



Getting Started

Care@Home™ Family enables people to enjoy the comfort of aging at home with full confidence and peace of mind for themselves and their loved ones.

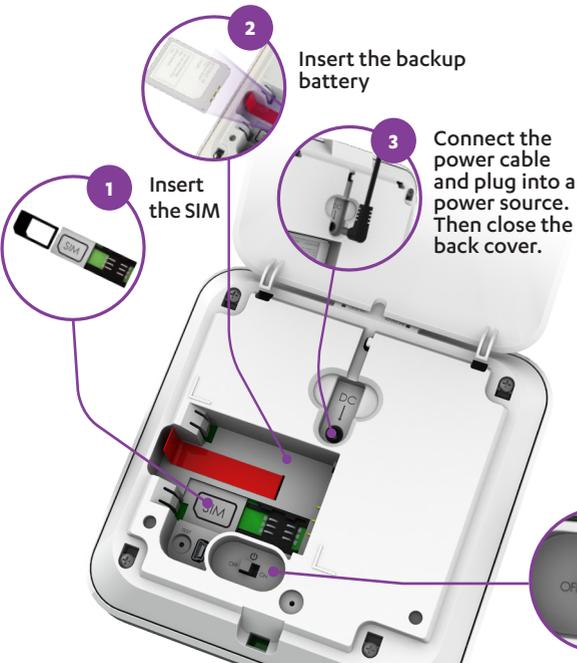
1 Install the Apps

In the **App Store** or **Play Store**, search for the name of the app as provided by your service provider.



2 The Control Panel

Setting Up the Control Panel



Using the Control Panel

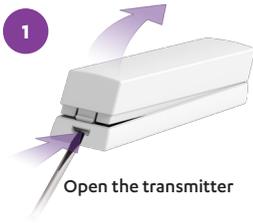


3

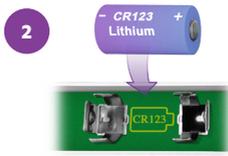


Install the Door/Window Sensor

Install the sensor on the upper part of the front door, at least 2 m (6.6 ft.) from the control panel



Open the transmitter



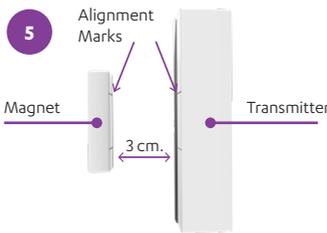
Insert the battery



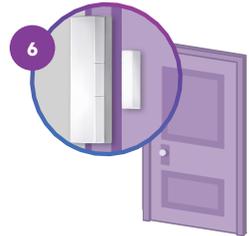
Close the transmitter



Peel off the protective strips



Align using the marks



Press one unit on the door and the other on the frame

4



Install the Motion Detectors

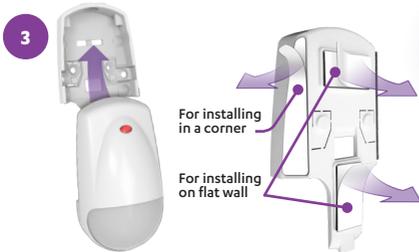
Install one detector in the dining room and one in the restroom



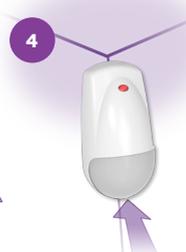
Remove the mounting base



Open the battery cover and insert the battery



Insert the detector into the mounting base. Then peel off the strips. Use only the adhesives needed for the installation (flat wall or corner)



Press onto the wall or corner

Location:

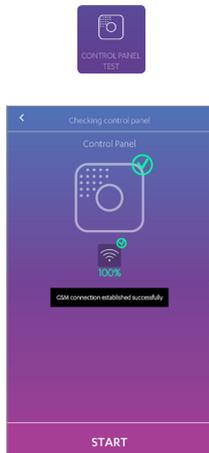
- On a flat wall, or in a corner.
- At least 2 m (6.6 ft.) from the control panel.
- Height of 2 m (6.6 ft.) - 2.2 m (7.2 ft.)
- Not facing windows, sunlight, or a strong light source.
- Within 12 m (40 ft.) of the coverage area.
- Spherical lens facing downward.

5 Test the Installation

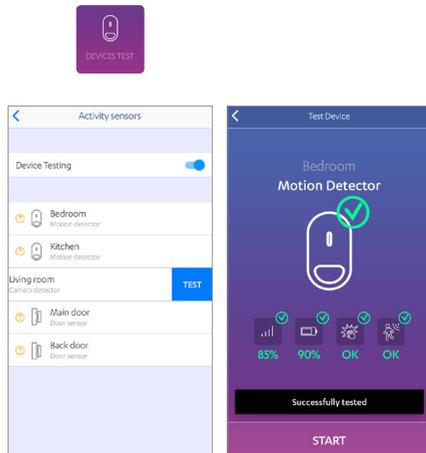
- 1 Open the app you installed in step 1 and tap Installation Tool



- 2 To test the control panel, tap

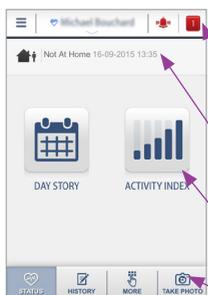


- 3 To test devices, tap
- 4 Choose the device



Monitoring and Reports

You can use the mobile app to view:



Status Page

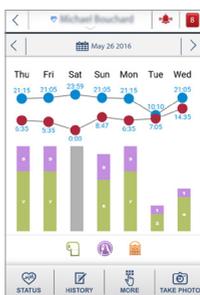
Number of open alerts

Resident's current general status

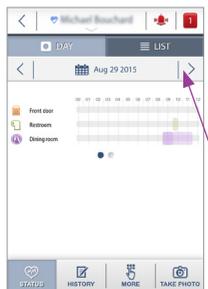
Daily reports and real time status

Quick access buttons

Weekly Activity Summary



View a summary of the resident's activity over a weekly period.

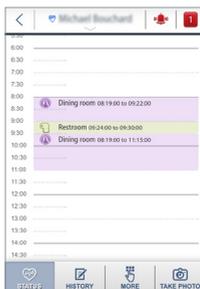


Day Story Day View

The day view gives you a view of the resident's presence over a particular day.

You can view other days by tapping the arrows or the date

Day Story List View

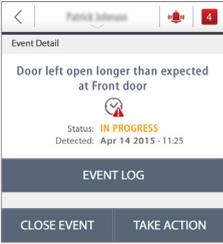


The list view gives you an additional perspective of daily presence in an easy-to-read calendar format.

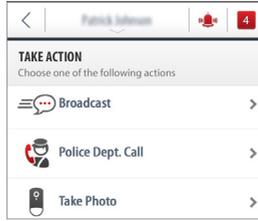


History and Alerts

Event Handling and Verification



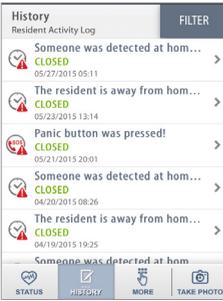
The  icon indicates there are unresolved alerts. Tap the icon to see details of the alerts.



If you choose to take action, you can:

- Send an event to other family members.
- Call emergency services.
- Take a photo if you have a camera in the system.

History List



Use this screen to view a list of all the alerts, when they were generated, and their current status.

Tap **FILTER** to choose which type of alerts you want to see.

Care@Home™ Icons

Type		Activity				Events							
	Family		Front Door		Bedroom		Bathroom		Living Room		No Unresolved Alerts		Unresolved Alerts
			User at Home		Wandering		Restroom		Meal / Dining Room		System Messages		Open Alerts
Alerts													
	Extreme Temperature		Open Door		Picture		Technical Alert		Panic Button		Activity Alert		

For more information, see: <http://www.essence-grp.com/resources/smart-care-download.html>

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