

Workstation Support (IT Help desk) Specialist – Entry Level

World Travel, Inc. seeks recent college graduates who are interested in a career in information technology, with an emphasis on infrastructure and IT/data security, to join their Workstation Support Team. Qualified candidates must have a B.A. in Computer Science or Computer Engineering, or equivalent discipline.

A successful candidate in this position will be able to confidently:

- Quickly learn how to best support World Travel, Inc.'s employees/end-users so that there are few, if any, interruptions to their work day.
- Promptly solve end user support issues (traditional break/fix).
- Take ownership of service desk tickets from assignment to completion.
- Provide best-in-class customer support to fellow employees in a fast-paced, dynamic environment.

Individuals committed to lifelong learning who want an entry-level position with opportunities for professional growth and development are a good fit for this position.

This is a full-time position located in the company's Exton, PA office. World Travel, Inc. has two open shifts: 7:30 am to 4:00 pm and Noon to 8:30 pm.

World Travel, Inc. offers competitive compensation and benefits. In addition, World Travel, Inc. is an employee owned company (ESOP) incorporated in Pennsylvania that offers unique retirement and other benefits to its Team Members. Interested candidates must submit a cover letter, college transcript, and resume to hr@worldtravelinc.com, no later than July 16, 2018.