#### made available through





# Three ways to complete your medical history

Patient Name - Last	First Middle	al History Disc	losure	
Address - Number, Street		Date of birth	Age	
	City, ZIP			1
Ethnicity			State	
Level of medical care (check all that Outpatient clinicEmergency Intensive Care UnitNone Symptoms that occurred drivers	/ Room Inpatient ward	Significant past me Cardiac disease	dical history	ital Name
Symptoms mat occured during the cu Prever (238 °C) Seizures Vomitting Attered consolous	<ul> <li>Nausea</li> </ul>	Chronic pulmonary c	lisorder (e.g. Asthma. cyst g. Hepatitis, HrV) e.g. HIV, malignancy)	ic fibrosis)
Lower respiratory (cough, wherein     other;			e.g. HIV, malignancy)	

### Online

The fastest and easiest option. Log into Teladoc.com/Aetna and complete the "My Medical History" section.

## Mobile app

Log into your account on your mobile device and complete the "My Health Record" section. Visit **Teladoc.com/mobile** to download the app.

## Call Teladoc

Call Teladoc if you would like a customer service representative to help you complete your medical history over the phone.

#### Why should I complete the medical history?

Your medical history must be completed prior to requesting a consult, and updated each year. The Teladoc doctor will review your medical history prior to a consult.

#### Can my company view my medical history?

No. All information is confidential, HIPAA compliant, and will not be shared. Only you and the consulting doctor can view your medical data.

#### How quickly can I talk to a doctor?

A Teladoc doctor will call you back within an hour, guaranteed.

#### Can I get a prescription or a prescription refill?

Yes. When medically appropriate, Teladoc doctors prescribe medication for treatment of your illness and also can prescribe short term prescription refills. Teladoc doctors do not prescribe DEA controlled substances.

With your consent, Teladoc is happy to provide information about your Teladoc consult to your primary care physician.

## Talk to a doctor anytime for \$40 or less

Pay only your doctor visit copay (or deductible) for a Teladoc consult!

Teladoc.com/Aetna







🔁 Teladoc.com/mobile

© 2015 Teladoc, Inc. All rights reserved. Teladoc and the Teladoc logo are trademarks of Teladoc, Inc. and may not be used without written permission. Teladoc is being provided to fully-insured Aetna members and members of plans administered by Aetna. Teladoc is also provided to self-insured Aetna members and members of plans administered by Aetna whose employer has elected to offer the program to their employees. Teladoc and Teladoc physicians are independent contractors and are neither agents nor employees of Aetna or plans administered by Aetna. Teladoc is not available in all states. Teladoc does not replace the primary care physician. Teladoc does not guarantee that a prescription will be written. Teladoc operates subject to state regulation and may not be available in certain states. Teladoc does not prescribe DEA controlled substances, non-therapeutic drugs and certain other drugs which may be harmful because of their potential for abuse. Teladoc physicians reserve the right to deny care for potential misuse of services.