

Pioneer Prep's Simple, Speedy Sub Solution



After struggling to cover teacher absences with more traditional means, such as staffing agencies, Pioneer Prep in Arizona discovered a simpler, more efficient way to get substitute teachers.

In January, 2019, Pioneer Prep in Arizona found the solution to its substitute teacher challenges: Swing Education, which helps 1,200-plus schools across the country get the substitute teacher coverage they need, when they need it.

“When positions are not filled, students have to be split into other classrooms, but since deciding to partner with Swing, we have not had to split any classrooms due to lack of substitute coverage,” says Laura Wilson, the school’s Director.

Getting Started with Swing

Pioneer Prep was drawn to Swing Education because of the company’s two-pronged approach to helping schools with substitute teachers. Not only does Swing provide technology that helps schools fill absences quickly, but the company recruits, vets, and supports a large group of quality substitute teachers.

“We decided to partner with Swing based on the new approach to filling substitutes that the company utilizes and allows Pioneer to fill openings quicker and with higher-quality candidates,” Wilson says.

It didn’t take long for Pioneer to get up and running with Swing. In contrast to software that might take weeks or even months to learn and implement, Pioneer filled its first teacher absence with Swing just hours after finalizing its partnership.

“Getting started with Swing Education was extremely easy,” Wilson says. “Within a day of signing the contract we already had a substitute position filled. The system is so user-friendly and easy to use that our teachers were able to utilize it without any formal training, although Swing has provided our staff with two separate trainings just in case we had any questions.”



About Pioneer Prep

- Founded in 2009
- Located in Phoenix, AZ
- Serves 623 students in grades K-6
- Dedicated to its mission of providing scholars with the knowledge and wisdom to be self-sustaining members of our society



Making a Big Impact

Although Pioneer Prep is still in the early stages of its partnership with Swing Education, the relationship has already produced big benefits for the school's administrators, teachers, and students.

"Swing has helped Pioneer not only fill the open positions quickly, but has provided our students with substitutes that are high-energy, compassionate, and hard-working," Wilson says. "They show up early in the morning, dressed professionally, and ready to provide our students with the best service possible."

The right subs at the right time -- coupled with superior customer service and communication -- have been a winning combination.

"Swing's technology notifies us immediately when a substitute has accepted the position, as well as if the job has been re-posted," Wilson says. "Swing has been phenomenal with their communication, and all interactions with employees from Swing have been very positive and helpful."

Visit [SwingEducation.com](https://www.swingeducation.com) for more information on how we can help your school with substitute teachers.