



Retail Connections - Premium

NETWORK MANAGEMENT • CONNECTIVITY & SECURITY • MAXIMUM UPTIME

Branch retail networks are complex and demand time and focus from your IT team. As multi-site retailers evolve and innovate, network security and management gets more complex. The need for secure, cost-effective, and reliable networks is essential.

Sluggish network performance or outages will frustrate your customers and cost your business sales, as well as limit business stakeholders' access to critical store information. Managing a high performing network can get complex fast, and also take time away from activities and technologies that drive revenue.

Retail Connections Premium Service from Acumera removes the complexity of network management and monitoring and increases POS and network uptime to keep your payments flowing.



What you Get with Retail Connections - Premium



CONNECTIVITY

Connect every IoT device in your store to a single, secure, and flexible platform. Get secure VPN connections between HQ and your stores for accessing real-time information such as sales, time & attendance, and inventory.



SECURITY

Protect your network from cyberattack. We use the highest NIST-recommended cybersecurity protocols and segment your network to isolate and protect payment information from external attacks.



COMPLIANCE

Our Retail Connections Service secures your payment card environment and supports your PCI compliance efforts. Acumera is a PCI-compliant managed security services provider, our app-enabled PCI tools simplify your compliance burden.



VISIBILITY

The AcuVigil™ Dashboard is our powerful network monitoring dashboard that provides a single view of all your connections and connected devices for proactive troubleshooting from HQ - or anywhere - to prevent truck rolls and site visits.



UPTIME

WAN Failover ensures your network uptime with a stable backup connection, so your POS and your entire network are always defended against a network outage.



BROADBAND MANAGEMENT

Stop dealing with the minutia of managing multiple broadband accounts; let us manage your broadband providers so you can focus your time and resources on growing your business. We handle all your ordering, scheduling, billing, & the break/fix process.



SUPPORT

Our network operations center (NOC) provides 24x7x365 remote monitoring and support for your networks to maintain network uptime and prevent the revenue loss associated with a downed POS or other critical systems.

Components of Retail Connections Service - Premium

Our Cloud-Managed Platform is powered by Acumera's **Merchant Gateway** our advanced firewall hardware, the **AcuVigil™ Dashboard** for unmatched visibility, and our **App Catalog** for fast deployment of new services and stores.

Retail Connections Service gives the busy retail IT department a cost-effective and simplified approach for managing network complexity and maximizing uptime.

	C-STORE CONNECTIONS STANDARD	C-STORE CONNECTIONS PREMIUM	MANAGED FIREWALL SERVICE
AcuVigil Dashboard Network visibility and management dashboard that gives you a single view into every store for monitoring and troubleshooting.	✓	✓	✓
Network Security Management Let Acumera secure & manage your network connections for you.	✓	✓	✓
AutoVPN Connect HQ securely to your distributed locations to access business critical information.	✓	✓	
Network Segmentation Segment and protect your payment card environment from the rest of your network.	✓	✓	✓
24x7x365 Network Support Our network operations center (NOC) monitors your networks around the clock and provides network troubleshooting and problem resolution.	✓	✓	✓
WAN Failover Automatic backup network connectivity to prevent payment processing disruptions when your primary internet goes down.		✓	
Managed Broadband Acumera manages your broadband connections. Includes: pricing, procurement, installation, billing, and break fix management.		✓	

To order, or more information contact Acumera: 512.687.7410 | sales@acumera.net

About Acumera

Acumera provides managed security and network visibility for the payment systems and operations of multi-site businesses. Our clients focus on growing their business when they use Acumera's services, remote systems visibility, strong data security, and simplified compliance tools. Since 2002, Acumera has been a trusted network partner for thousands of networks.

