

Take comfort in a partner you can trust

aetna®



Security assistance as standard for individuals and groups

We're more than just health insurance. We help protect our members by providing security advice and assistance to keep them safe from political unrest and natural disasters. To do this, we partner with global crisis management experts red24 to make sure members have help — should their safety ever be threatened.

AdviceLine

Valuable information and resources

- Expert safety advice and assistance that's just a phone call away
 - A team of multilingual representatives, political risk analysts, and crisis support specialists are available 24/7 to provide safety advice and assistance.
- Country intelligence and security advice on countries and cities around the world
 - Traveling employees and operational staff get access to security and safety information on more than 230 countries and more than 160 cities.
- Personalized travel reports and safety briefings
 - The service provides a range of personalized reports in order to give a thorough analysis of a members' travel itinerary. This includes a phone briefing to allow members to ask specific questions.
- Email and text alerts for up-to-the-minute information on civil unrest, natural disasters and travel disruptions
 - Traveling and operational staff can sign up to receive travel and security alerts by email or text on everything from major transport disruptions to terrorism.
- A daily summary of worldwide security news
 - A daily newsletter provides a summary of significant security incidents along with analysis and advice to help clients keep pace with world events and prepare for potential obstacles.

ActionResponse

Personal support and assistance

- On-the-ground crisis management to protect personal safety
 - A worldwide network of crisis support specialists are trained to handle a range of scenarios including civil unrest, adverse weather conditions and terrorism.
- Specialized evacuation services to remove members from potentially life-threatening situations
 - A team of crisis support specialists, analysts, and customer service staff work together to seamlessly coordinate evacuation from high-risk situations.

To register for these services, members can visit www.red24.com/aetnaus and enter their Aetna policy number.

From there, members can complete their registration by creating a login username and password. Or they can contact red24's crisis management experts at **+1-646-513-4232**



Choice



Comfort



Care



Control



Convenience

Plans are available in a number of currencies.

If coverage provided by any insurance policy violates or will violate any US, UN, EU or other applicable economic or trade sanctions, the coverage is immediately considered invalid. For example, Aetna companies cannot make payments or reimburse for health care or other claims or services if it violates a financial sanction regulation. This includes sanctions related to a blocked person or entity, or a country under sanction by the United States, unless permitted under a valid written Office of Foreign Asset Control (OFAC) license. For more information on OFAC, visit www.treasury.gov/resource-center/sanctions/Pages/default.aspx.

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*Meet every member's most valuable
travel companion.*