

# Office 365 Update.

June 2019

## About this Office 365 Update

We like to inform our customers on a strategic level and of course preferably in person. However, we also would like to keep you up to date monthly, with all the news coming from Microsoft about Office 365. With this update, we hope to achieve that you have a better and clear understanding on how those new updates could impact your business, and what you can do with/about them.

We marked each message sent by Microsoft with a flag to mark their importance, interpreted by Portiva professionals that use their experience to weigh these new or updated experiences for our customers.



New features that are relevant and interesting for your organization



Changes/updates that have direct impact on user / admin experience, important to know!



Noticeable but less important updates

With stickers we provide you with specific advice on how to handle that specific change or new feature.



New Features



Changes/Updates



Less important

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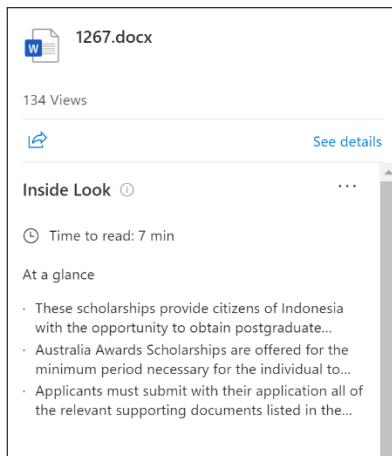
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## Office 365 General updates

Updated Feature: Inside Look for .docx file types

On the FileCard, you will now see a 'Time to read' estimate. In addition, via 'At a glance', you will be able to see key sentences from the document on the file card.

This feature is available only for .docx file types.



New and improved smart features on the file cards, just to make your life easier. You could consider to embed this into your end-user adoption program.

Updated Feature: Search box changes in modern experiences

The search box in modern experiences will move to the top of the page into the suite header.



An important user interface element will be changed. Make sure you notify your end-users in order to prevent first line tickets regarding this update.

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Plan for Change: Intune moving to support iOS 11 and higher in September

In September, we expect iOS 13 to be released by Apple. Intune enrolment, the Company Portal, and the Managed Browser will move to support iOS 11 and higher shortly after iOS 13's release.

Provided that O365 mobile apps are supported on iOS 11.0 and higher, this may not affect you; you've likely already upgraded your OS or devices. However, if you have any of the devices listed below, or decide to enrol any of the devices listed below, know that the devices below do not support an OS greater than iOS 10. These devices will need to be upgraded to a device that supports iOS 11 or higher:

- iPhone 5
- iPhone 5c
- iPad (4th Generation)

Starting in July, MDM enrolled devices with iOS 10 and the Company Portal will receive a prompt to upgrade their OS or device. If you use Application Protection Policies (APP) you can also set the "Require minimum iOS operating system (Warning only)" access setting.

New Feature: SharePoint and Teams: folder in site visibly connected to channel

Once available it will be easier to tell which folders within your library have an associated Teams channel. That means the chat capability associated to it is visible and actionable right from within the SharePoint user interface. SharePoint also helps users understand that some actions, like delete or rename of a channel-connected folder, need to happen through the Teams app.



If you are doing hardware support or are managing devices using Intune, be aware of these upcoming changes and updates.



A minor new feature to improve the user interface and experience.

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## Updated Feature: Microsoft Forms Pro Generally Available



Starting July 1, 2019, Microsoft Forms Pro, an enterprise survey tool that makes it easy for your business users to collect customer feedback, run employee satisfaction and conduct product research will become a paid service. Pricing for Microsoft Forms Pro is based on the number of responses received per the surveys distributed by users within an organization. You will see this service show up under "Microsoft Forms Pro capacity add-on".

## Updated Feature: O365 Groups:Org Privacy policies will now be shared with external guests in welcome email



This will only affect you if you have guest access enabled for your organization. Guest users will now receive an updated welcome email when invited to Office 365 groups. They will be able to see your organization's privacy policy link, group SharePoint site & OneNote. This change honours existing settings and controls.

We'll be gradually rolling this out to Targeted Release in June and the roll out will be completed to all customers worldwide by the end of July.

## New Feature: PowerPoint Designer for branded templates



Designer in PowerPoint will now work with you company's branded templates to keep your employees on-brand. This feature is rolling out now and Intelligent Services will need to be enable for your organization to utilize this feature.



A new product will become generally available. Make sure to check it out and decide if you could use and promote this tool for taking surveys, within your organization. There is a 30day free trial for new and potential customers.



A perfect way to inform your external users about your companies privacy policy, directly within your welcoming email. Make sure you incorporate your own privacy policy in there.



Great new feature for PowerPoint and it's designer element to help you keep on track with your companies brand. Inform your end-user so they can make use of it!

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## Microsoft Teams updates

### New Feature: Teams Priority Notifications

This feature allows a user to mark a chat message in Teams as “Urgent”. Unlike regular “important” messages, Urgent Messages (aka “priority notifications”) notify users repeatedly for a period of 20 minutes or until messages are picked up and read by the recipient, maximizing the likelihood that the message is picked up and acted upon in a timely manner.

IT Admins can manage this feature as part of messaging policies in Teams. This feature is on by default for all tenants. However, due to configuration issues, in some cases, if an admin has created a TeamsMessagingPolicy in the last 6 months, this setting might have been defaulted to OFF. In that case, tenants admins will have to set it back to ON explicitly.



It would be wise to announce this new feature to your end-users and make sure they know how it works. Also, it is smart to adjust your policies to incorporate this new feature.

### New Feature: Native Teams external access 1:1

Teams users can now message Teams users from a different organization and enjoy the richer Teams messaging experience using stickers, @ mentions, images, etc.



The same user experience, when chatting to colleagues or external guests. A big improvement!

### New Feature: Teams Real Time Presence

Teams Presence is now happening in real time meaning that when users' presence is changing, other users can see this change right away.



A minor new feature to the user experience. No further action required.

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## SharePoint Online updates

Feature update: Updating capabilities in the SharePoint admin center

Updates to the SharePoint admin center include:

- Setting the new SharePoint admin center as the default SharePoint admin experience in Office 365 with the option to return to the classic SharePoint admin center
- The ability to perform bulk site actions to include site sharing settings, hub site association, and site deletion
- Classic SharePoint admin center settings such as Business Connectivity Services (BCS), Term Store, User Profiles, and more will be available to configure in the new SharePoint admin center experience
- New richer left menu with more controls for Sharing Policies for one or more sites



A few improvements for your SharePoint Admins. Make sure they get well informed in order to make best use of the new experience.

Updated Feature: SharePoint hubs limit raised to 2000

After this change rolls out the number of SharePoint hubs will raise from 100 to 2000.

We'll be gradually rolling this out in mid-June, and the roll out will be completed worldwide by the end of July.



A limit raise for the total number of subsites for SharePoint Online. No further action required.



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## New Feature: Organization assets for SharePoint Online



Digital assets can help you tell a more dynamic story. Organization assets lets you register one or more document libraries via PowerShell as a special source for images, such as photos and logos, across all sites. Organization assets libraries are available when you add images to the title region, page details thumbnail, or various web parts (image, image gallery, file viewer, hero, and quick links) from the “your organization” tab.

We'll be gradually rolling this out to Targeted Release customers in late June and roll out worldwide by the end of August.



This is a major new feature for content managers. One place to store your company images, or for instance, one place to store all news related images, great!

## Updated Feature: Enhancements to the Preservation Hold Library



- Introducing a 30-day grace period for the release of SharePoint Online holds
- In SharePoint Online, once a retention policy was removed from a site the hold on the data was immediately released. This would result in the immediate permanent deletion of any data that was on hold.
- Microsoft has added a 30-day grace period which can be configured, that will prevent the hold from being immediately released. During the grace period, any deleted item will continue to be preserved in the preservation library and items will not be deleted from this location until the hold is removed.
- Preservation Hold Library items are now moved to the “Second Stage Recycle Bin” before being purged
- In SharePoint Online, once items are deleted from the Preservation Hold Library, they are no longer recoverable and purged from the system.
- Microsoft has changed this behaviour so that items deleted from the Preservation Hold Library are moved to the “Second-Stage” Recycle Bin to allow for recovery for a short time period before items are purged.



A big list of updates for the holds feature in SharePoint Online. Make sure to check them out and inform your content managers.

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## Updated Feature: Site Usage Page



The Site Usage Page on SharePoint sites will have an improved user experience for "Unique Visitors" and "Site Visits" charts. There will be a new chart titled "Popular Platforms" where users can check the platform-type (Desktop, Mobile web, Mobile app, Tablet) from where traffic is coming to their SharePoint sites.

In order to see this change, go to the "gear" icon on a SharePoint site and then click "Site Usage".

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New statistics for your communication department, inform the stakeholders and show them the new charts and data.



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## Security & Compliance updates

New Feature: Password Protected Anyone Links



When users share documents via links that work for Anyone, they can now require recipients to enter a custom password as well. Users who don't have the password will be unable to use the sharing link to access content. Note that for maximum security, the password should be communicated separately from the sharing link itself.

We'll be gradually rolling this out to all customers in June, and the roll out will be completed worldwide by mid-August.



Enhanced security setting when sending an anonymous link. The additional side note is an important one to communicate internally.

New Feature: Supervision policies in Microsoft 365 now includes Skype for Business online chat and email exclusions



We are expanding Supervision policies beyond email and Teams content to include Skype for Business online chat monitoring. In addition, Supervision policies can now exclude specific email address so that automated notices or newsletters are not included in the review.



Make sure to check out these improved supervision policies for Microsoft 365, now including Skype for Business as well.