

## BCcampus

### AT-A-GLANCE

**CUSTOMER'S BUSINESS:**

Education infrastructure provider.

**PROBLEM:** BCcampus needed a cost-effective, reliable way to consolidate Learning Management Systems (LMS) for 12 universities and colleges.

**SOLUTION:** Provision of managed Moodle hosting and support.

**RESULTS:** LMS' consolidated, improving faculty and student access while lowering cost and ensuring the back-end systems had reliable support to offer thousands of courses.



“The cross-institution collaboration assists in reducing software and infrastructure costs by pooling demand and negotiating system-wide licenses and services.”

- Lawrence Parisotto, Director of Collaborative Program and Shared Service Initiatives.

**BCcampus needed a more cost-effective and manageable way to deliver the most effective learning technologies to multiple higher-education organizations.**

### ABOUT BCCAMPUS

BCcampus is a publicly funded organization that uses information technology to connect the expertise, programs, and resources of all British Columbia post-secondary institutions under a collaborative service delivery framework. They provide services to institutions to ensure B.C. learners, educators, and administrators get the best, most effective technologies and services for their learning and teaching needs.

### PROBLEM

12 colleges and universities running their own Learning Management System infrastructure was neither cost-effective nor efficient. BCcampus needed to pool online education infrastructure so institutions could save budget while ensuring reliable access for faculty and students.

“The scope of use is dependent on the needs of the school,” says Lawrence Parisotto, Director of Collaborative Program and Shared Service Initiatives. “Some are at a boutique level of a single instance; others have four or five Moodle instances. They have different needs and expectations. We needed a way to provide post-secondary institutions with a scalable, systemic, and sustainable foundation for e-Learning services.”

### EVALUATION PROCESS

In March 2008, BCcampus approached Lambda Solutions to begin a pilot project, exploring Moodle as a learning management solution. As a local eLearning solutions provider with a reputation for reliable service and the only official Moodle Partner in Canada, Lambda Solutions was a natural choice.

When it came time to explore solutions for pooling educational infrastructure for a number of education institutions, Lambda Solutions was already seen as a trusted service provider; BCcampus decided to continue working with the experts.

### SOLUTION

Lambda Solutions proposed using a Shared Services model to meet BCcampus' requirements for a scalable, sustainable eLearning infrastructure that could be rolled out for multiple institutions. “The cross-institution collaboration assists in reducing software and infrastructure costs by pooling demand and negotiating system-wide licenses and services,” Parisotto said.

### RESULTS

Deploying Moodle through BCcampus Shared Services leveraged existing deployment expertise, significant cost savings, and centralized stable infrastructure.

**Leveraging Extensive Moodle Deployment Expertise.** As a Moodle Partner, Lambda Solutions has extensive expertise in implementing Moodle for organizations, big and small.

**Cost-savings from pooling resources.** Why reinvent the wheel? Lambda Solutions was able to provide a single back-end infrastructure to support multiple institutions, producing efficiencies of scale – allowing 12 colleges and universities to focus their budgets on curriculum development and other priorities.

**24/7 accessibility for faculty and students.** BCcampus and its affiliated institutions needed a reliable solution. Lambda Solutions' responsive support ensures that tens of thousands of students and faculty members will have access to their LMS when they need it.

### ABOUT LAMBDA SOLUTIONS

Exceptional Support has made Lambda Solutions a leader in Moodle Managed Hosting and Professional Services. We believe that support is a critical component to any successful implementation and use of any technology. Since 2002, we have helped many organizations deliver great e-learning experiences. We combine offerings in managed hosting, application support services, development and integration expertise, as well as training to customers in Education, Corporate Training, Healthcare and Government. Lambda Solutions is an official partner of Moodle, the world's leading Open Source Learning Management System.