, which will give you a very effective deterrent. You can lease the system for just a few dollars a month. For complete details, telephone the Bureau at CH4-3400.



Doyle burglar alarm system being installed in retail store. Dual circuit system has proven effective deterrent, can be leased for just a few dollars a month.

DETECTION OF WAREHOUSE THEFTS

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In addition to his regular duties, he acted as the eyes and ears of the security agency which had been retained. He was personable and he quickly gained the confidence of every other employee.

It took him just two weeks to uncover the source of the shrinkage. It seems that the dishonest employee had noticed that those who took inventory just tilted each crate in order to check if it was full. If the crate did not tilt, the inventory control sheets were marked to indicate a full crate. So all that the employee had to do after removing half a crate of merchandise each time, was nail the crate to the floor and replace the remaining half of the contents.

Very clever, because the half-filled crates were shunted to the rear, where they would remain in limbo for a very long time.

How else would the thefts have been uncovered as quickly as that? Often, an undercover operator is the most effective method of solving a serious problem. Doyle has been providing undercover service as part and parcel of its total commitment to serve local business and industry in the security domain.

DOYLE AUDIT CAN TIGHTEN SECURITY

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There is no charge for a Doyle security audit. It costs the Bureau money to do one, but there is no obligation, implied or otherwise, on the part of the company for which it is done. It has been the Bureau's experience that security recommendations implemented by company management invariably save money. A telephone call to the Bureau is all that is necessary to trigger a security audit.

UNSAVORY BACKGROUND

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was located, who testified that the complainant had told him that he was only lodging the complaint in the hopes of getting some money out of it.

The jury was out less than a half-hour. The verdict was not guilty. Another example of how Doyle Detective Bureau can serve attorneys economically, and a perfect illustration of how an attorney handling an indigent defendant case can avail himself of the facilities of a professional investigative agency with funds provided for that purpose by the program. Doyle has been, and always will be, ready to give investigative help in such instances at preferential rates.