



# Restaurant Connections - Premium

NETWORK MANAGEMENT • CONNECTIVITY & SECURITY • MAXIMUM UPTIME

Multisite restaurant networks demand time and focus from your IT team. As restaurants evolve and innovate, network security and management gets more complex. The need for secure, cost-effective, and reliable networks is essential.

Sluggish network performance or outages will frustrate your customers and cost your business sales, as well as limit business stakeholders' access to critical store information. Managing a high performing network can get complex fast, and also take time away from activities and technologies that drive revenue.

Restaurant Connections Premium Service from Acumera removes the complexity of network management and monitoring and increases POS and network uptime to secure your payments and keep them flowing.



## What you Get with Restaurant Connections - Premium



### CONNECTIVITY

Connect every IoT device in your restaurant to a single, secure, and flexible platform. Get secure VPN connections between HQ and your stores for accessing real-time information such as sales, time & attendance, and inventory.



### SECURITY

Protect your network from cyberattack. We use the highest NIST-recommended cybersecurity protocols and segment your network to isolate and protect payment information from external attacks.



### COMPLIANCE

Restaurant Connections Service secures your payment card environment and supports your PCI compliance efforts. Acumera is a PCI-compliant managed security services provider, our app-enabled PCI tools simplify your compliance burden.



### VISIBILITY

The AcuVigi™ Dashboard is our powerful network monitoring dashboard that provides a single view of all your connections and connected devices for proactive troubleshooting from HQ - or anywhere - to prevent truck rolls and site visits.



### UPTIME

WAN Failover ensures your network uptime with a stable backup connection, so your POS and your entire network are always defended against a network outage.



## BROADBAND MANAGEMENT

Stop dealing with the minutia of managing multiple broadband accounts; let us manage your broadband providers so you can focus your time and resources on growing your business. We handle all your ordering, scheduling, billing, & the break/fix process.



## SUPPORT

Our network operations center (NOC) provides 24x7x365 remote monitoring and support for your networks to maintain network uptime and prevent the revenue loss associated with a downed POS or other critical systems.

# Components of Restaurant Connections Premium Service

Our cloud-managed platform is powered by Acumera's **Merchant Gateway** our advanced firewall and application platform, the **AcuVigil™ Dashboard** for unmatched visibility, and our **App Catalog** for fast deployment of new services and stores.

Restaurant Connections Premium Service gives the busy IT department a cost-effective and simplified approach for managing network complexity and maximizing uptime.

|   | RESTAURANT CONNECTIONS STANDARD | RESTAURANT CONNECTIONS PREMIUM | MANAGED FIREWALL SERVICE |
|---|---------------------------------|--------------------------------|--------------------------|
| <b>AcuVigil™ Dashboard</b><br>Network visibility and management dashboard that gives you a single view into every store for monitoring and troubleshooting.                         | ✓                               | ✓                              | ✓                        |
| <b>Network Security Management</b><br>Let Acumera secure & manage your network connections for you.   | ✓                               | ✓                              | ✓                        |
| <b>AutoVPN</b><br>Connect HQ securely to your distributed locations to access business critical information.  | ✓                               | ✓                              |                          |
| <b>Network Segmentation</b><br>Segment and protect your payment card environment from the rest of your network.   | ✓                               | ✓                              | ✓                        |
| <b>24x7x365 Network Support</b><br>Our network operations center (NOC) monitors your networks around the clock and provides network troubleshooting and problem resolution.         | ✓                               | ✓                              | ✓                        |
| <b>WAN Failover</b><br>Automatic backup network connectivity to prevent payment processing disruptions when your primary internet goes down.  |                                 | ✓                              | ✓                        |
| <b>Managed Broadband</b><br>Acumera manages your broadband connections. Includes: pricing, procurement, installation, billing, and break fix management.                            |                                 | ✓                              |                          |
| <b>AcuLink™ Remote Access for THRIVE POS</b><br>AcuLink Remote Access connection apps are enabled in the AcuVigil™ Dashboard and comply with PCI-DSS requirements 12.3.8 and 12.3.9 | ✓                               | ✓                              | ✓                        |
| <b>PCI Tool: External Vulnerability Scanning</b>  |                                 | ✓                              |                          |

To order: Acumera: 512.687.7410 | [sales@acumera.net](mailto:sales@acumera.net)

## About Acumera

Acumera provides managed security and network visibility for the payment systems and operations of multi-site businesses. Our clients focus on growing their business when they use Acumera's services, remote systems visibility, strong data security, and simplified compliance tools. Since 2002, Acumera has managed and secured thousands of networks.

