

Quality health plans & benefits  
Healthier living  
Financial well-being  
Intelligent solutions

aetna<sup>SM</sup>



## Get your regular medicine by mail, and save **Aetna Rx Home Delivery<sup>®</sup> Mail-Order Pharmacy**

### Now you can skip the pharmacy line

With Aetna Rx Home Delivery, you can get your maintenance medicine sent right to your mailbox or anywhere you choose. This is the type of medicine you might take on a regular basis to treat chronic conditions like arthritis, asthma, diabetes and others.

You don't pay anything extra for this mail-order service. It's included with your pharmacy benefits and insurance plan. But you may pay less for your medicine. And get it faster, too.

### You get more than medicine by mail

- **Your prescription sent anywhere you choose.** Get free standard shipping to your home, job or wherever's most convenient.
- **More medicine for less money.** You can get your medicine for up to 90 days, instead of the normal 30 days. And depending on your plan, you may pay less for that larger amount than for three smaller fills at a retail pharmacy.
- **Complete privacy.** Your medicine will arrive in unmarked, secure packaging.
- **A convenient time-saver.** Reorder just once every three months, with no trips to the pharmacy.
- **Service and safety checks.** Our registered pharmacists check your order for accuracy. If you have an emergency, you can call them anytime.

## How to start using mail order

### First:

- Get a prescription for a 30-day supply of your maintenance medicine.
- Fill it at your local pharmacy.

Now you have the medicine you need on hand.

### After that:

- Ask your doctor to write a prescription for a 90-day supply of your maintenance medicine.
- Log in to your Aetna Navigator® member website at [www.aetna.com](http://www.aetna.com) to print an order form.
- Fill out the form, and mail it to us. Or ask your doctor to fax it to us.

Now your order is on its way to you.

### Going forward:

Now that you've received your first 90-day supply, it's easy to get refills.

### You have three ways to re-order:

- Online
- By phone
- By mail

You can get more detailed instructions on using mail order in your member welcome packet. It's coming soon.

## Why you'll want to register for Aetna Navigator

It's your gateway to Aetna Rx Home Delivery. And all the benefits it brings.

### Look what you can do:

- **Estimate drug costs:** Try the Price-A-Drug<sup>SM</sup> tool to find out how much a drug may cost through your local pharmacy or mail order. Or compare the costs of generic and brand-name drugs to see how much you can save with generics.
- **Find a pharmacy:** It's easy to find one in your neighborhood or while travelling.
- **Chat with your virtual assistant, Ann.** She can help you find a doctor, estimate the cost of services, answer questions about claims, ID cards and more. She never sleeps, so you can chat with her anytime.
- **Get an ID card:** It's easy to print one out in seconds. Or request a new one by mail.

### To get started

Once you're an Aetna member, sign up for Aetna Navigator at [www.aetna.com](http://www.aetna.com). Then log in anytime. If you need help, ask Ann. She can guide you.

**Save time, money and hassles.**  
Start getting your regular  
medicine through  
Aetna Rx Home Delivery.

**Health benefits and health insurance plans are offered, administered and/or underwritten by Aetna Health Inc., Aetna Health of California Inc., Aetna Health Insurance Company of New York, Aetna Health Insurance Company and/or Aetna Life Insurance Company (Aetna). In Florida, by Aetna Health Inc. and/or Aetna Life Insurance Company (Aetna). In Maryland, by Aetna Health Inc., 151 Farmington Avenue, Hartford, CT 06156. Each insurer has sole financial responsibility for its own products.**

This material is for information only and is not an offer or invitation to contract. An application must be completed to obtain coverage. Rates and benefits vary by location. Health benefits and health insurance plans contain exclusions and limitations. Not all health services are covered. See plan documents for a complete description of benefits, exclusions, limitations and conditions of coverage. Plan features and availability may vary by location and are subject to change. Aetna Rx Home Delivery refers to Aetna Rx Home Delivery, LLC. Aetna Rx Home Delivery is a licensed pharmacy providing prescription services by mail. Information is believed to be accurate as of the production date; however, it is subject to change. For more information about Aetna plans, refer to [www.aetna.com](http://www.aetna.com).

**Policy forms issued in Oklahoma include:** HMO OK COC-5 09/07, HMO/OK GA-3 11/01, HMO OK POS RIDER 08/07, GR-23 and/or GR-29/GR-29N.

[www.aetna.com](http://www.aetna.com)