

Warranty

Instrumentation:

The Company warrants that the instruments will be free of defects in material and workmanship for a period of two years from delivery. During such period, the Company agrees to undertake all reasonable needed repairs, or at its own option, replace any defective devices. The above warranty is provided by the Company, subject to the following conditions: The Company shall be under no liability in respect of any defect arising from fair wear-and-tear (relays, pumps, hoses, connections, valves, electrodes) willful damage, negligence, abnormal working conditions, failure to follow the Company's instructions (whether oral or in writing), incorrect storage or handling, misuse, alteration or repair of the instruments without the Company's approval.

Electrodes:

Sensors do not hold a fixed warranty, life span and performance is dependent on the installed use case and water quality characteristics of the sample water (temperature, handling, conductivity, etc.). The Company Support staff will take the sensor warranty consideration on a case-by-case basis.

Product Return for Assessment Policy:

In the event, product requires review for warranty repair, or replacement consideration, the product shall be returned to the Company for testing and review. The cost of returning the product to Company will be the responsibility of the product owner.