ARCAD-Skipper JIRA add-on Developer Documentation Version 0.11

HOW IT WORKS?

ABSTRACT

The main goal of the ARCAD-Skipper Jira add-on is to create a synchronization between JIRA issues and ARCAD Documents (Incident Report, Change Request and Maintenance Report) The JIRA system is considered as the master system and ARCAD as the slave one. This means that all the issues have to be first created into the JIRA server before being created into ARCAD.

There are to synchronization operations:

- The creation of document into ARCAD from a JIRA issue (JIRA to ARCAD Direction)
- The execution of issue transition according to the ARCAD Document status (ARCAD to JITA direction)

The main advantages of such a solution are:

- The management of the entire synchronization process uses only the JIRA add-on (no need to install others product) and the command line processor
- No need to create particular JIRA issue type or custom field
- The administrator can choose when he want to create ARCAD Document
- This choice could be different for each issue Type/Project

WORKING PRINCIPLE

The ARCAD-Skipper add-on is provided with four major elements:

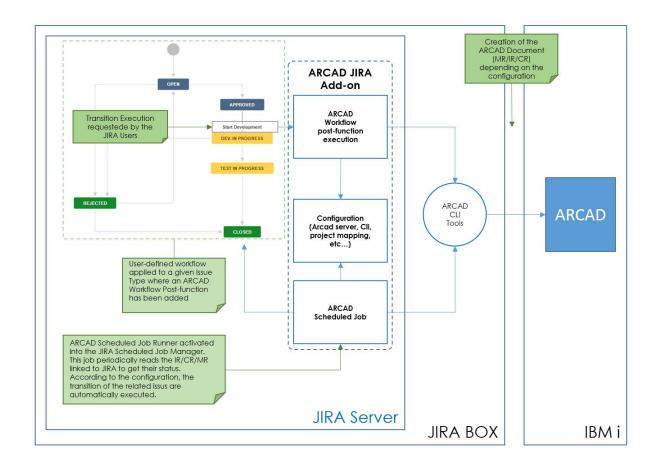
- One Workflow Post Function
- One Scheduled Job
- One Listener Action
- A command line processor

The Workflow Post Function allows the user to automatically create an ARCAD document from a JIRA issue at the particular point of the related JIRA issue lifecycle

The Scheduled Job regularly retrieves information from the ARCAD system to attempt to make the related issue's workflow progress.

The command line processor is an external tool that allow to make the JIRA add-on communicate with the ARCAD Server.

The Listener Action allows the user to automatically update the status of an ARCAD document according to the change of an Issue status change.



ARCAD DOCUMENT MANAGEMENT

A Workflow Post function is a function that is executed after a particular transition of a given issue has been executed. The JIRA administrator can add this function to the transition he wants.

If our post function is added to a transition, when this transition is executed, it will be executed to create or update the related ARCAD document.

The type of the document that will be created depends on the configuration (see Document Mapping Configuration).

This execution is also conditioned by the fact that the parent project of the given issue has been mapped to an ARCAD Version (see Project Mapping configuration)

So the Workflow Post Function management rules are the following:

- 1. Get the parent Project
- 2. Find if a Project Mapping Entry exists
- 3. If a Project Mapping Entry exists
 - a. Find if a Document Mapping Entry exists
 - b. If such an entry exists,
 - i. Get the type of document that has to be created or updated
 - ii. Test if a related ARCAD Document exists
 - 1. If such a document exists, update it

- 2. If such a document does not exist, create it according to the document type defined by the Document Mapping Entry
- c. Else
 - i. Do Nothing
- 4. Else
 - a. Do Nothing

TRANSITION MANAGEMENT

The scheduler Job execution retrieves information about ARCAD Document linked to a JIRA issue:

For each document (IR, CR or MR)

- Get the ARCAD Status
- Find if a Transition Mapping Entry exists
- If such of entry exists
 - Get the transition ID to be executed
 - Try to execute this transition on the issue's workflow
- Else
 - Do Nothing

UPDATE STATUS MANAGEMENT

A listener is an action that is executed as soon as a field value of an issue is changed. The JIRA administrator can add this listener to the system.

If a JIRA user changes the status of an issue that is linked to an ARCAD document, our listener is informed about this change and update the status of the related ARCAD document.

So, the Listener Management Rules are the following:

- 5. Get the parent Project
- 6. Get the Issue Type
- 7. Get the current Issue Status
- 8. Find if a Status Mapping Entry exists
- 9. If a Status Mapping Entry exists
 - a. Find if a Project Mapping Entry exists
 - b. If a Project Mapping Entry exists
 - i. Find if a Document Mapping Entry exists
 - ii. If such an entry exists,
 - 1. Get the type of document that has to be created or updated
 - 2. Test if a related ARCAD Document exists
 - a. If such a document exists
 - i. update its status according to the Status Mapping
 - Entry
 - b. Else
 - i. Do nothing

- iii.
- iv. Else
 - 1. Do nothing
- c. Else
 - i. Do Nothing
- 10. Else
 - a. Do Nothing

CONFIGURATION

To make this add-on correctly the administrator has to configure it.

ARCAD Server Configuration

This configuration is used to define the connection information used to reach the ARCAD server on which the document will created created/updated

Command Line Configuration

This configuration allows he administrator to define the required information to execute the Command Line tools

Options

This configuration allows he administrator to define the required information to execute the Command Line tools

Project Mapping Configuration

This configuration allows the administrator to link a given JIRA Project to an ARCAD Application or Version. This information will be used during the ARCAD Document Management:

To define if an issue has to be linked to an ARCAD Document

To get the application to which the IRs and CRs have to be linked during the creation stage

The Document Mapping Configuration

This configuration allows the administrator to map the Issue Type of a mapped project to an ARCAD Document Type.

This information will be used to define which type of document has to be created during the creation stage according to the project and the type of the related issue

The Transition Mapping Configuration

This configuration allows the administrator to map the status of an ARCAD document to an available transition of a given issue type

This information will be used by the Scheduled Jon to define which transition has to be executed in response of a given ARCAD document status.

The Status Mapping Configuration

This configuration allows the administrator to map the available status of a given Issue Type of a given project to the status of an ARCAD document

This information will be used by the listener to update the status of an ARCAD Document in response of the change of an issue status.

DEVELOPER DOCUMENTATION INSTALLING JIRA ADD-ONS

- 1. Go to the UMP (JIRA Administration | add-ons)
- 2. Select the Manage add-ons section
- 3. Click on Upload add-on

	Manage add-ons - JIRA × 2000/plugins/servlet/upm	Owget to mail day	og naming	Å	13 0	1.14
	er 🥝 Download Meister 📃 Enterprise 📃 RTC 📒 WinRM & WinRS 📃	R&D Q nebula/widgets/ric	hti		Cthe	r bookmai
You have temporary access to	administrative functions. Drop access if you no longer require it. For me	ore information, refer to the	documentation.			
ÿJIRA Dashboards → Proje	ects - Issues - Boards - Create	Search	Q 7	≬ @-	۰.	- 🔁
Administration ۹s	earch JIRA admin					Q
Applications Projects Issues	Add-ons User management Latest upgrade report System					
ATLASSIAN MARKETPLACE Find new add-ons Manage add-ons	Manage add-ons You can install, update, enable, and disable add-ons here. Find new A newer version of the Universal Plugin Manager is availa Filter visible add-ons		Skip this version	_	I me later	
	User-installed add-ons		PDATE AVAILABLE		Upd	
	> 🎝 JIRA Software Chinese (China) Language Pack					
	> 💠 JIRA Software Czech (Czech Republic) Language Paci	ĸ				
jzpack-dist-5.1.2.iar	. A. IIDA Cofficiente Daniale (Danmanic) Language Baalr					

- 4. On the "Upload add-on" dialog, click "**Chose file**"
- 5. Select the "arcad.mreport-1.x.x.ar" file
- 6. Click on "Upload" and wait for the installation
- 7. The following dialog appears:

Installe	ed and ready to go!
t	ARCAD-Skipper Interface v. 1.0.0.0
4	by ARCAD-Software
	on has been installed. If you need help getting started, click the link to the add- entation from the Manage add-ons screen.
	Close

8. Click on **Close**

9. The "ARCAD-Skipper Interface" add-on now appears in the "User-installed add-ons" list (refresh the page if necessary). Note that this add-ons appears as disable:

User-installed add-ons

>	\$	Atlassian Universal Plugin Manager Plugin	UPDATE AVAILABLE	Upda
,	2	ARCAD-Skipper Interface		
>	4	JIRA Software Chinese (China) Language Pack		
,	\$	JIRA Software Czech (Czech Republic) Language Pack		
>	\$	JIRA Software Danish (Denmark) Language Pack		
,	\$	JIRA Software Estonian (Estonia) Language Pack		
>	\$	JIRA Software Hungarian (Hungary) Language Pack		

1. Expand the "ARCAD-Skipper interface" add-on

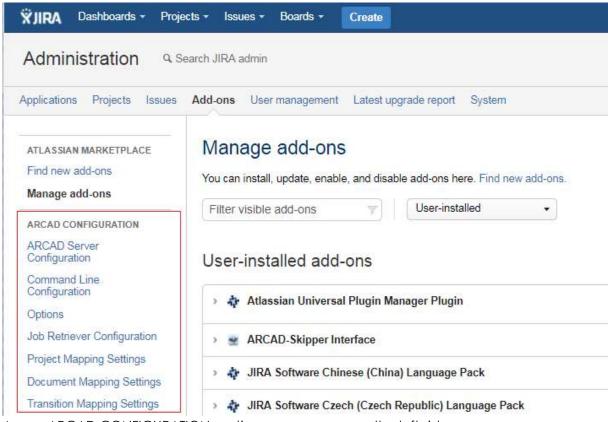
User-installed add-ons

→ Atlassian Universal Plugin Manaç	ger Plugin	UPDA	TE AVAILABLE	Update
👻 👻 ARCAD-Skipper Interface				
This is the com.arcadsoftware.jira:arcad.	mreport plugin for Atlassia	an JIRA.		
Loading screenshots		1.0.0.0 ARCAD-Software com.arcadsoftware.jir a.arcad.mreport	O of 14 modules ena O	bled

2. Click on "Enable" and wait for this end of the operation

is is the com.arcadsoftware.jira:arcad.m	report plugin for Atlassian JIRA	h	
Jninstall Disable			
Loading screenshots	Version:	1.0.0.0	⊞ <u>14 of 14 modules enabled</u>
	Vendor:	ARCAD-Software	
	Add-on key:	com.arcadsoftware.jira.arcad.m report	

- 3. If no error occurred, 14 (or 12 in production version) modules will be marked as enabled and the **Enable** button will be replaced by the "**Disable**" button. The add-on is now installed and enabled.
- 4. Refresh the page



5. A new ARCAD CONFIGURATION section now appears on the left side

CONFIGURING THE ADD-ON

ARCAD Server configuration

1. Click on ARCAD Server Configuration link

2. The following form appears

ATLASSIAN MARKETPLACE	Server Definition			
Find new add-ons	Server*	ARCADDEV		
Manage add-ons	Instance	AD		
ARCAD CONFIGURATION	User	MARC		
ARCAD Server Configuration	Password*			
Command Line Configuration	Language	ENG		
Options	CCSID	37		
Job Retriever Configuration		Save test connection		
Project Mapping Settings				

3. Enter the connection values

Server	:	The DNS or IP Address or the ARCAD Server
Instance	:	The ARCVAD Instance you want to reach
User	:	A Valid ARCAD Login

Password	:	The password of the defined user
Language	:	The language used to communicate with the ARCAD Server
CCSID	:	The CCSID of the connection Job

4. Click on **Save** to save your values

ATLASSIAN MARKETPLACE Find new add-ons Manage add-ons	Server Defin The Server C		nfiguration tion has been successfi	ully saved.	×
ARCAD CONFIGURATION	Server Definition Server	ARCAD	DEV		
ARCAD Server Configuration	Instance	AD			
Command Line Configuration	User*	MARC			
Options	Password				
Job Retriever Configuration	Fassword	1000000			
Project Mapping Settings	Language	ENG		•	
Document Mapping Settings	CCSID	37			
Transition Mapping Settings		Save	test connection		
Test CLI Command		Save	test connection		
Test JOB					

5. An information box appears to inform you that the values have been correctly saved.

Command Line Configuration

- 1. Click on **Command Line Configuration** link
- 2. The following form appears:

ÿJIRA Dashboards - Proj	ects ≁ Issues ≁ Board	ls 🛪 Create	Search
Administration	Search JIRA admin		
Applications Projects Issues	Add-ons User manag	ement Latest upgrade	e report System
ATLASSIAN MARKETPLACE Find new add-ons Manage add-ons ARCAD CONFIGURATION ARCAD Server Configuration	Command Line Config ARCAD CLI HOME Libraries Output Directory	c:\arcad\cli /arcad/* c:\arcad\cli\output Save Test Configu	uration
Command Line Configuration Options			
Enter the command line value ARCAD CLI HOME : The roc Installed			

libraries are installed.

3.

- It could be absolute or relatives paths. If a path starts with the character "/", it will be considered as a relative path and the absolute path used instead will be : <ARCAD CLI HOME>/<the-relative-path>
- If you want to use the entire content of the defined directory, use the character "*" instead entering one by one all the jar files to use. For example "/arcad/*" indicates that the command line tools has to include all the jar files congtained inot the c:\arcad\cli\arcad directory into its execution classpath.
- If you want to define multiple libraries, just enter them separated with the character ";"
- NOTE : the /libs/* reference is automatically added

Output Directory : The directory where the output execution files will be stored 6. Click on **Save** to save your values

- ATLASSIAN MARKETPLACE Server Definition Configuration × Find new add-ons The Server Configuration has been successfully saved. Manage add-ons Server Definition ARCAD CONFIGURATION ARCADDEV Server ARCAD Server Configuration AD Instance Command Line Configuration User MARC Options Password ****** Job Retriever Configuration Language ENG Project Mapping Settings Document Mapping Settings CCSID 37 Transition Mapping Settings Save test connection Test CLI Command Test JOB
- 7. An information box appears to inform you that the values have been correctly saved.

ATLASSIAN MARKETPLACE Find new add-ons Manage add-ons		ine Configuration Save ation has been successfully saved.	×
ARCAD CONFIGURATION	Command Line Config		
ARCAD Server Configuration	Libraries	/arcad/*	
Command Line Configuration	Output Directory	c:\arcad\cli\output	
Options		Save Test Configuration	
Job Retriever Configuration		Jave lest comgulation	

- 8. Click on **Test Configuration** to test if the value are corrects
- 9. If the values are correct and if the Command Line Tools can be correctly executed, the following form appears :

ATLASSIAN MARKETPLACE	Available Service List
Find new add-ons	Service File Name: services.xml not found Search Service File Name in c:\arcad\cli\services
Manage add-ons	-> Scanning services in c:\arcad\cli\services\arcad_core_services.xml -> Scanning services in c:\arcad\cli\services\arcad_core_services.xml
ARCAD CONFIGURATION	-> Scanning services in c:\arcad\cli\services\jira_services.xml Service List:
ARCAD Server Configuration	jiraListProject mrUpdate
Command Line Configuration	crUpdate mrLinkedList
Options	mrList irCreate
Job Retriever Configuration	crCreate
Project Mapping Settings	arcExecuteMacrocommand mrCreate
Document Mapping Settings	inList
Transition Mapping Settings	irUpdate docStatusList
Test CLI Command	appList
Test JOB	bldExecute
Test JOB	

Note that the list of the available services could be a little bit different according to what has been installed.

10. If the values are NOT correct and if it's not possible to correctly execute the Command Line Tools, the following form appears :



Note the error message could be a little bit different according to the error type 11. Click on **Return** to go back to the configuration form.

Options

- 1. Click on the Options link
- 2. The following form appears:

ATLASSIAN MARKETPLACE Find new add-ons Manage add-ons	Options Issue Format	[JRAS{key}] Save	
ARCAD CONFIGURATION ARCAD Server Configuration			
Command Line Configuration			
Options			

3. Enter the options values:

Issue Format : The issue Format is a character string that will be used as a prefix of the summary text for the IR and CR document. This string must contain the special substitution variable **\${key}**. While the creation this variable will be replaced by the related issue key. This value will also be used to retrieve the IR/CR that has been created from JIRA

If the value is empty or does not contain the \${key} variable, saving this value will fail.

4. Click on **Save** to save your values

ATLASSIAN MARKETPLACE Find new add-ons Manage add-ons	Options Save The Options have been successfully saved.	×
ARCAD CONFIGURATION ARCAD Server Configuration Command Line Configuration Options	Options Issue Format Save	

5. An information box appears to inform you that the values have been correctly saved.

Project Mapping Settings

- 1. Click on the **Project Mapping Settings** link
- 2. The following form appears:

Find new add-ons	JIRA Project	Application	Environment ID.	Version Number	Actions
Manage add-ons					
ARCAD CONFIGURATION					
ARCAD Server Configuration					
Command Line Configuration					
Options					
Job Retriever Configuration					
Project Mapping Settings					

3. To add a new entry, click on Add New Entry, the following form appears:

	Project Mapping Config	guration
ATLASSIAN MARKETPLACE Find new add-ons	JIRA Project	ARCAD Interface •
Manage add-ons	Application	
ARCAD CONFIGURATION	Environment ID.	
ARCAD Server Configuration	Version Number	
Command Line Configuration		Save
Options		
Job Retriever Configuration		
Project Mapping Settings		
that the dropdown list box contoApplication:Environment ID.:The Environment ID.	ains all the project dec ad ARCAD Application	

The application value will used as the parent application of the IR/CR created form the given project

The Application/Environment ID/Version Number will be used to automatically add a link between a newly created Maintenance Report to an ARCAD Version.

6. Click on Save to save the new entry, the new entry now appears into the list

4.

5.

Applications Projects Issues	Add-ons User mar	nagement Latest u	ograde report System		
ATLASSIAN MARKETPLACE	Add a new Entry]			
Find new add-ons	JIRA Project	Application	Environment ID.	Version Number	Actions
Manage add-ons	ARI	BUILDER	D	06.00.00	/ ×
ARCAD CONFIGURATION					
ARCAD Server Configuration					
Command Line Configuration					
Options					
Project Mapping Settings					
Document Mapping Settings					
Transition Mapping Settings					
Job Retriever Configuration					

7. To Edit an entry, click on the image [edit] in the Action column:

	Project Mapping Confi	guration
ATLASSIAN MARKETPLACE Find new add-ons	JIRA Project	ARCAD Interface 🔹
Manage add-ons	Application	BUILDER
ARCAD CONFIGURATION	Environment ID.	D
ARCAD Server Configuration	Version Number	06.00.00
Command Line Configuration		Save
Ontions		

- 8. The JIRA project can no longer be modified but you can change the others values (To change the project, delete the entry and recreate it)
- 9. Click on Save to save your modifications
- 10. To Delete an entry, click on the image [delete] in the Action column:
- 11. The entry is removed from the list

Document Mapping Settings

- 1. Click on the **Document Mapping Settings** link
- 2. The following form appears:

Find new add-ons	JIRA Project	Issue Type Id.	ARCAD Document	Actions
/anage add-ons				
ARCAD CONFIGURATION				
ARCAD Server Configuration				
Command Line Configuration				
Options				
Project Mapping Settings				
Document Mapping Settings				
Transition Mapping Settings				
Job Retriever Configuration				

3. To add a new entry, click on Add New Entry, the following form appears:

	Project Mapping Config	guration	
ATLASSIAN MARKETPLACE Find new add-ons	JIRA Project		,
Manage add-ons	Issue Type Id.		
ARCAD CONFIGURATION	ARCAD Document	Maintenance Report	
ARCAD Server Configuration		Save	
Command Line Configuration			
Options			
Project Mapping Settings			
Document Mapping Settings			
Transition Mapping Settings			
Job Retriever Configuration			

- **4.** JIRA Project : The JIRA project to which you want to add an entry. Please note that the JIRA Project dropdown list bow contains only JIRA projects that have been linked to an ARCAD application in the **Project Mapping Configuration** part
- 5. Issue Type Id. : The Issue Types that are used by the selected JIRA Project. Note that you must first select a JIRA project to get this dropdown list box populated.
 ARCAD Document : This dropdown list box contains the list of the available ARCAD document
- 6. Click on Save to save the new entry, the new entry now appears into the list

ATLASSIAN MARKETPLACE Find new add-ons Manage add-ons	1	Mapping Entry Save ent Mapping Entry has been s	successfully saved	×
ARCAD CONFIGURATION	Add a new Entry			
ARCAD Server Configuration	JIRA Project	Issue Type Id.	ARCAD Document	Actions
Command Line Configuration	ARI	Epic [10001]	MR	/ ×
Options				
Project Mapping Settings				
Ocument Mapping Settings				
Fransition Mapping Settings				
lob Retriever Configuration				

7. To Edit an entry, click on the image [edit] in the Action column:

	Project Mapping Config	guration	
ATLASSIAN MARKETPLACE Find new add-ons	JIRA Project	ARCAD Interface	¥
Manage add-ons	Issue Type Id.	Epic	٧
ARCAD CONFIGURATION	ARCAD Document	Maintenance Report	
ARCAD Server Configuration		Save	
Command Line Configuration			
Options			
Project Mapping Settings			
Document Mapping Settings			
Transition Mapping Settings			
Job Retriever Configuration			

- 8. The JIRA project and the Issue Type are no longer modifiable but you can change the others values (To change the Jira Project or the Issue Type Id., delete the entry and recreate it)
- 9. Click on Save to save your modifications
- 10. To Delete an entry, click on the image [delete] in the Action column:
- 11. The entry is removed from the list

Transition Mapping Settings

- 1. Click on the **Transition Mapping Settings** link
- 2. The following form appears:

ATLASSIAN MARKETPLACE	Add a new Entry				
Find new add-ons	JIRA Project	Issue Type Id.	Document Status	Transition	Actions
Manage add-ons					
ARCAD CONFIGURATION					
ARCAD Server Configuration					
Command Line Configuration					
Options					
Project Mapping Settings					
Document Mapping Settings					
Transition Mapping Settings					
Job Retriever Configuration					

3. To add a new entry, click on Add New Entry, the following form appears:

	Status/Transition Mapp	bing	
ATLASSIAN MARKETPLACE	JIRA Project	ARCAD Interface	۲
Find new add-ons	· · · · ·		
Manage add-ons	Issue Type Id.	Epic	•
ARCAD CONFIGURATION	Document Status	CLO(Closed)	•
ARCAD Server Configuration	Transition	Done	•
Command Line Configuration		Save	
Options			
Project Mapping Settings			
Document Mapping Settings			
Transition Mapping Settings			
Job Retriever Configuration			

4. JIRA Project : The JIRA project to which you want to add an entry. Please note that the JIRA Project dropdown list bow contains only JIRA projects that have been linked to an ARCAD application in the **Project Mapping Configuration** part

Issue Type Id. : The Issue Types that are used by the selected JIRA Project **AND that** has been mapped to an ARCAD Document. Note that you must first select a JIRA project to get this dropdown list box populated.

Document Status : This dropdown list box contains the list of the available ARCAD document status. Those status depend on the Type of ARCAD documents. This document Type is retrieved from the Document Mapping using Jira Project and Issue Type as a key.

Transition : This dropdown list box contains the list of the available transitions for the selected Issue Type for the selected JIRA project.

5. Click on Save to save the new entry, the new entry now appears into the list

ATLASSIAN MARKETPLACE Find new add-ons Manage add-ons	1	n Mapping Entry Save sition Mapping Entry has	been successfully saved		×
ARCAD CONFIGURATION	Add a new Entry				
ARCAD Server Configuration	JIRA Project	Issue Type Id.	Document Status	Transition	Actions
Command Line Configuration	ARI	Epic [10001]	CLO	Done [31]	1 ×
Options					
Project Mapping Settings					
Document Mapping Settings					
Transition Mapping Settings					
Job Retriever Configuration					

6. To Edit an entry, click on the image 🖉 in the Action column:

	Project Mapping Config	guration	
ATLASSIAN MARKETPLACE Find new add-ons	JIRA Project	ARCAD Interface	¥
Manage add-ons	Issue Type Id.	Epic	Y
ARCAD CONFIGURATION	ARCAD Document	Maintenance Report	. .
ARCAD Server Configuration		Save	
Command Line Configuration			
Options			
Project Mapping Settings			
Document Mapping Settings			
Transition Mapping Settings			

- 7. The JIRA project, the Issue Type and the Document Status are no longer modifiable but you can change the others values (To change the Jira Project or the Issue Type Id. Or Document Status, delete the entry and recreate it)
- 8. Click on Save to save your modifications
- 9. To Delete an entry, click on the image 🕺 in the Action column:
- 10. The entry is removed from the list

Status Mapping Settings

- 11. Click on the Status Mapping Settings link
- 12. The following form appears:

ATLASSIAN MARKETPLACE	Add a new Entry				
Find new add-ons	JIRA Project	Issue Type Id.	JIRA Status	Document Status	Actions
Manage add-ons					
ARCAD CONFIGURATION					
ARCAD Server Configuration					
Command Line Configuration					
Options					
Project Mapping Settings					
Document Mapping Settings					
Transition Mapping Settings					
Status Mapping Settings					
Job Retriever Configuration					

13. To add a new entry, click on Add New Entry, the following form appears:

	Jira Status/ARCAD Sta	atus Mapping
ATLASSIAN MARKETPLACE Find new add-ons	JIRA Project	TEST
Manage add-ons	Issue Type Id.	Tâche
ARCAD CONFIGURATION	JIRA Status	In TEST .
ARCAD Server Configuration	Document Status	TST(To be tested (not documented
Command Line Configuration		Save
Options		
Project Mapping Settings		
Document Mapping Settings		
Transition Mapping Settings		
Status Mapping Settings		
Job Retriever Configuration		

14. JIRA Project : The JIRA project to which you want to add an entry. Please note that the JIRA Project dropdown list bow contains only JIRA projects that have been linked to an ARCAD application in the Project Mapping Configuration part

Issue Type Id. : The Issue Types that are used by the selected JIRA Project **AND that has been mapped to an ARCAD Document**. Note that you must first select a JIRA project to get this dropdown list box populated.

JIRA Status : This dropdown list box contains the list of the available transitions for the selected Issue Type for the selected JIRA project.

Document Status : This dropdown list box contains the list of the available ARCAD document status. Those status depend on the Type of ARCAD documents. This document Type is retrieved from the Document Mapping using Jira Project and Issue Type as a key.

15. Click on Save to save the new entry, the new entry now appears into the list

ATLASSIAN MARKETPLACE Find new add-ons Manage add-ons	 Image: A second s	n Mapping Entry Save	oeen successfully saved		>
ARCAD CONFIGURATION	Add a new Entry				
ARCAD Server Configuration	JIRA Project	Issue Type Id.	JIRA Status	Document Status	Actions
Command Line Configuration	TEST	Tâch <mark>e [10000]</mark>	In TE <mark>ST [10003]</mark>	TST	1×
Options					
Project Mapping Settings					
Document Mapping Settings					
Transition Mapping Settings					
Status Mapping Settings					
Job Retriever Configuration					

16. To Edit an entry, click on the image 🖉 in the Action column:

	Jira Status/ARCAD Sta	atus Mapping	
ATLASSIAN MARKETPLACE	JIRA Project	TEST	Ŧ
Find new add-ons	W 554 193		_
Manage add-ons	Issue Type Id.	Tâche	Υ.
ARCAD CONFIGURATION	JIRA Status	In TEST	٣
ARCAD Server Configuration	Document Status	TST(To be tested (not documented	•
Command Line Configuration		Save	
Options			
Project Mapping Settings			
Document Mapping Settings			
Transition Mapping Settings			
Status Mapping Settings			
Job Retriever Configuration			

- 17. The JIRA project, the Issue Type and the JIra Status are no longer modifiable but you can change the others values (To change the Jira Project or the Issue Type Id. Or JIRA Status, delete the entry and recreate it)
- 18. Click on **Save** to save your modifications
- 19. To Delete an entry, click on the image 👗 in the Action column:
- 20. The entry is removed from the list

Job Retriever Configuration

- 1. Click on the Job Retriever Configuration link
- 2. The following form appears:

ATLASSIAN MARKETPLACE	Job Retriever Configur	ation		
Find new add-ons	Delay	2000		
Manage add-ons		Save	Start Job	Stop
ARCAD CONFIGURATION				
ARCAD Server Configuration				
Command Line Configuration				
Options				
Project Mapping Settings				
Document Mapping Settings				
Transition Mapping Settings				
Job Retriever Configuration				

3. Enter the options values:

Delay : This value defines, in milliseconds, the time between two consecutive executions of the job.

4. Click on **Save** to save your values

ATLASSIAN MARKETPLACE Find new add-ons Manage add-ons	Job Retriever Settings The Job Retriever Settings have been successfully saved.	×
ARCAD CONFIGURATION	Delay [*] 2000	
ARCAD Server Configuration	Save	
Command Line Configuration		
Options		
Project Mapping Settings		
Document Mapping Settings		
Transition Mapping Settings		
Job Retriever Configuration		

- 5. An information box appears to inform you that the values have been correctly saved.
- 6. On the edition form, click on **Start Job** to register the job into the JIRA Scheduler (Note that this button is enabled only if the job is not already started).
- 7. Because the retriever job makes actions on the workflows, it's necessary to define the user that will complete those actions. So, when starting the job, the add-on ask you to specify a user :

ATLASSIAN MARKETPLACE	Job User Login	* mdallas
Manage add-ons	Password	*
ARCAD CONFIGURATION		Start
ARCAD Server Configuration		
Command Line Configuration		
Options		
Project Mapping Settings		
Document Mapping Settings		
Transition Mapping Settings		
Job Retriever Configuration		

- 8. Enter the login and the password of an user that have enough rights to execute transition on all the workflows
- 9. Click on Start to start the job. If the job has been successfully started, the following form appears:

ATLASSIAN MARKETPLACE Find new add-ons Manage add-ons	Start Job The Job Retriever have been successfully started.	×
ARCAD CONFIGURATION	Return	
ARCAD Server Configuration		
Command Line Configuration		
Options		
Project Mapping Settings		
Document Mapping Settings		
Transition Mapping Settings		
Job Retriever Configuration		

- 10. Click on **Return** to go back to the Job Retriever Configuration form. The **Start** button is now disabled and the **Stop Job** button is now enabled.
- 11. Click on **Stop Job** to stop the job

Note: when the job is started, you can follow its execution into the **Scheduler Details** section of the **System** configuration part

Administration 98	earch JIRA adn	nin 📭	+ Back	to project: ARC	CAD Interface
Applications Projects Issues	Add-ons U	ser management Latest upgrade report System			
General configuration Find more admin tools	and the second second	ler Administration shows you the properties of the JIRA internal scheduler, as well	as the sch	ieduled jobs ar	id their
SYSTEM SUPPORT	Status	Group / Name	Jobs	Schedule	Actions
System info	~	ArcadJobRunner.key	1 job	interval	Show more
Database monitoring	~	CompatibilityPluginScheduler.JobRunnerKey.Service Pr	1 job	interval	Show more
Integrity checker	1	CompatibilityPluginScheduler.JobRunnerKey.com.atlassi	1 job	interval	Show more

HOW TO CONFIGURE JIRA? CONNECTING A WORKFLOW TRANSITION TO THE CREATION OF AN ARCAD DOCUMENT

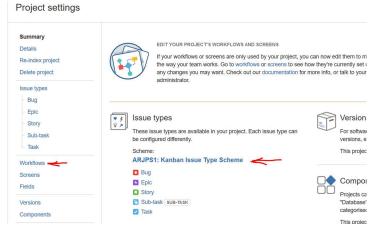
This must be done from the Workflow Configuration of the Jira project that need to interact with ARCAD Skipper. To do so, you have to Open the Jira Administration/Projects

0		
	JIRA ADMINISTRATION	I /IV
-	Applications	/11V
1	Projects 🛶	-
	Issues	
	Add-ons	
	User management	ro
	Latest upgrade report	rt
	System	

It will show the list of Projects. Enter the one you want to configure by a click on it name Project list



Different configuration section of this project are displayed. Select the Workflows Part and then click on the Workflow you want to configure



The Workflow is displayed and you can Edit it (use Edit button upper right)

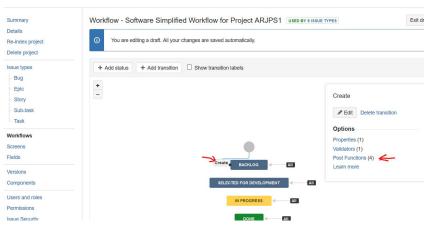


Mainly, what you have to do is to select the **Transition** that correspond to you need. Here for example I can decide that the ARCAD Maintenance Report (MR) must be created when the Task is created. In This case anytime you will create a task into this project, a corresponding MR will be create on the IBMi.

Connect the creation of a Task to a Creation of an MR

Into the Edition screen of the Workflow, select the transition "Create" and enter the "Post functions" menu.

Project settings



Select "Add Post function" to add the ARCAD required function

♪	You are editing a draft workflow.	Publish	Discard	View original		
	ows / Software Simplified Workflo sition: Create	w for Proje	ct ARJPS1	(Draft)	Edi	it View Properties
	•			Create	BACKLOG	
	the initial transition in the workflow n: None - initial transition does not h		þ			
V	alidators 1 Post Functions 4					
The	following will be processed after	the transi	tion occurs			Add post function
1.	Creates the issue originally.					
2.	Re-index an issue to keep indexes	in sync wit	h the datab	ase.		
	Type: class Class: com.atlassian.jira.workflow. Arguments: eventTypeId = 1	function.ev	ent.Firelssu	eEventFunction		
4.	Create or Update the related ARC/	AD Docume	ent			

Select the ARCAD-Skipper post function and click Add to Add it

Applica	tions Proje	cts Issues	Add-ons	User manag	ement	Latest up	grade report	System	
Add F	Post Function	n To Transit	ion						
	Name			Des	cription	i			
P	ARCAD-Skip Function	per Document	t Creation Post	This	post fur	nction allows	to create an A	RCAD SKippe	er Document on transition
0	Assign to Cu	rrent User		Ass	Assigns the issue to the current user if the current user has the 'Assignable Use				
0	Assign to Lea	ad Developer		Ass	gns the	issue to the	project/compo	nent lead deve	eloper
0	Assign to Re	porter		Ass	gns the	issue to the	reporter		
0	Create Comr	nent		Add	s a com	ment to an is	sue if one is e	ntered during	a transition.
0	Create Perfo	rce Job Functi	on	Cre	ites a P	erforce Job (if required) aft	er completing	the workflow transition.
0	Fire Event			Fire	an eve	ent that can b	e processed b	y listeners.	
0	Notify HipCh	at		Sen	d a notif	ication to on	e or more Hip(Chat rooms.	
0	Store Issue			Stor	es upda	tes to an iss	ue (no change	history is crea	ited).
0	Trigger a We	bhook		If th	s post-fi	unction is ex	ecuted, JIRA v	vill post the iss	ue content in JSON forma
0	Update Issue	Field		Upc	ates a s	imple issue f	ield to a given	value.	
0	Update Issue	Status		Set	issue s	tatus to the I	inked status o	the destinatio	n workflow step.

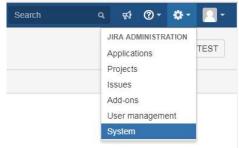
I then advice to push this function to the last position of Post functions list by using the position arrow

ne following will be processed after the transition occurs	Add post function
1. Creates the issue originally.	
2. Re-index an issue to keep indexes in sync with the database.	
3. Create or Update the related ARCAD Document	+ 🛨 🖉 🛛
4. Type: class	
Class: com.atlassian.jira.workflow.function.event.FireIssueEventFunction	
Arguments:	
eventTypeId = 1	

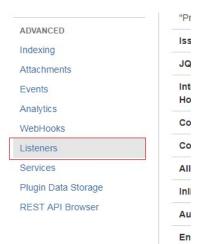
And finally, do not forget to "publish" the new workflow definition. (use the publish Button at the top)

DECLARING THE UPDATE STATUS LISTENER

1. Go to the System administration form:



2. In the Advanced Section click on Listeners



3. On the Add Listener section, enter the following value

Listeners	(?)
Listeners are used for performing certain actions whenever an event occurs in JIRA. For example, email notifications can be s	ent when an issue is
updated, or the administrator polified when a user signs up	

Some listeners are internal to JIRA, and you cannot modify their properties. You can also add your own listeners to JIRA.

Name / Class	Properties	Action
Mail Listener (internal) com.atlassian.jira.event.listeners.	mail.MailListener	
Issue Assignment Listener com.atlassian.jira.event.listeners.	(internal) history.IssueAssignHistoryListener	
Issue Index Listener (intern com.atlassian.jira.event.listeners.		
Add Listener		
Add a new listener by entering a	a name and class below. You can then edit it to set properties.	
Name	ARCAD Document Status Listener	
Class	com.arcadsoftware.jira.arcad.mreport.listeners.ChangeStatusEventListener > Built-in Listeners	
	Add	
Click on Add		
Listeners Listeners are used for performing updated, or the administrator not	g certain actions whenever an event occurs in JIRA. For example, email notifications can be ified when a user signs up. AA, and you cannot modify their properties. You can also add your own listeners to JIRA.	sent when an issue is
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Listeners Listeners are used for performing updated, or the administrator not Some listeners are internal to JIF	ified when a user signs up. RA, and you cannot modify their properties. You can also add your own listeners to JIRA. Properties	
Listeners Listeners are used for performing updated, or the administrator not Some listeners are internal to JIF Name / Class Mail Listener (internal)	ified when a user signs up. A, and you cannot modify their properties. You can also add your own listeners to JIRA. Properties nall.MailListener (internal)	
Listeners Listeners are used for performing updated, or the administrator not Some listeners are internal to JIF Name / Class Mail Listener (internal) com.atlassian.jira.event.listeners.m Issue Assignment Listener	ified when a user signs up. A, and you cannot modify their properties. You can also add your own listeners to JIRA. Properties nall.MallListener (internal) istory.IssueAssignHistoryListener al)	
Listeners Listeners are used for performing updated, or the administrator not Some listeners are internal to JIF Name / Class Mail Listener (internal) com.atlassian.jira.event.listeners.m Issue Assignment Listener com.atlassian.jira.event.listeners.m Issue Index Listener (interna com.atlassian.jira.event.listeners.s	ified when a user signs up. RA, and you cannot modify their properties. You can also add your own listeners to JIRA. Properties nail.MailListener (internal) istory.IssueAssignHistoryListener a) earch.IssueIndexListener	
Listeners Listeners are used for performing updated, or the administrator not Some listeners are internal to JIF Name / Class Mail Listener (internal) com.atlassian.jira.event.listeners.m Issue Assignment Listener com.atlassian.jira.event.listeners.m Issue Index Listener (interna com.atlassian.jira.event.listeners.s	ified when a user signs up. AA, and you cannot modify their properties. You can also add your own listeners to JIRA. Properties hall.MailListener (internal) istory.IssueAssignHistoryListener al) earch.IssueIndexListener istener	Actions
Listeners Listeners are used for performing updated, or the administrator not Some listeners are internal to JIF Name / Class Mail Listener (internal) com.atlassian.jira.event.listeners.m Issue Assignment Listener com.atlassian.jira.event.listeners.s Issue Index Listener (internal com.atlassian.jira.event.listeners.s ARCAD Document Status L com.arcadsoftware.jira.arcad.mrep Add Listener	ified when a user signs up. AA, and you cannot modify their properties. You can also add your own listeners to JIRA. Properties hall.MailListener (internal) istory.IssueAssignHistoryListener al) earch.IssueIndexListener istener	sent when an issue is Actions Delete
Listeners Listeners are used for performing updated, or the administrator not Some listeners are internal to JIF Name / Class Mail Listener (internal) com.atlassian.jira.event.listeners.m Issue Assignment Listener com.atlassian.jira.event.listeners.s Issue Index Listener (internal com.atlassian.jira.event.listeners.s ARCAD Document Status L com.arcadsoftware.jira.arcad.mrep Add Listener	ified when a user signs up. AA, and you cannot modify their properties. You can also add your own listeners to JIRA. Properties nall.MailListener (internal) istory.IssueAssignHistoryListener al) earch.IssueIndexListener istener ort.listeners.ChangeStatusEventListener	Actions
Listeners Listeners are used for performing updated, or the administrator not Some listeners are internal to JIF Name / Class Mail Listener (internal) com.atlassian.jira.event.listeners.m Issue Assignment Listener com.atlassian.jira.event.listeners.m ARCAD Document Status L com.arcadsoftware.jira.arcad.mrep Add Listener Add a new listener by entering a	ified when a user signs up. AA, and you cannot modify their properties. You can also add your own listeners to JIRA. Properties nall.MailListener (internal) istory.IssueAssignHistoryListener al) earch.IssueIndexListener istener ort.listeners.ChangeStatusEventListener	sent when an issue is Actions Delete

5. The new Listener has been added.

GLOBAL CONFIGURATION PROCEDURE

- 1. Install and enable the JIRA add-on
- 2. Install the ARCAD Cli Tools
- 3. Configure the ARCAD target Server
- 4. Configure the CLI access according to the CLI Installation
- 5. Configure the Options
- 6. Define the JIRA project you want to link to ARCAD
- 7. For each selected project
 - a. Add a Project Mapping Entry
 - b. Define which Issue Type of this project will generate an ARCAD Document
 - c. For each selected Issue Type
 - i. Define which kind of ARCAD document will be generated
 - ii. Define which transition the related ARCAD document Status has to be linked
 - iii. Add a Document Mapping Entry
 - iv. Add a Transition Mapping Entry
- 8. Configure the Job Retriever Options
- 9. Start the Retriever Job
- 10. Define which workflows have to be updated
- 11. For each selected workflow
 - a. Define which transition will trigger the ARCAD Document Generation
 - b. Add the ARCAD Workflow Post-Function to this transition