

June 11, 2018

Dear Valued Customer of WOLFE SECURITY

On behalf of our entire team, I'd like to welcome you to Doyle Security Systems!

On June 7, 2018 Wolfe Security merged the monitoring and service of your alarm system with Doyle Security Systems of Rochester, New York. We are very excited and honored to be of service to you and to carry on the tradition of great service you have received from Wolfe Security. Moving forward, you can contact us directly for all questions or concerns about your system.

Wolfe Security and Doyle Security Systems have a lot in common. Both companies have been in business for many years and both companies pride themselves on providing the very best service. We're excited to let you know that Doyle Security is able to provide you with some terrific new features and benefits.

- Our award winning Emergency Response Center is UL-Listed and Five Diamond Certified.
- Our staff receives the highest level of training available for our industry.
- Our monitoring center is one of the few in the nation to be named the Emergency Response Center of the year by The Monitoring Association.
- Our Emergency Response Center supervisors average over 15 years with our company and are ready to be at your service.
- We offer the very latest in residential and commercial systems, medical alarms and home automation.

All of this means that you will have the best security with the greatest reliability available in our industry!

Doyle Security has been family owned and operated since 1919, so you can rest assured knowing that our nearly 100 years of experience in the security industry will provide you the best protection possible. We have offices in Albany, Syracuse, Rochester and Buffalo New York and Erie, Pennsylvania.

In addition to this letter, you'll be receiving a welcome call from one of our Customer Care Team members. They will be able to address any of your initial questions and will also provide you with some additional information about our company. You will also soon be receiving Doyle Security yard signs and window decals.

Please test your system as soon as possible. That is an important step to insure it is communicating **with our** Emergency Response Center properly. Please take a moment to do that now and on a regular basis in the future. It is very easy to do, just call our Emergency Response Center at 1-866- GO-DOYLE (463-6953) and inform them that you intend to test your system. After the operator has confirmed that your system is in the test mode, you may arm it, and then begin testing devices. When you are done, call the Emergency Response Center and request that they verify receipt of your test signals. Next, inform them that you are done testing. Any signals received after that will be treated as live alarms.

If you have any questions, please give us a call. Listed below are the telephone numbers you will need for service along with our website address.

Again, welcome to the Doyle Security family. We look forward to providing you with all of your security needs. If you have any questions, please give us a call.

Sincerely,
Doyle Security Systems, Inc.

John G. Doyle, Jr.
President

Important Contact Information:

Customer Service: (866)GoDoyle or (866) 463-6953

On the web: www.GoDoyle.com/customer-support