



Quick Guide for the Caregiver

Care@Home[™] enables people to enjoy the comfort of aging at home with full confidence and peace of mind for themselves and their loved ones.

Care@Home[™] seamlessly learns the resident's living patterns and alerts caregivers of anything out of the ordinary.

Caregivers can use the Care@Home™ app and Control Panel indicators to view important information about the resident's activity and respond to any special situations.

The Control Panel



Getting Started



Scan the QR code or go to your app store and search for "Care@Home".

Make sure you are connected to a Wi-Fi network.

Log in using the username and password you received from your service provider. Create an account and get started!

Monitoring and Reports

Status Page







View the resident's movement level in various locations during the past hour.

Day Story Day View



The day view gives you a view of the resident's activities for a particular day. This information is also used by the system to build a behavioral profile that is the basis for the alerts you receive.

You can view other days by tapping the arrows or the date





The list view gives you an additional perspective of daily movements in an easy-to-read calendar format. It provides zoom-in details of the exact duration of specific activities.

History and Alerts

Event Handling and Verification





The • icon indicates there are unresolved alerts. Tap the icon to see details of the alerts.

If you choose to take action, you can:

- Send an event to other family members.
- Call emergency services.
- Take a photo on one of the cameras in the system.

History List



Use this screen to view a list of all the alerts, when they were generated, and their current status.

Tap FILTER to choose which type of alerts you want to see.

Care@Home[™] Icons



For more information about the Care@Home Caregiver app, see:

http://www.essence-grp.com/resources/smart-care-download.html

Legal notice: http://www.essence-grp.com/html/concerning_documents.html

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