

June 2018 | Total Connect 2.0
Partitions Support

Honeywell

Partition Features

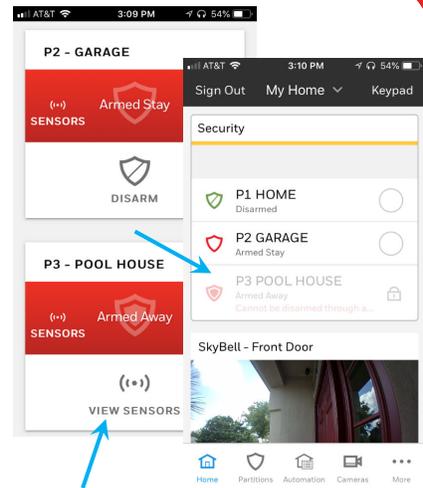
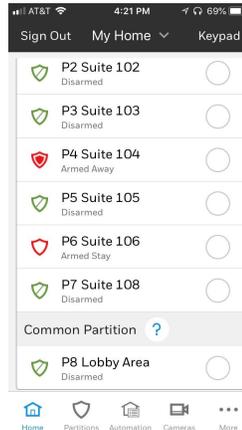
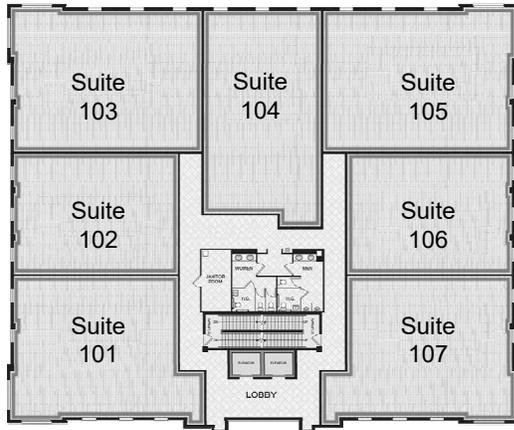
- Remote security control for up to 8 Partitions
 - Vista-20P/21iP – 2 Partitions + Common Partition
 - Vista-128/250 – 8 Partitions, including optional Common Partition
- Globally or Individually Arm and Disarm Partitions

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Partition Features

- Restrict Remote Disarming by Partition
 - Example, P3 Pool House shown here.
- Support for a Common Partition, i.e. Lobby

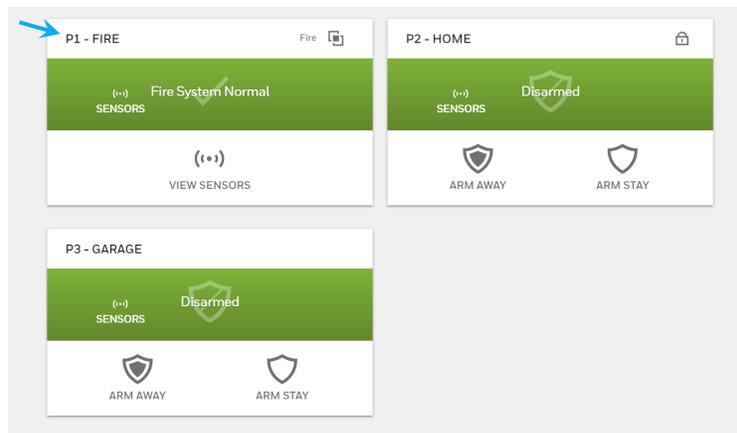


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Partition Features

- Creation of a Universal Fire Partition – Vista-128/250
 - View Status and Receive Notifications Only
 - *Not evaluated by UL or ULC, and Not Compatible with Fire Communicators*

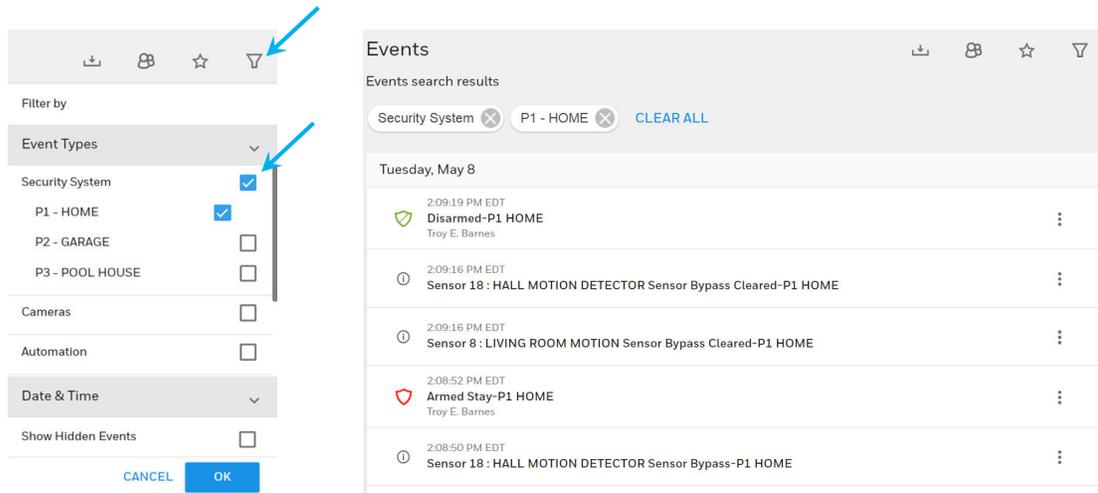


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Partition Features

- View Events by Partition using the filter option.



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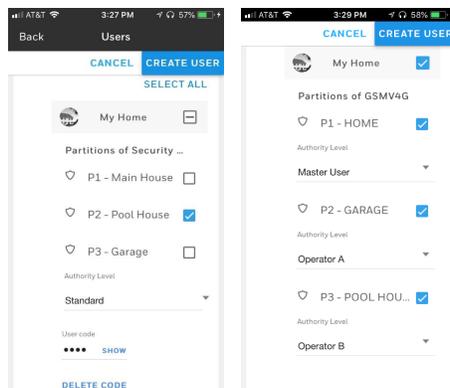
Partition Features

- Manage users – partition access and authority levels

Vista-20P/21iP

Vista-128/250

- Partition Master**
Can perform system functions and can manage users for this partition
- Standard**
Can perform system functions for this partition
- Guest**
Can arm this partition. Cannot disarm this partition unless this code was used to arm this partition
- Arm Only**
Can arm this partition. Cannot disarm or do other functions.



- Master User**
Can perform all system functions and can manage users for this partition
- Manager User**
Can perform system functions and can manage operators for this partition
- Operator A**
Can perform system functions for this partition
- Operator B**
Can perform system functions for this partition with the exception that Operator B cannot bypass sensors/zones
- Operator C**
Can arm this partition. Cannot disarm this partition unless this code was used to arm this partition

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Compatible VISTA Panels for Honeywell Total Connect

- VISTA-20P
- VISTA-20PSIA
- VISTA-21IP
- VISTA-21IPSIA
- VISTA-128BPT
- VISTA-128BPTSIA
- VISTA-250BPT
- VISTA-128FBPT
- VISTA-250FBPT
- VISTA-32FBPT



Respective Canadian and Latin American versions for the panels listed above

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Partition Activation Process

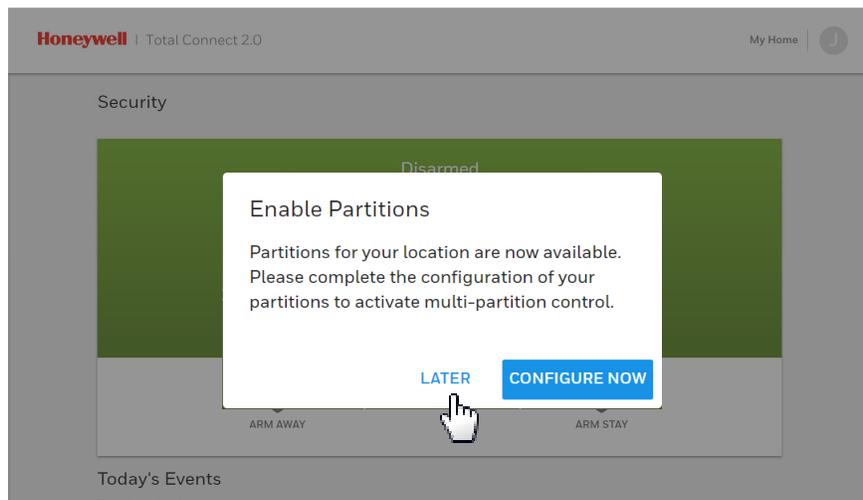
- Partition Setup can be accomplished by either the end user, or the Dealer in “Security Professional Access – Full Access” mode or “Pre-configure” mode.
- Upon logging into Total Connect, the user will be prompted to configure partitions or wait until later.
 - This popup will occur on all Vista-20P and Vista-21iP panels.
 - Partition 2 or 3 (common lobby) will not be displayed, if no zones are associated with them.
 - This popup will occur on Vista-128/250 panels that have more than one partition enabled.
- Setup can be completed via HTML5 or Mobile app.

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Enable and Setup Partitions

- Pop-up to Configure Partitions, upon login.
 - Select “Later” to not setup, or to setup at a later time.

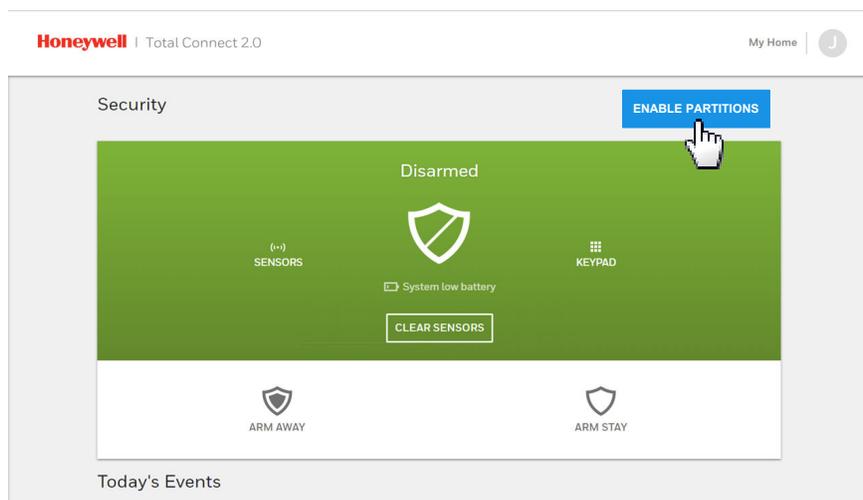


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Enable and Setup Partitions

- If “Later” was selected, partitions can be enabled at any time in the future by selecting “Enable Partitions”.

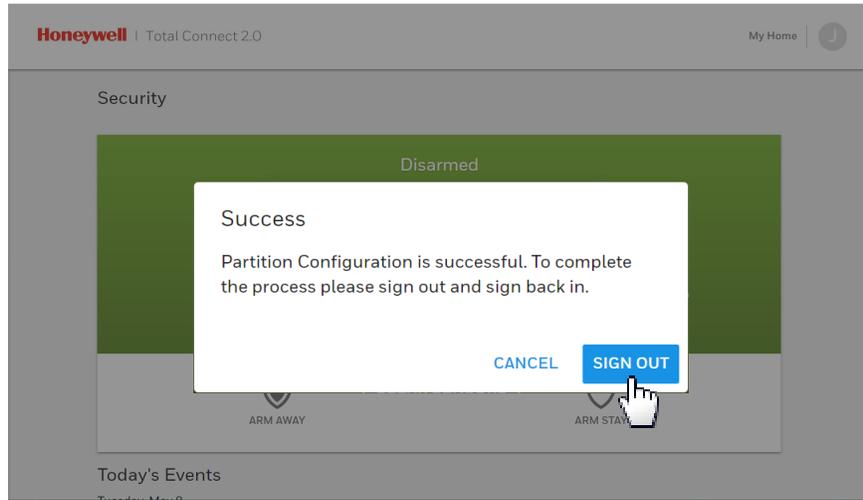


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Enable and Setup Partitions

- Upon selecting “Configure Partitions” or “Enable Partitions” you will need to sign out and back in to Total Connect.

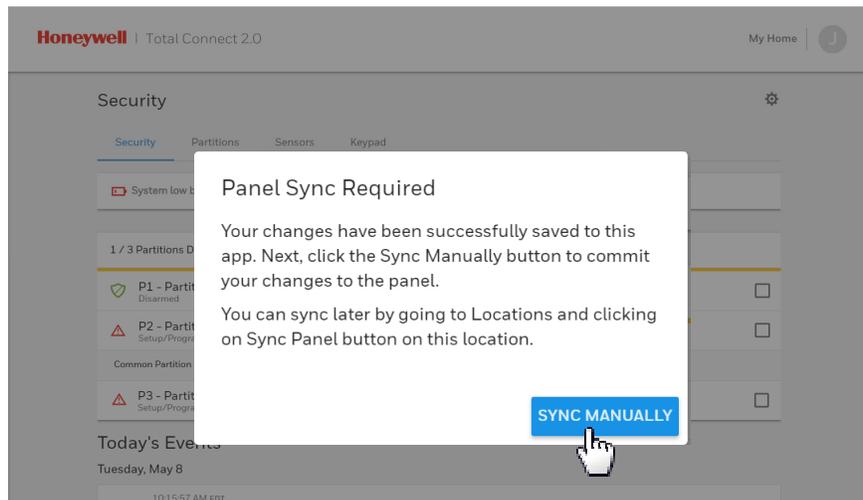


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Enable and Setup Partitions

- Next, you will be prompted to Sync the panel.
 - This will import the zones and descriptors of the new partitions.

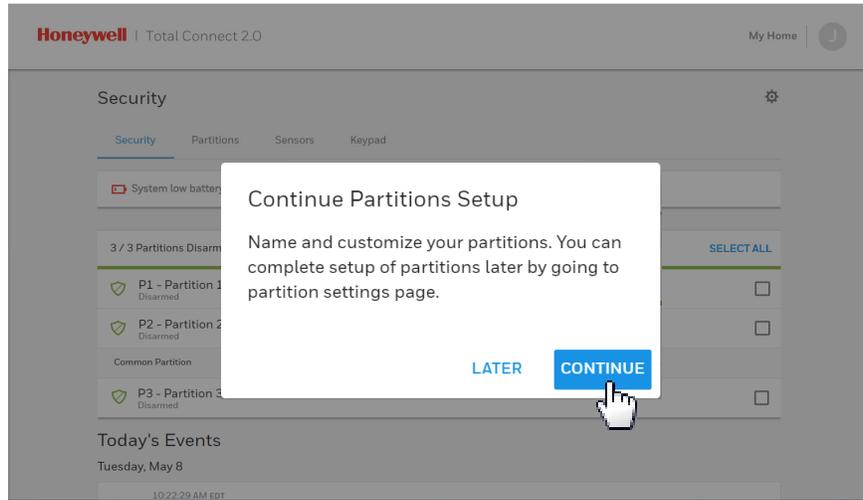


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Enable and Setup Partitions

- The next time you login, you will be prompted to continue and name the partitions on the system.

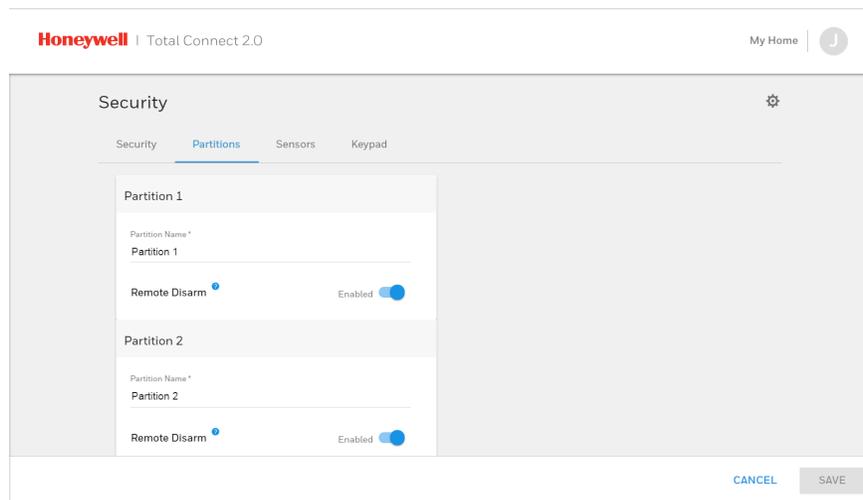


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Enable and Setup Partitions

- Enter a recognizable name for each of the partitions.

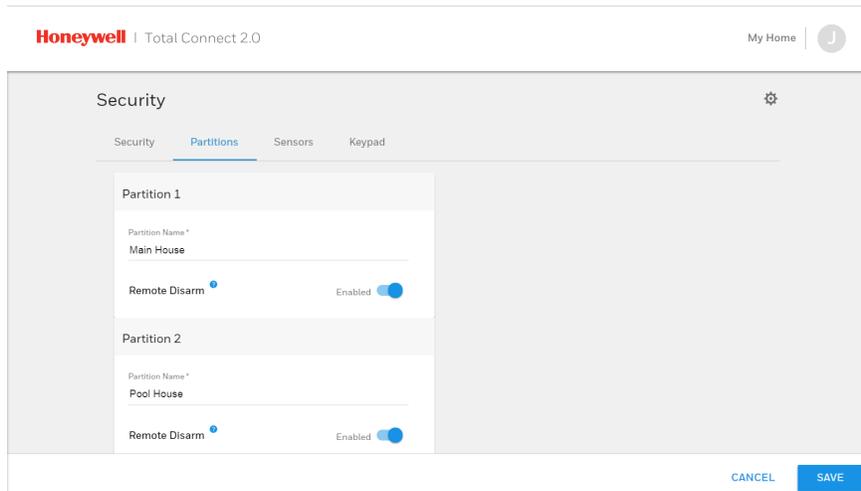


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Enable and Setup Partitions

- Each partition has the option to restrict Remote Disarm from Total Connect.
 - This does not have any affect on disarming from the keypad.

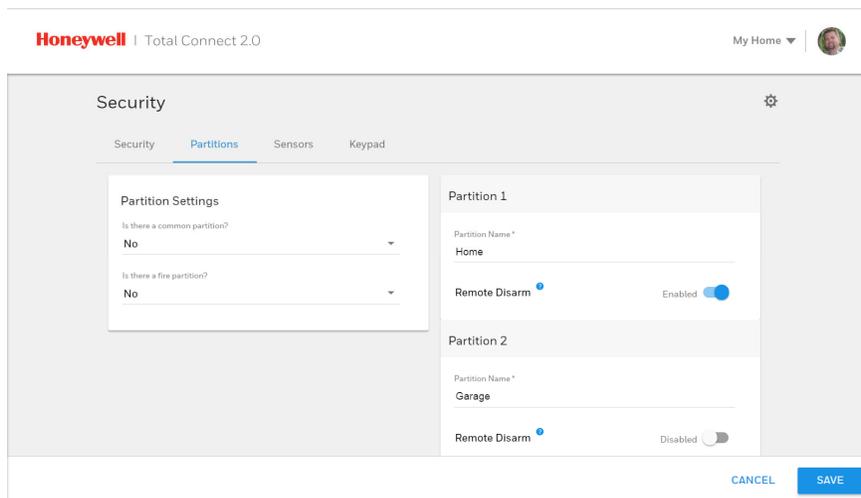


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Enable and Setup Partitions on Vista-128/250 Series

- Additional setup options: Common Partition and Fire Partition
 - *Fire Partition has not been evaluated by UL, and not compatible with Fire Communicators*

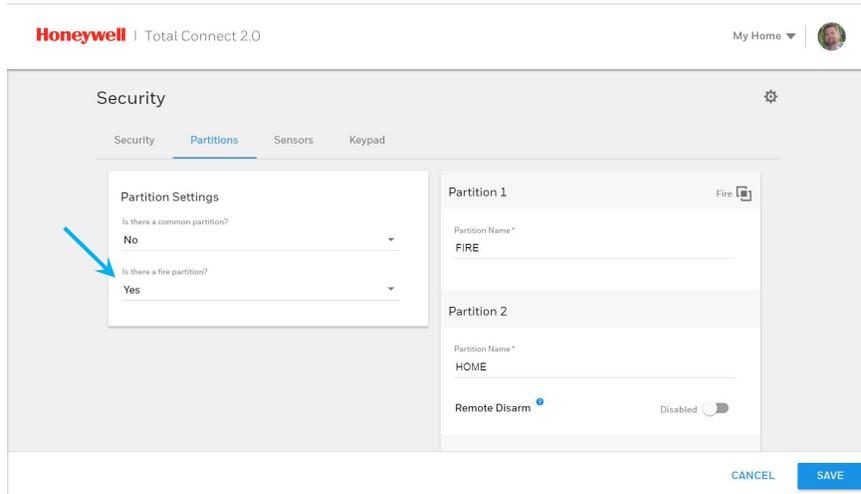


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Enable and Setup Partitions on Vista-128/250 Series

- Example of using a Fire Partition

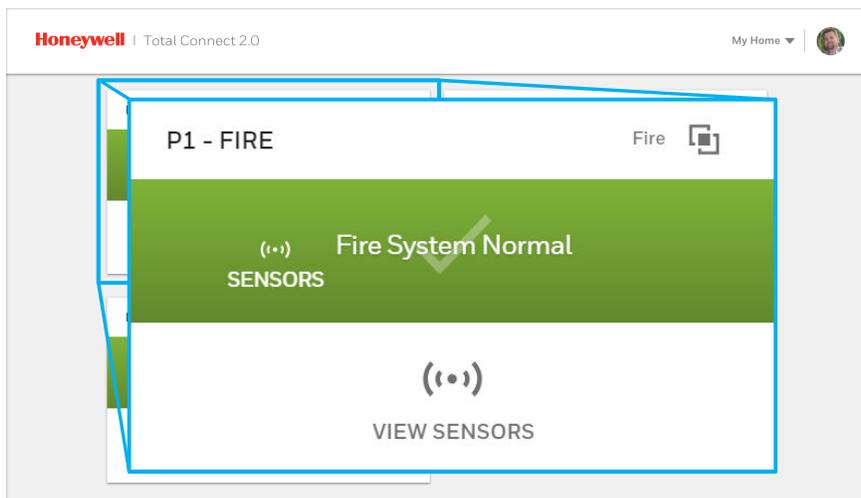


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Enable and Setup Partitions on Vista-128/250 Series

- Fire Partition can only be accessed for Viewing and Notifications
- No Arm or Disarm capability

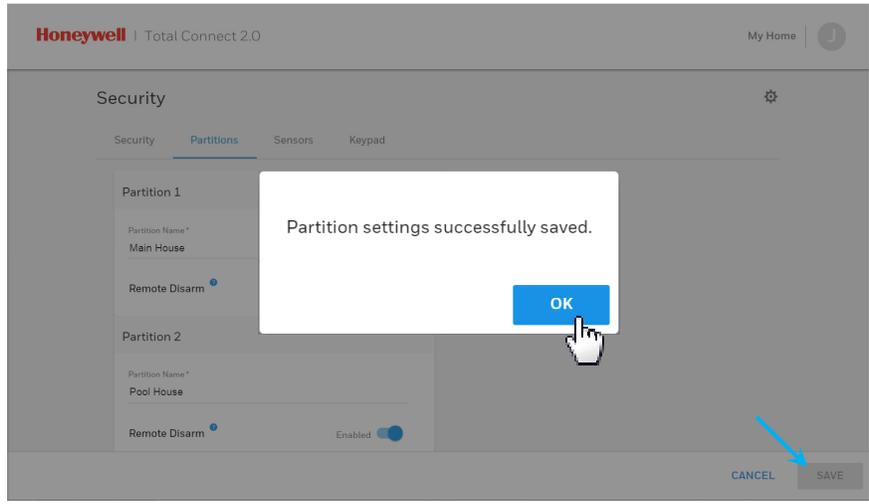


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Enable and Setup Partitions

- Click or tap 'Save' when complete.

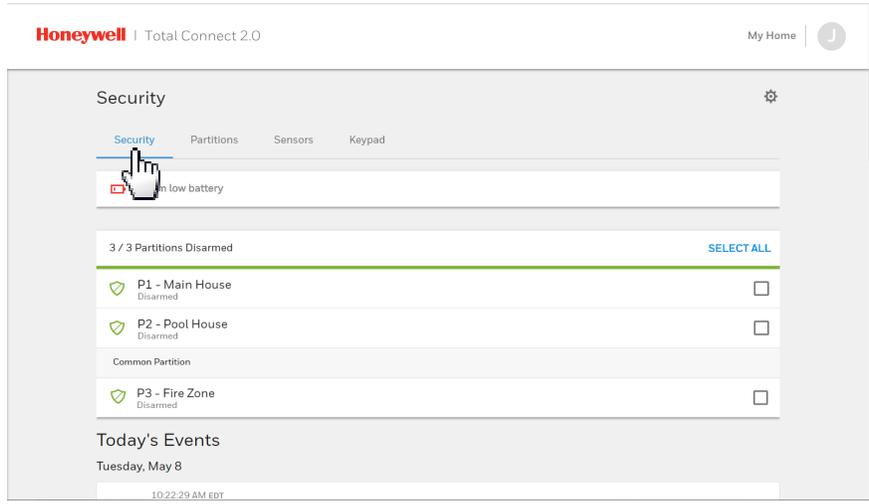


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Enable and Setup Partitions

- Two Partition Views
 - Security tab or List View

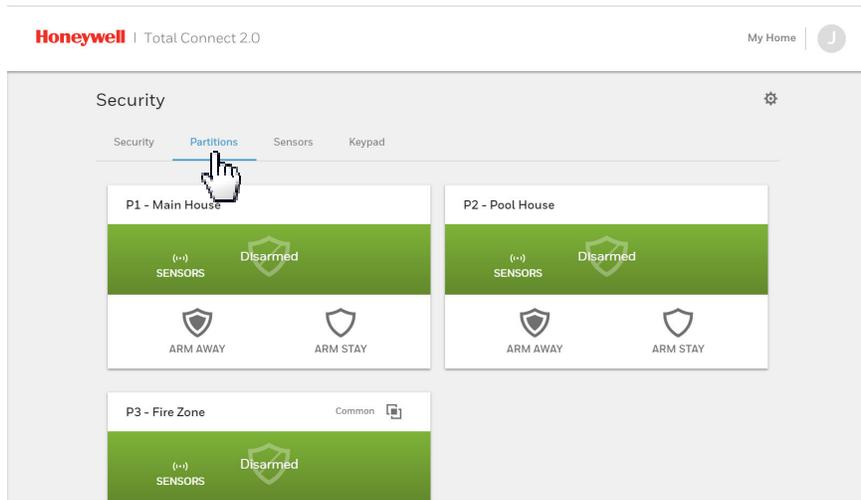


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Enable and Setup Partitions

- Two Partition Views
 - Partition tab, or Partition View

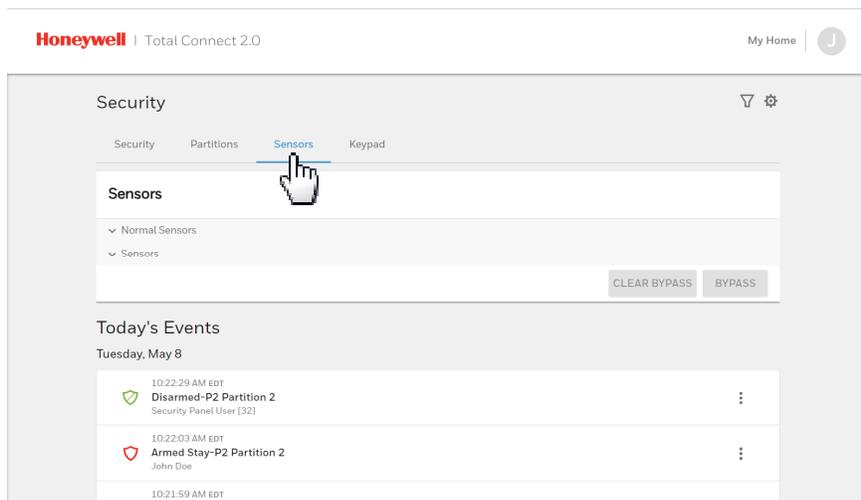


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Enable and Setup Partitions

- Sensors tab will list all sensors, indicating partition number and grouped by Normal or Faulted (Troubled or Open)

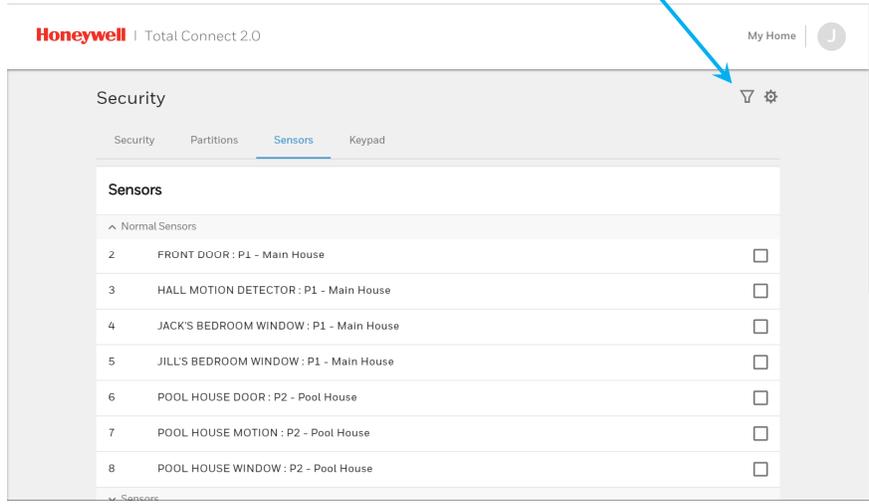


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Enable and Setup Partitions

- Sensors can be shown by partition by selecting filter options.

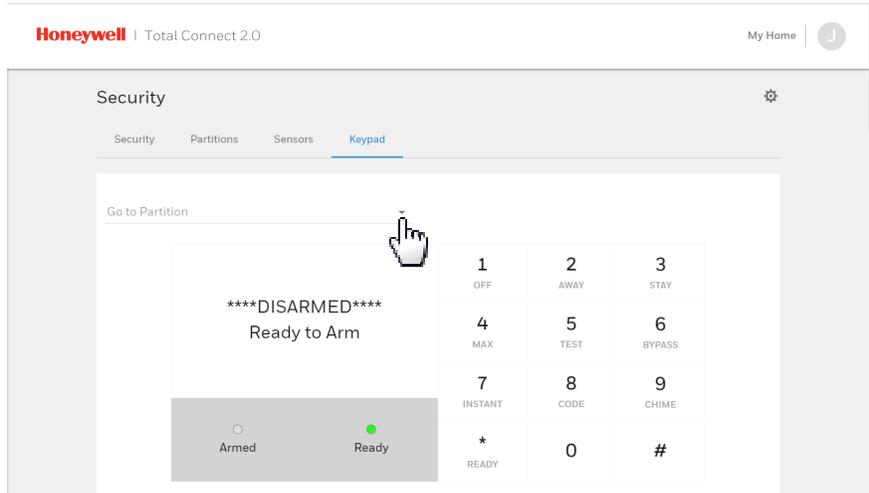


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Keypad Control

- When using Keypad Control, any partition can be accessed.
 - The "Go To" feature in the Vista-128/250 can be disabled by partition.

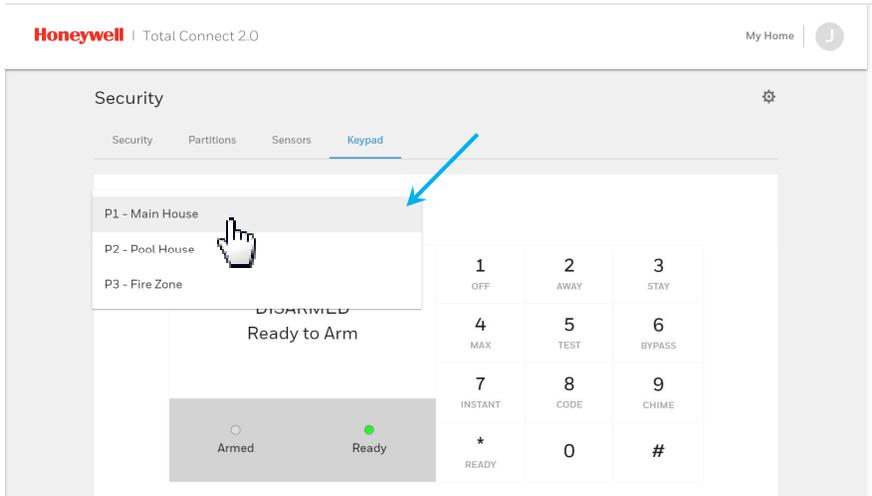


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Keypad Control

- Select the partition to view and control.
 - Keypad is only available to the Master and Admin users.

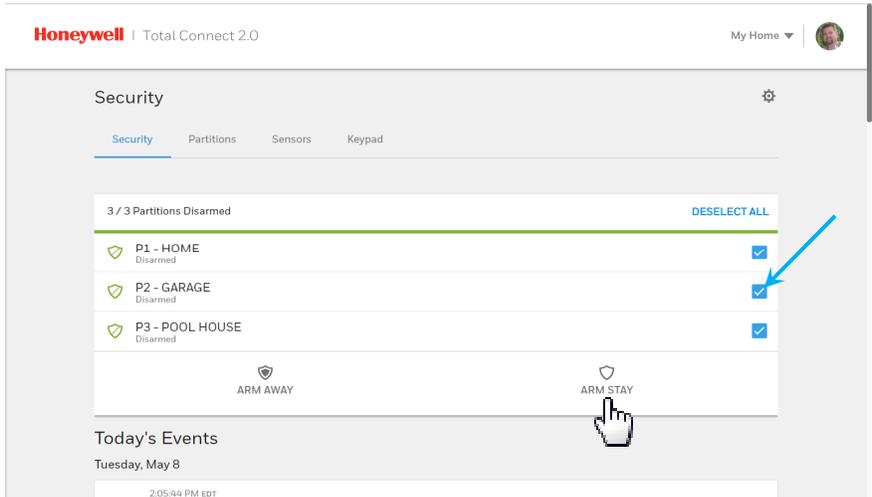


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Partition Arming and Disarming

- To arm/disarm from the Security tab, select the partition(s) to arm.
 - Then select the arm/disarm function.

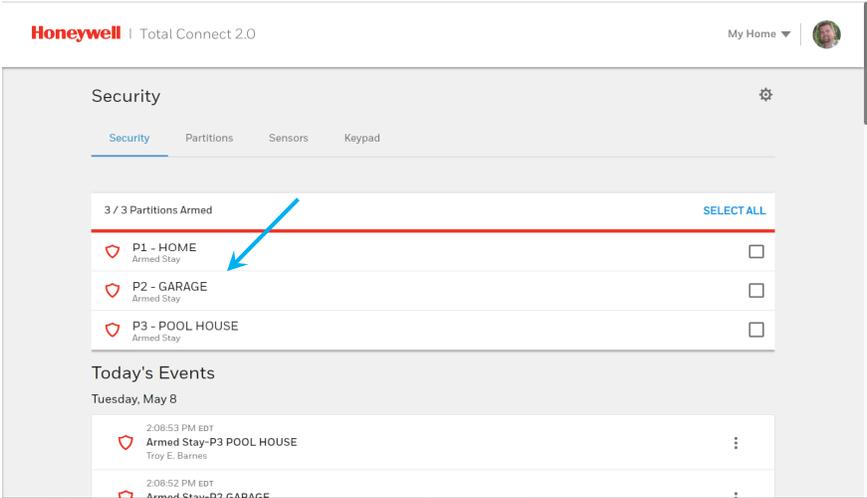


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Partition Arming and Disarming

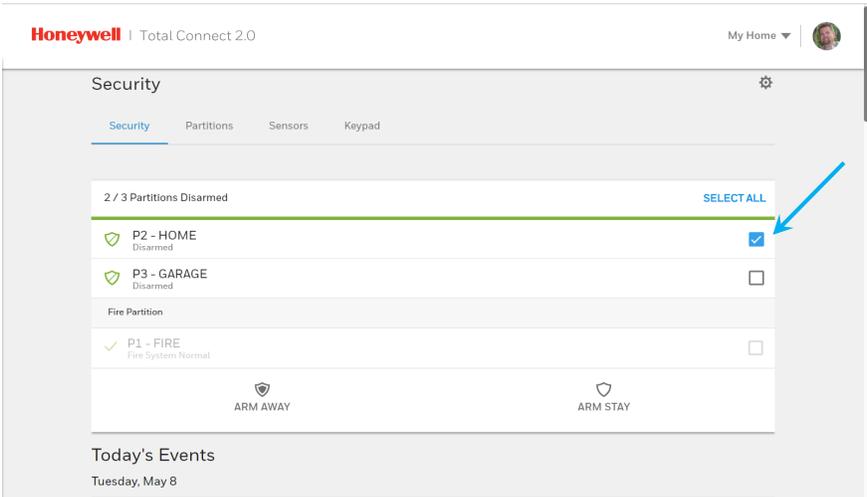
- Each partition's status will update as it sends the status change information.



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Partition Arming and Disarming

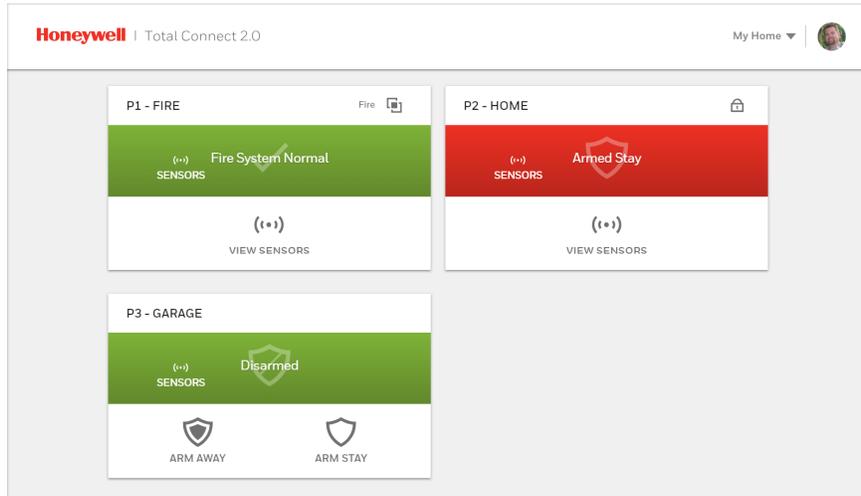
- One or more partitions may be selected for arming.



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Partition Arming and Disarming

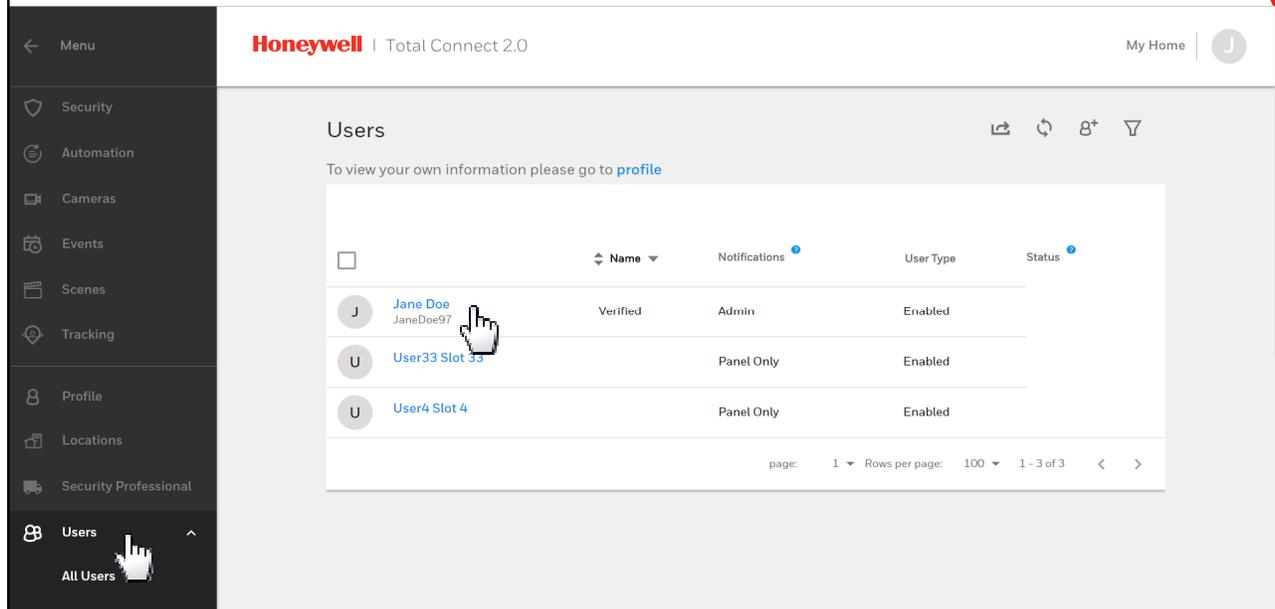
- If Remote Disarm is disabled, disarming from Total Connect via the Security or Partition tab will not be an option.



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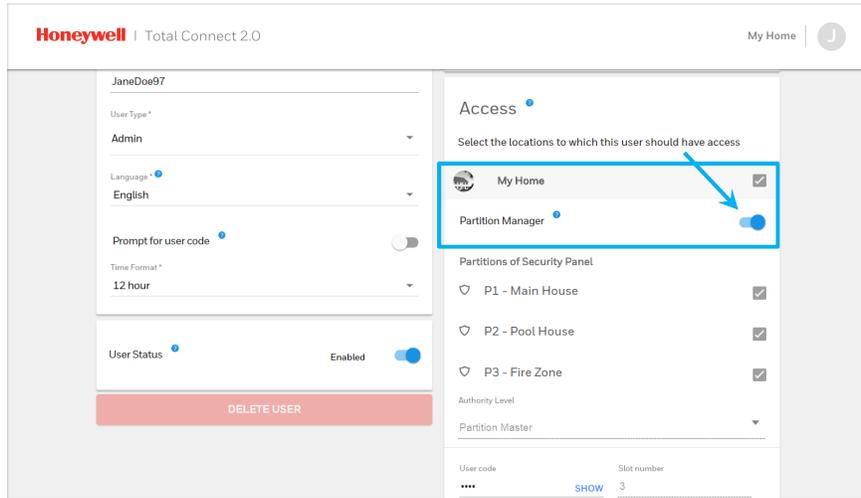


Panel User Management



Panel User Management

- Initially only the Master User of Total Connect can manage partition settings.
 - Other Admin users can be enabled by the Master User.

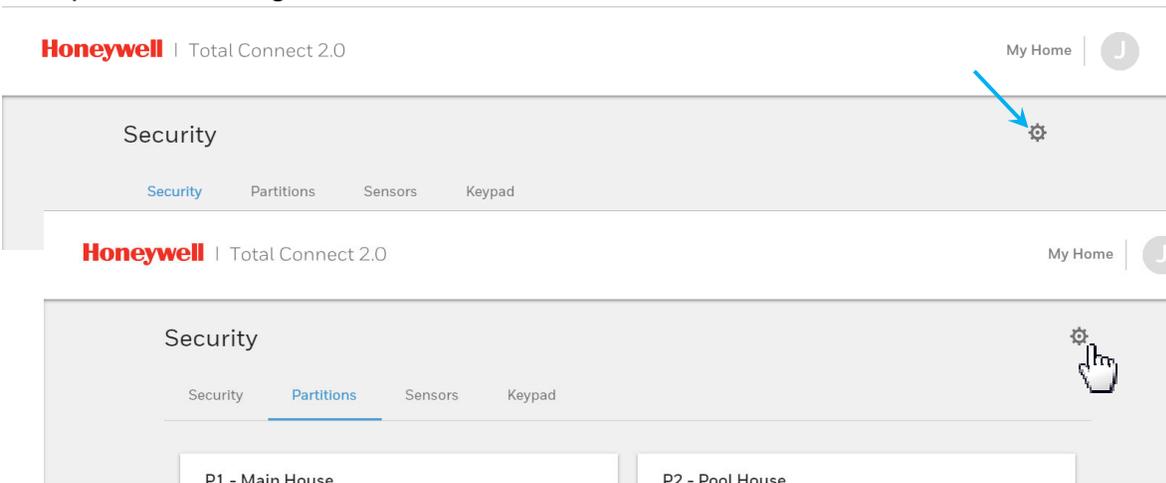


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Panel User Management

- When enabled, these users will have access to make changes to the partition settings.

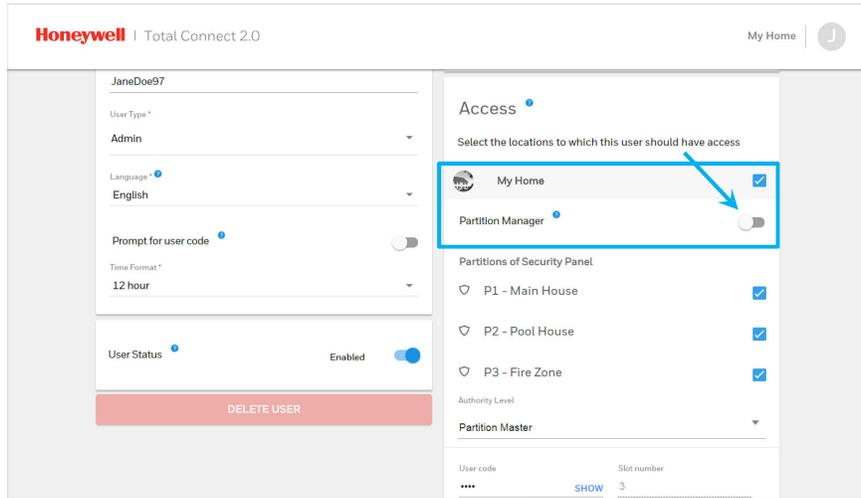


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Panel User Management

- When the “Partition Manager” option is disabled for an admin user, they will not have access to Partition Settings.

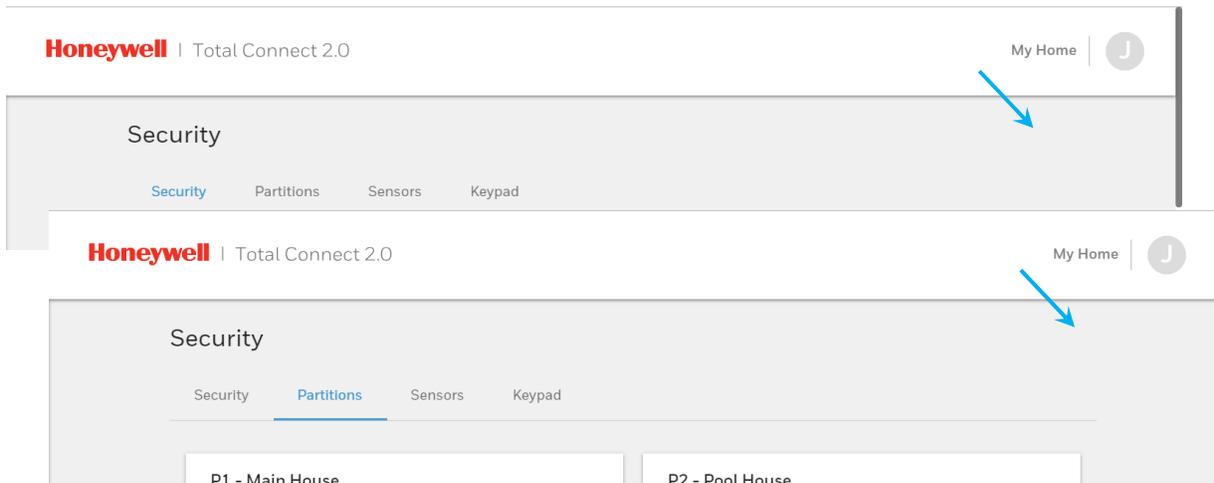


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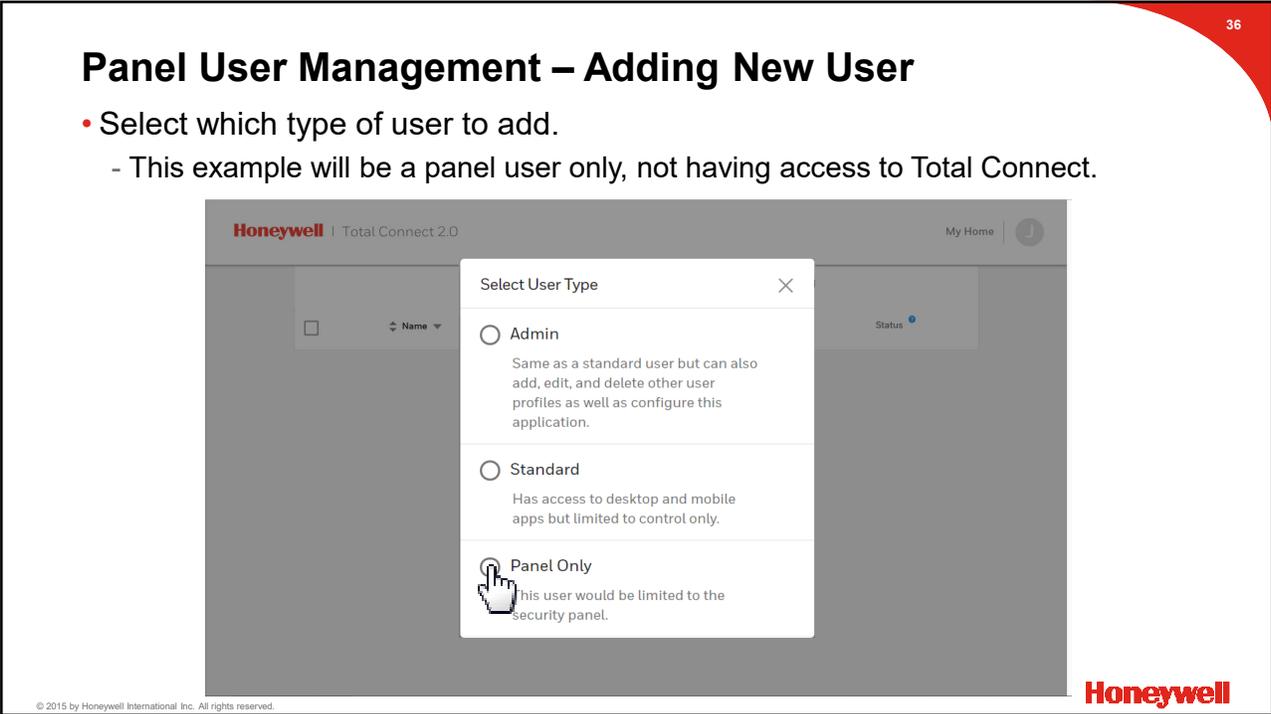
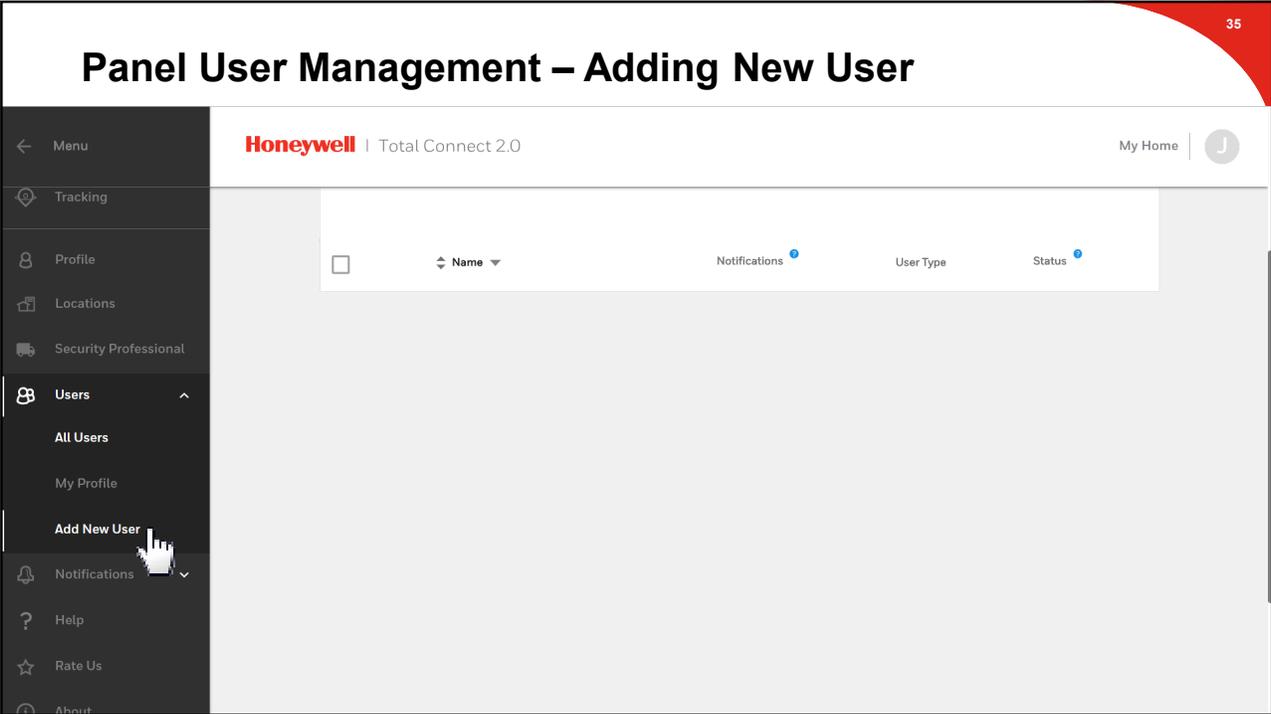
Panel User Management

- When disabled, the settings icon will be missing.



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Panel User Management – Adding New User

- Enter a First and Last name for the user.

Honeywell | Total Connect 2.0 My Home | J

Users > New User

1 User Information

2 User Access

First Name *
Jack

Last Name *
Doe

User Type *
Panel Only

CANCEL CREATE USER

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Panel User Management – Adding New User

- Next, select the partitions the user will have access to.

Honeywell | Total Connect 2.0 My Home | J

2 User Access

Select the locations to which this user should have access

SELECT ALL

My Home

Partitions of Security Panel

P1 - Main House

P2 - Pool House

P3 - Fire Zone

User code [SHOW](#)

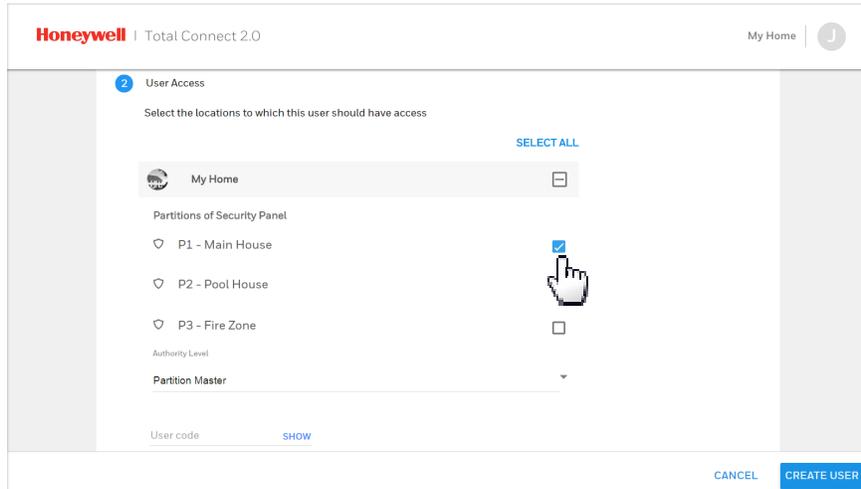
CANCEL CREATE USER

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Panel User Management – Adding New User

- Next, you'll need to select what authority level the user should have.

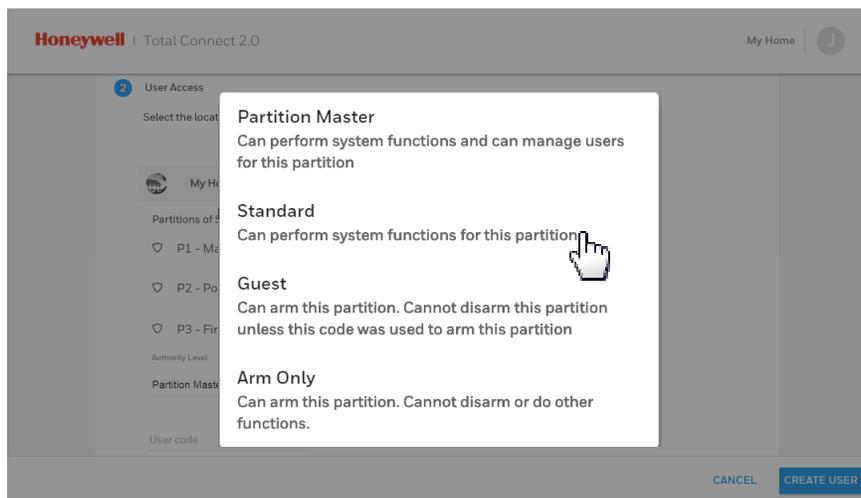


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Panel User Management – Adding New User

- The Vista-20P/21iP systems will have four defined authority levels.
 - Choose one: Partition Master, Standard, Guest, and Arm Only

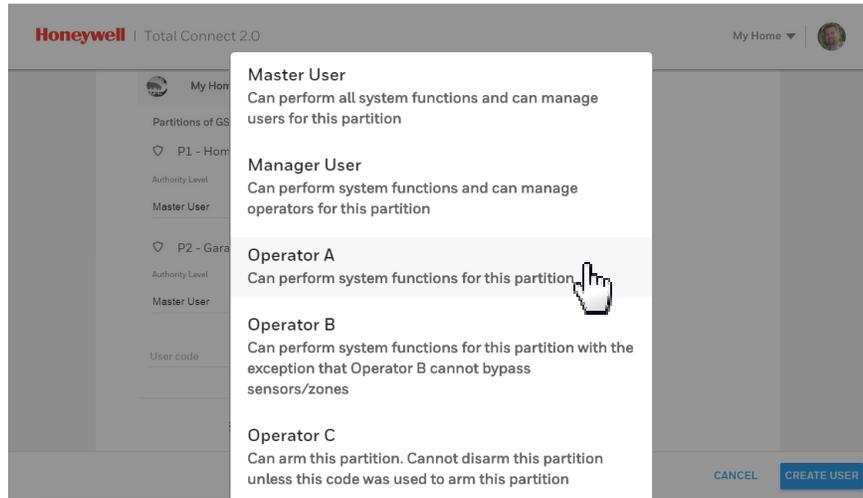


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Panel User Management – Adding New User

- The Vista-128/250 systems will have five defined authority levels.
 - Choose one: Master, Manager, Operator A, Operator B, and Operator C

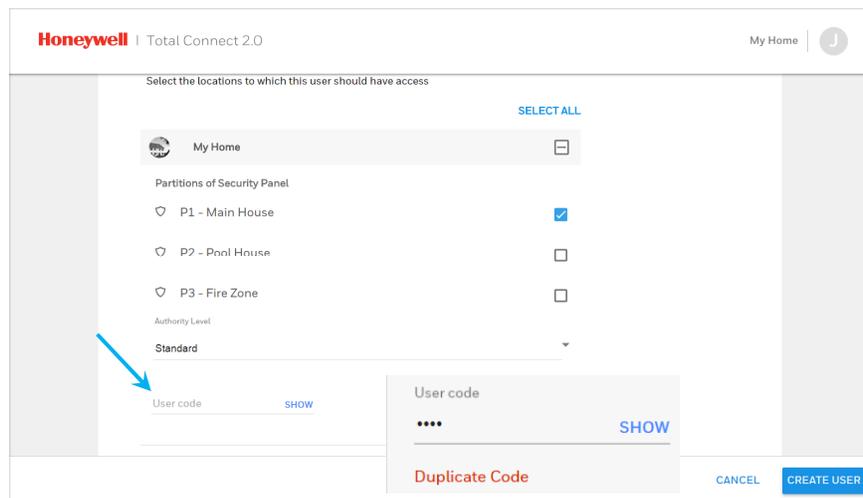


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Panel User Management – Adding New User

- Next, enter a unique four digit user code.
 - Code will be checked for duplicates.

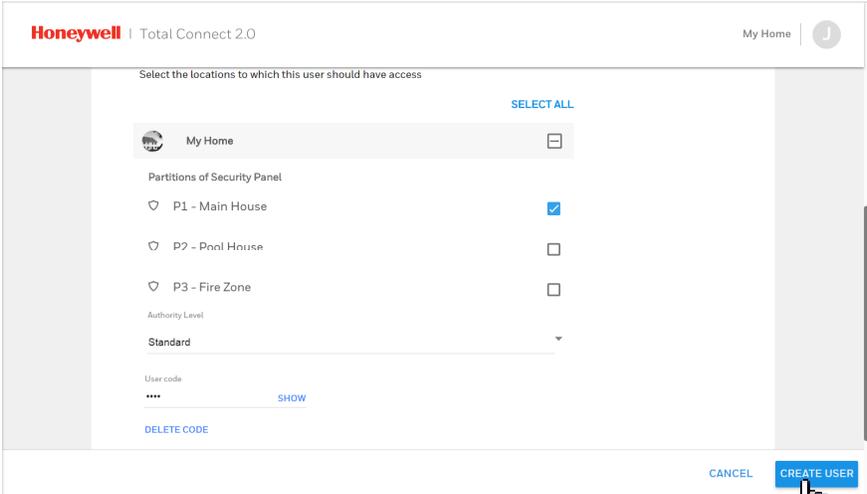


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Panel User Management – Adding New User

- After all selections are made, select “Create User”.

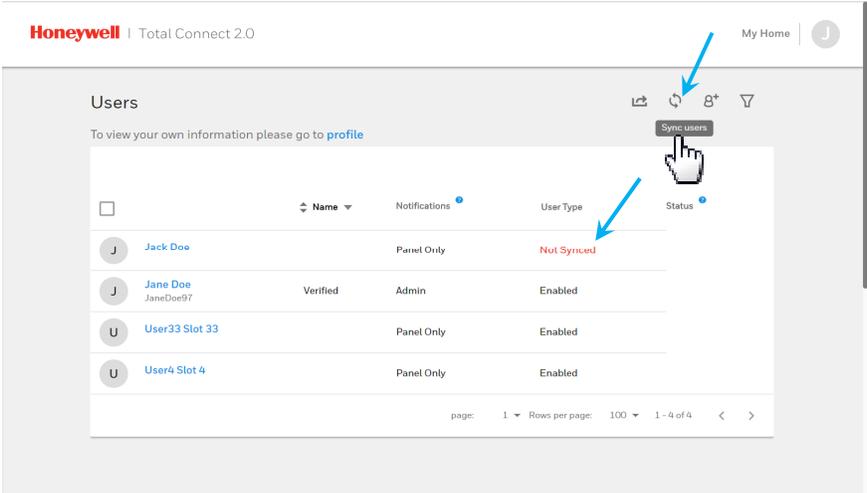


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Panel User Management – Adding New User

- To complete the process, click the Sync User button.
- This will take a few minutes to complete.

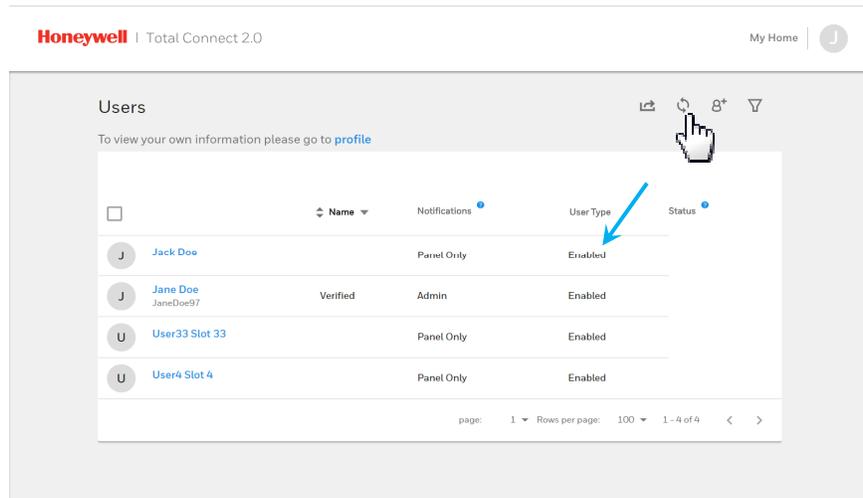


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Panel User Management – Adding New User

- The user will be listed as Enabled, after the user sync completes.



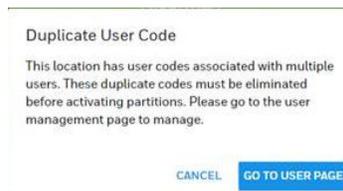
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Duplicate User Codes

Duplicate user codes are user codes that are shared by multiple Total Connect users at the same location.

- We will no longer allow duplicate user codes in Total Connect for Vista multi-partition security systems.
- Duplicate user codes must be resolved before setting up partitions. Duplicate users will be flagged on the users page.



- Duplicate code will be verified and flagged when creating and modifying user codes.

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Partition Support Rollout

- We will be rolling out the release on a segmented basis, at the end of Q2 `18.
 - We will enable a percentage of accounts each day during the rollout.
 - Due to the way we are rolling out the release, there may be a case where some of your accounts will see an option to enable partitions upon login and some that might not.
- New accounts will have partitions enabled within one business day, during the rollout period.
- New accounts added after the rollout will have partitions enabled automatically.

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Total Connect Adds Value to Every System

Training when you need it...

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Technical & Step-by-Step Documents
My Web Tech

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AlarmNet Technical Support – 800-222-6525

Intrusion Technical Support – 800-645-7492

Honeywell Security Support E-mail:

Support3@honeywell.com