



VERIFONE CERTIFIED

# Managed Network Service Provider

Historically, Verifone has provided the network security and remote access solution as part of the Commander POS environment. This network security solution included the Enhanced Zone Router (EZR), which is reaching its end-of-life and cannot support the evolving cybersecurity threats and outdoor EMV.


As a result, Verifone has decided to certify third-party Managed Network Service Providers (MNSPs) to deliver POS network security, secure remote connection to the Verifone Help Desk and installation and support services.

Acumera, a Verifone certified MNSP, provides a comprehensive solution that fully secures networks and POS systems while also providing remote visibility, proactive 24x7x365 support, and cloud-based apps for monitoring, analytics and better systems uptime and profitability. Our MNSP services meet your current and future network and operational needs, while also supporting outdoor EMV through an advanced firewall and application platform.

## AcuLink™ Remote Access Service Features:

- Simple one-click activation of remote sessions from the AcuVigil™ Dashboard
- Automatic disconnection of remote sessions after a specific period of inactivity, with a one-click option to extend sessions as needed
- Compliance with PCI DSS remote access requirements 12.3.8 and 12.3.9\*
- Compliant remote access for authorized employees and third-party service providers, through PCI DSS compliant ephemeral connections

<b>Connection to Verifone Support</b> Secure, PCI compliant connection to the Verifone support infrastructure
<b>Network Security Management and Segmentation</b> Network security management and cloud-based app for managing network segmentation
<b>AcuVigil™ Dashboard</b> Network visibility and management dashboard that gives you a single view into every store for monitoring and troubleshooting
<b>Managed POS Firewall</b> Segments and protects your payment card environment from the rest of your network
<b>24x7x365, Proactive, US-Based Network Support</b> Our network operations center (NOC) monitors your networks around the clock and provides proactive network troubleshooting and problem resolution
<b>AcuLink™ Remote Access</b> AcuLink Remote Access connection apps are enabled in the AcuVigil Dashboard and comply with PCI-DSS requirements 12.3.8 and 12.3.9
<b>PCI Toolkit</b> PCI tools offered by a PCI Level 1 service provider to simplify your compliance efforts
<b>WAN Failover Enabled</b> Automatic backup network connectivity to prevent payment processing disruptions when your primary internet goes down
<b>Cloud-Based App Catalog</b> An extensive catalog of apps for monitoring, data intelligence and better systems uptime and profitability
<b>Optional Cellular WAN Failover Service</b> Modem, cellular data plan and flexible carrier options

 Merchant Gateway and switch sold separately

## \*PCI DSS 12.3.8 and 12.3.9

Activation of remote-access technologies for vendors and business partners only when needed, with immediate deactivation after use. Automatic disconnect of sessions for remote-access technologies after a specific period of inactivity.

# Security, Proactive Support, Apps, and Visibility in One Solution

At the heart of Acumera's solution is our Merchant Gateway, an advanced firewall and application platform. Our AcuVigil Dashboard adds unmatched visibility and provides a range of apps for management, monitoring and analytics. On top of that, we provide 24x7x365 proactive support and can identify and respond to problems before they are even discovered at the local store level.

## Acumera PCI Tools:

- Internal and external system scanning
- Logging of PCI related events
- Dynamically generated site network diagrams
- Clear identification of non-PCI payment application devices in the Cardholder Data Environment (CDE)
- Web filtering
- Intrusion detection system (IDS)
- Security operations center (SOC)



PCI Tools



Web Filter



Internal Scans



Enhanced Security Service



PCI ASV External Scans



Network Traffic Analysis

## Store System Integration and Remote Access Apps



POS View



Verifone Link



Remote Commander



Temperature



Doors



Tanks

## Monitoring Apps

## Networking Apps



Auto VPN



Devices



Network



SmartSwitch



OptConnect Neo



WAN Failover

To order or for more information: [512.687.7410](tel:512.687.7410) | [sales@acumera.net](mailto:sales@acumera.net)

## About Acumera

Acumera provides managed security and network visibility for the payment systems and operations of multi-site retail and restaurant businesses. Our clients focus on growing their business by using Acumera's services, remote systems visibility, strong data security, and simplified compliance services. Since 2002, Acumera has been a trusted network partner for thousands of networks.

