EMPOWER TALENT

CHILDREN’S HOSPITAL OF WISCONSIN & LAMBDA
CREATE HEALTHIER COMMUNITIES FOR KIDS

AT-A-GLANCE

CUSTOMER’S BUSINESS:
eLearning healthcare education for students in Wisconsin

OPPORTUNITY:
A modern, flexible and optimally-run Moodle site

SOLUTION:
Moodle Cloud Hosting, Moodle Upgrade, Lambda Custom Theme & Custom Report Development

RESULTS:
Increased system speed, improved user experience and significant time savings

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ABOUT CHILDREN’S HOSPITAL OF WISCONSIN

The Children’s Hospital of Wisconsin (CHW) provides eLearning programs focused in healthcare education to students across the state in grades K4-8. Educating over 95,000 students and teachers on Moodle, CHW’s fun and interactive eLearning programs educate youth with proven success in decreasing bullying, injuries, obesity and drug use. CHW’s eLearning programs have experienced great success because they are trusted, easy to implement and research proven. Teachers love the ability to easily implement the curriculum into their lesson plans with easy to access content and fun activities both online and offline.

THE CHALLENGE

Before partnering with Lambda Solutions, CHW was experiencing challenges due to an outdated and inflexible Moodle site. CHW’s previous Moodle Services Partner focused on a large amount of customization for their Moodle site preventing them from being able to safely upgrade to the latest version of Moodle. This put their content and users at risk. Bridget Clementi, Executive Director of Community Health and Education recognized that significant customization of their Moodle site put them in a position where they were not able to keep up with important Moodle updates.

Clementi adds further, “We found ourselves working with a Moodle site that both looked and functioned very archaically, and didn’t provide us with the real face that we wanted to have with our interactions with our consumers.”

In addition to their archaic Moodle site, CHW struggled with running Moodle reports that were imperative for providing teachers with student progress, and stakeholders with data on the success of their eLearning programs for future funding. Dealing with the issues they were faced with, Clementi recognized it was time to make the move to a Moodle Partner that provided industry leading expertise.

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THE SOLUTION

When looking for a new Moodle Partner to work with, CHW conducted a formal RFP process in order to gain comprehensive knowledge on the Moodle expertise that could be provided to them. Looking for a partner who had previous experience in providing learning management systems for the healthcare sector, CHW was enthusiastic to learn about Lambda Solutions due to their history serving healthcare clients.

Jenny Nichols, an Account Representative at CHW adds, “We really loved the energy that Lambda brought, the ideas they had. We knew that Lambda could help take us where we wanted to go and help us grow.” Commenting further she notes, “Right now we primarily serve schools but we are interested in expanding into the clinical side which would be really beneficial to us.”

In order to help facilitate this growth, Lambda provided three solutions for an improved experience for end-users: Managed Moodle Cloud Hosting, Moodle Custom Reports, a Moodle Upgrade & a Lambda Custom Moodle Theme.

RESULTS

1. Increased System Speed

With Managed Moodle Cloud Hosting and a Moodle upgrade to the latest version, CHW experienced a significant improvement in the speed and functionality of their site. Nichols excitedly exclaims, “We have definitely seen improvements after working with Lambda. We have seen huge improvements in system speed, we don’t have issues with videos freezing, content loads much quicker, and schools are reporting that they are able to get into Moodle faster!”

2. Better User Experience

With a Lambda Custom Theme design Clementi explains that, “Our Moodle site now looks a million times better! What we had before looked like it was created in 2000.” She adds that, “our Moodle site now has great animation, great colour and it looks like a very modern product.” Users can navigate through the system with a simple and intuitive Moodle theme.

3. Time & Cost Savings

With three Custom Moodle Reports, CHW can now save significant time and money with automated reports. What once took weeks to create, now takes a manner of minutes to run Moodle Reports that present information on:

- The number of students who used CHW’s eLearning programs
- Student and teacher success in courses
- Student feedback evaluations

Clementi explains, “Before, it would take up to two weeks, four times a year for our staff to create reports. Staff would have to manually go into every single teacher’s course and look at their progress. The Moodle Reports that Lambda’s development team designed does it automatically!”

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ABOUT LAMBDA SOLUTIONS

Founded in 2002, Lambda Solutions is a full service agency focused on reducing the cost of your learning and training while increasing the value of your human capital. To help you achieve this, Lambda offers powerful, flexible and open source talent and learning management systems—Totara and Moodle—which are 80% more cost effective and match leading systems feature for feature. Our LMS solutions come equipped with a robust reporting solution to solve your LMS reporting pains. By managing your system in the most powerful and secure cloud hosting environment worldwide, Lambda Solutions reduces your IT operating costs by more than 40%. And, with responsive and proven expertise from over 600 customer implementations, our HelpDesk ensures fast and efficient Totara and Moodle set-up so your time to use is within weeks not months.

Lambda provides solutions for many organizations in healthcare including: Children’s Hospital of Los Angeles, Care and Compliance Group, and Clinical Difference. Lambda Solutions is a Moodle Certified Services Partner and a Totara Platinum Partner. The company has offices in the United States, Canada and Europe. More than half a million people learn on Lambda’s managed hosting platforms everyday—let your learners be one of them! For more information, please visit www.LambdaSolutions.net.

Contact our team

Get in touch with us to learn more about our Moodle and Totara LMS services. We are industry leading for Moodle hosting, support, customization and consulting. Our LMS solutions combine a choice of robust hosted platforms, seamless integration with your enterprise applications, and friendly, easy to access support.

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From LMS implementation to managed hosting and 24/7 support, we do it all!

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