

# The prescription for your optimal health

## Pharmacy coverage

As part of your coverage with Aetna, you can get your prescription medications filled at any licensed pharmacy\* in the world.

Medication is extremely important to keep you healthy, so we've made it as easy as possible for you to get the medicine you need, when you need it. With our prescription drug plan, you decide what's most convenient for you.

### Filling your prescriptions anywhere in the world\*\*

#### Follow these easy steps:

1. **Visit the licensed pharmacy of your choice and purchase your prescription.** Outside of the United States, you will pay for the medication upon purchase.
2. **Submit a claim to us.** To get reimbursed, submit a claim to us. Remember that deductibles or copayments may apply, depending on your coverage. Submit your claim with itemized receipts or a copy of the prescription drug pamphlet you receive with the medication. These documents need to contain the name of the drug, diagnosis (illness), date of service and dosage requirements.

To download a claim form, log on to the Aetna International secure member website at [www.aetnainternational.com](http://www.aetnainternational.com) (select *Resources > Forms > Medical, Dental, Vision, and Pharmacy claims*).

3. **Receive your reimbursement.** We offer multiple payment and currency reimbursement options for you to choose from, so you can obtain your prescription reimbursements in a timely and convenient manner.

### Filling your prescriptions in the United States

When filling a prescription in the United States, there are no claim forms to complete and out-of-pocket costs are usually minimal when you visit an Aetna-contracted pharmacy. For your added convenience, participating pharmacists will file claims electronically for you, so there's no work on your part.

#### Follow these easy steps:

1. **Bring and present your prescription and your Aetna ID card to a participating pharmacy in the United States.**

To locate a participating pharmacy in your area, visit the DocFind® online directory on the Aetna International secure member website at [www.aetnainternational.com](http://www.aetnainternational.com).

Once you log in, select *Member Tools > Find Health Care > DocFind*. You may also contact the Aetna International Member Service Center to find participating pharmacies in your area.

2. **Pay a copay or coinsurance for covered prescription drugs.** Depending on your benefits coverage, you may need to pay a portion of the prescription cost up front, referred to as a copayment or coinsurance, upon filling your prescription. Refer to your plan documents for your specific coverage levels.

\* Prescriptions filled at licensed pharmacies are subject to the terms and conditions described in your benefit plan documents.

\*\*Except the United States.

## Get up to a year's supply of medication before you leave on assignment

As a member, you can receive up to a 12-month supply of covered medications at a participating U.S. pharmacy. So, you'll be able to get your medication supply before leaving for your international assignment and that means one less thing to worry about while you're away. To find out if your prescription medications qualify for this special benefit, contact the Aetna International Member Service Center.

## Aetna Rx Home Delivery® Service makes getting your prescriptions even easier

With Aetna's mail-order prescription drug service, you may be able to get up to a 90-day supply of your ongoing prescription medications delivered right to the doorstep of any U.S. location.

Aetna Rx Home Delivery has pharmacists available to answer any questions you may have about your medication and they perform the same quality checks on your prescription as Aetna-contracted U.S. retail pharmacies.

To learn more about Aetna Rx Home Delivery, visit [www.aetna.com/aetnarxhomedelivery](http://www.aetna.com/aetnarxhomedelivery).

For certain pharmacy plans, you may need to pay different amounts for 'preferred' generic drugs, 'preferred' brand-name drugs and for 'non-preferred' generic or brand-name drugs. Please check your plan documents for details specific to your coverage.

You and your doctor can choose from hundreds of quality, cost-effective drugs. We have put together a list of covered drugs — to help you and your doctor pick the right drug and keep your costs lower.

## To check if a medication is on our Preferred Drug List:

1. Visit [www.aetna.com/formulary](http://www.aetna.com/formulary).
2. Select your Aetna Pharmacy plan type (check your plan documents for your plan type).
3. Click on *Medication Search*, then type in the drug's name.

## Whether you're at home or a world away — we are here for you

For more information about your specific pharmacy coverage, view your official plan documents or call the Aetna International Member Service Center at the number on your member ID card.

## Stay connected to Aetna International

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