Comparison of popular remote meeting tools

*pricing is per organizer (logged in user, host, or admin - the people who will be scheduling, launching, and managing a meeting).
There is no cost for attendees (up to any noted service limits) on all platforms

	FreeConference Call.com	Uber conference	Google Meet	Join.me	Zoom Meetings	Zoom Webinar	GoToMeeting	GoToWebinar
Cost	Free to $15 per month (pay what you can model)	$15 per organizer per month*	$15 - 25 per user per month*	$20 per month per user account*	$15 - $19 per month per host*	Additional $40 per month (in addition to Zoom Meetings)	$12 - 16 per month per organizer	$89 - 199 - 429 per host per month
Service limitations	Audio and video up to 1,000 participants

1GB storage standard | Up to 100 participants | 150 or 250 participants per meeting (per price levels listed above) | Up to 250 participants | 100 and 300 participants per call (at pricing levels above) | 100 participants per webinar (unless paying for upgrade, see below) | 150 and 250 participants (at pricing levels above) | 100, 250 and 1000 participants (at pricing levels above) |
| Video option | Yes | Yes (option to turn off video before entering) | Yes (no option to turn off before entering) | Yes - 10 webcam streams per meeting | Yes, but host can set meeting to not start video by default for host and/or attendees | Optional, and only for host and panelists | Yes but not on by default | Optional, and only for host and panelists |
| Audio options | Can mute everyone by default, allow them to unmute, or selectively unmute - multiple join | Attendees can join audio only, or enter in listen-only mode

Ability to "mute | Attendees are unmuted by default

Organizers can mute any or all | Attendees have audio options (computer and call in)

Organizers | Can set all attendees to be muted upon entry in advance

Attendees | All attendees are muted by default, only organizer has ability to unmute individuals | Attendees are unmuted by default

Organizers can mute attendees | All attendees are muted by default, only organizer has ability to unmute individuals |

	option controls for host	all" before anyone joins, attendees can unmute at any time	attendees after they arrive, attendees can unmute at any time	can mute any or all attendees after the arrive, attendees can unmute at any time	can unmute at any time		with one click - attendees can unmute themselves (unless calling in)	
Record meeting?	Yes - 1GB storage available without upgrade	Yes - but audio only	Yes - to cloud (Google Drive) - storage limits set by G Suite account and may require upgrades	Yes - to cloud (50GB limit)	Yes - to cloud or computer	Yes - to cloud or computer	Unlimited cloud recording on $16/month plan	Yes - to cloud or local
Upgrades?	$2/mo for custom greeting, $2/mo for custom hold music, $7/mo transcriptions, $3/mo extra 10GB storage	N/A	N/A	Upgrade to Business for additional $10 per month for 1TB storage	Upgrade to large meetings for additional $65 per month (500 attendees)	Upgrade to the 500 attendee plan for additional $100 per month	Upgrade to 250 participants for additional $10 per month	See pricing levels above
Potential concerns for local gov use	People can unmute themselves ... but you can disable that!	Ability to mute all at the beginning, but users can unmute themselves at any time Only audio gets recorded - no video recording	Must have a G Suite account (including all the apps) There is a $6 per month plan but it doesn't include Vault for open	There is a $10 per month option but it only includes 5 attendees ... might work well for smaller districts' internal meetings	More technical than other solutions Everyone begins the meeting unmuted, can unmute any time	More technical than other solutions Having a second monitor might be required to run a webinar, handle Q&A and chat	More technical than other solutions Having a second monitor might be required to run a webinar, handle Q&A and chat	More technical than other solutions Having a second monitor might be required to run a webinar, handle Q&A and chat

			records requests Users can unmute themselves at any time		Second monitor might be required to view and manage attendees			
Other notes	Simple to use Permanent number currently included for any paid plan (no PIN required) Great documentation	Simple to use Set permanent URL and phone number, no PIN required Online help	If you already use G Suite there's no addtl cost Includes auto captioning (not very accurate) Online help	Can set permanent URL for all meetings Purchased by GoToMeeting so may not be around long	Can assign a permanent meeting URL / web address and number	Each webinar gets a unique ID (link and call in number)	Can assign a permanent meeting URL / web address and number Higher subscription Includes meeting transcripts	Can assign a permanent URL at everything but lowest level Transcripts included at everything but lowest level
Best for	Agencies looking for an inexpensive options and a simple user interface with audio and video options	Agencies that serve a well-behaved public, who can be trusted not to unmute until invited to do so	Agencies already using G Suite Who have few meeting attendees (who don't mind showing up on video by default)	Agencies that serve a well-behaved public, who can be trusted not to unmute until invited to do so	Agencies with technical staff who serve a well-behaved public (and with board members who understand web app controls like mute and camera access)	Agencies with technical staff who host public meetings that attract more vocal groups - ability to keep attendees muted might be vital	Agencies with technical staff who serve a well-behaved public (and with board members who understand web app controls like mute and camera access)	Agencies with technical staff who host public meetings that attract more vocal groups - ability to keep attendees muted might be vital

For more information, contact us at info@getstreamline.com or call (916) 900-6619

STREAMLINE