Master Alarm Systems

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| Ron WeissOwner9 Gail AvenueAlbany, NY 12205518-869-8882 | Recipient NameStreet AddressCity, ST ZIP CodeTelephoneEmail |

Date

To all my loyal customers and the many wonderful business and personal acquaintances I have made over the years.

I would like to take a moment to express my sincerest gratitude and appreciation to you for entrustingMaster Alarm Systems.

With mixed emotions, I want to share with you some exciting news. I have decided to retire and will merge Master Alarm Systems with Doyle Security Systems. Doyle Security is a local family-owned business based in Rochester, New York and founded in 1919. In addition to offices in Rochester, Buffalo and Syracuse, New York, they also have offices in Albany, Catskill and Fishkill, New York. In the coming weeks you will receive a letter from Doyle Security introducing themselves. They will then arrange a service appointment (no charge to you) to inspect and test your security system. They will also connect your system with their award-winning state-of-the-art Response Center. At that time, they will provide you with the proper telephone numbers, email addresses etc. that you will need for any future services. Until they accomplish the above, there will be no change to your system.

If you’d like to schedule a time to transition your account now, Doyle has set up a hotline for the Master Alarm transition. That number is 833-461-6590. They’ve also set up a webpage with more information at [www.godoyle.com/masteralarm](http://www.godoyle.com/masteralarm).

If you have any questions, please do not hesitate to contact me at 518-869-8882. Again, I would like to thank you for your loyalty and trust.

Sincerely,

Ron Weiss